



welcome to Saribas

---

# WEBINAR

---

Intelligent Enterprises are  
Integrated Enterprises



# AGENDA

---

Welcome

About Sariba

Who are we?

Pain points

Solutions

Gains

Questions

Contact Information



# ABOUT SARIBA

## Our history

Sariba AS is a consultancy that makes everyday life easier and better for employees, managers and for you who work in HR.

We started up in year 2000 and we are now 50 employees seated in our offices in Oslo, Stavanger, Spain and Sweden.

Our main focus is HR in the Nordic countries.



# ABOUT SARIBA

## Goals

Our goal is to contribute to lasting value creation for customers and employees.

We do this by delivering HR-systems, HR-advice and HR-processes.

*Your Success is Our Mission!*

A group of diverse professionals, including men and women of various ethnicities, are gathered around a table in a modern office setting. They are looking down at architectural plans or documents spread out on the table. The scene is brightly lit, suggesting a window in the background. The image is partially covered by a dark blue overlay on the right side, which contains the text.

Our vision

Managers and employees  
achieving more

”

# About me



Javier Jodar

Senior manager consultant  
I have worked with SAP solutions around 17 years, mainly on the technical side where Integrations is my speciality. I have experience from both large and small projects in several industries playing the role of Solution Architect, Technical Lead and Integration Lead.

Fun fact: I enjoy adventure motorbikes



# Challenges

- Customers and employees expect a personalized and simplified experience across multiple digital touch points.
- Digital strategies for document registration and delivery to government agencies.
- Limited visibility on the scope of applications and technologies used along end-to-end business processes.

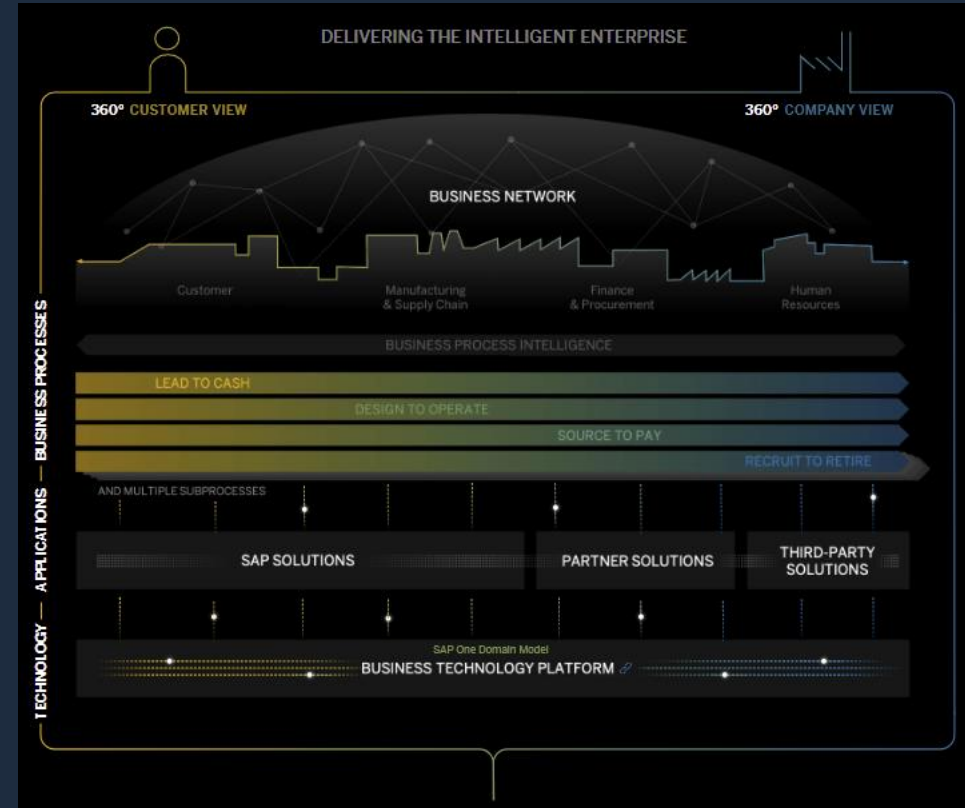


# Solution

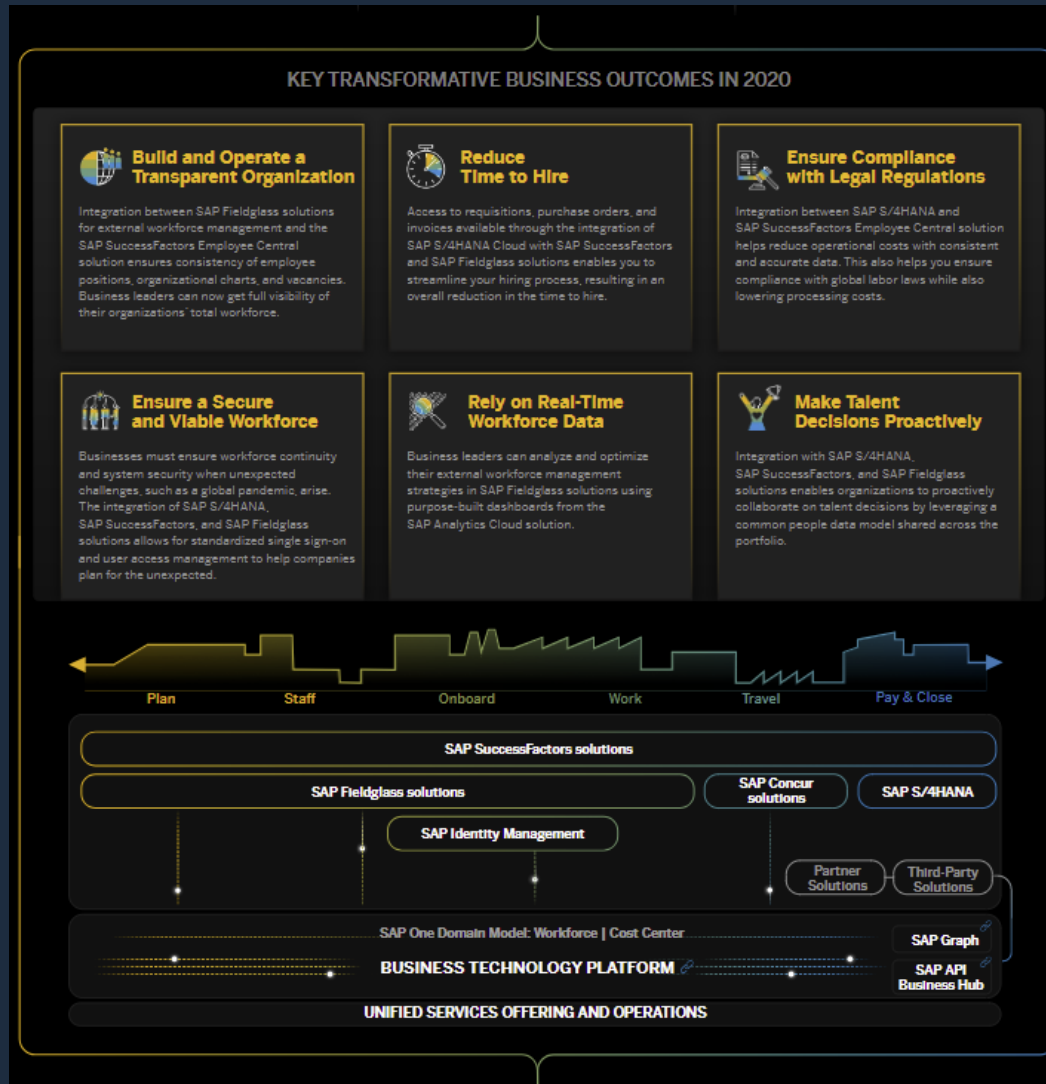
Becoming an  
Intelligent Enterprise!!

# Intelligent Enterprises Are Integrated Enterprises

They apply advanced technologies and best practices within agile, integrated business processes.



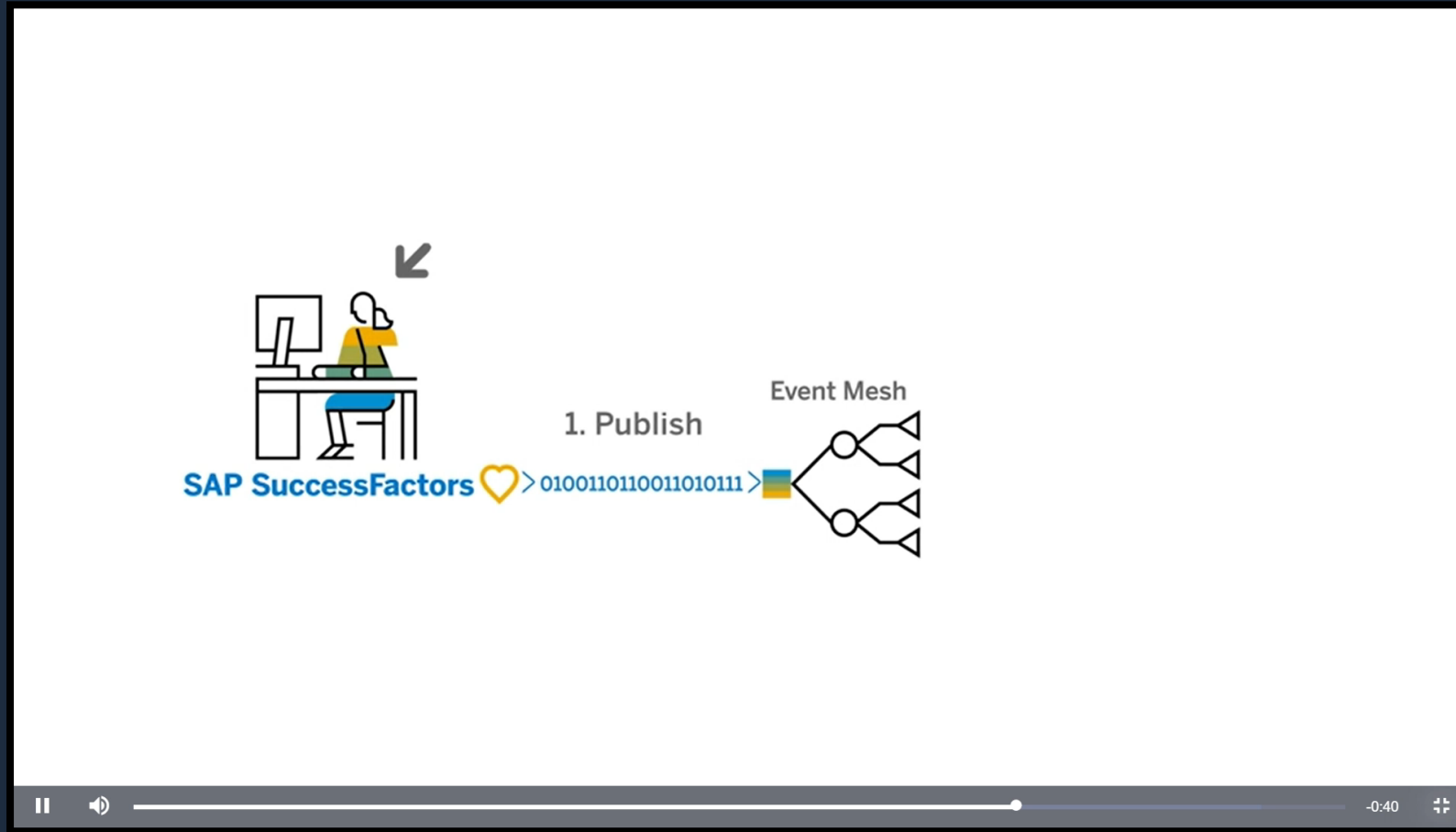
# Recruit to Retire



Understand, manage and optimize all aspects of workforce facilitating an exceptional workforce experience and a business transformation

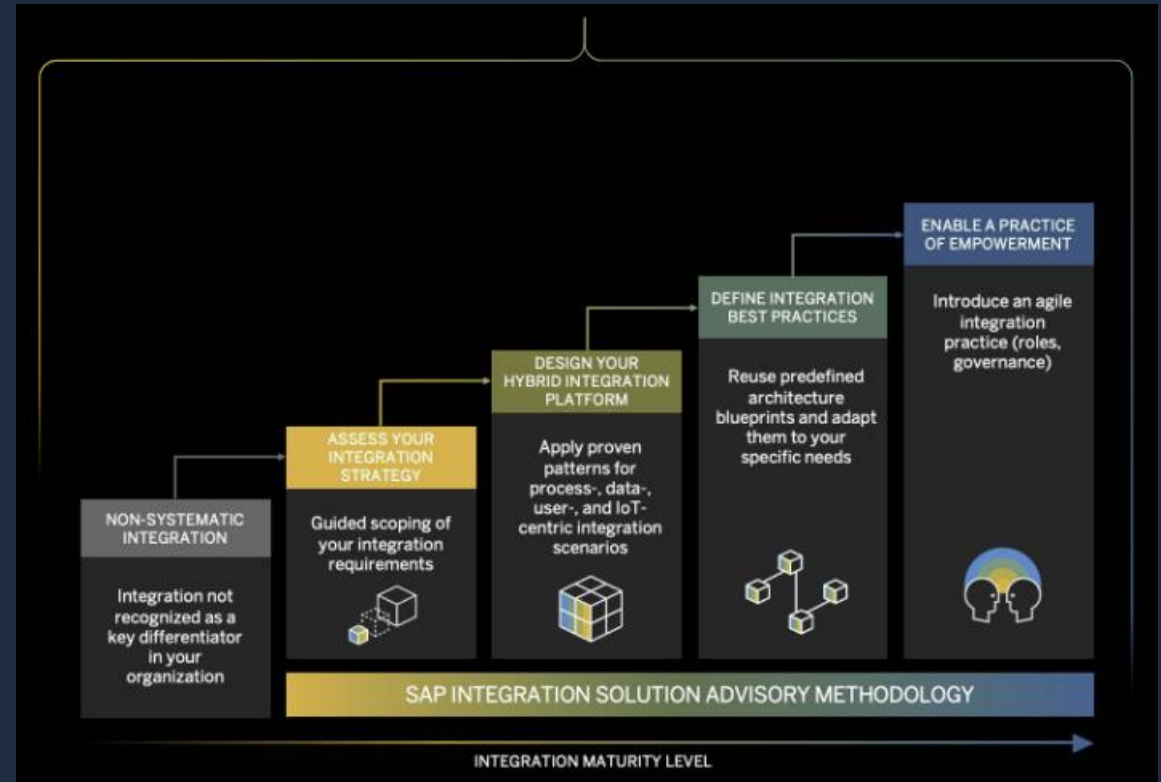
sariba<sup>HR</sup>

# Recruit to Retire



# Becoming an Intelligent Enterprise

Define your integration strategy increasing the integration maturity in your organization.



# Becoming an Intelligent Enterprise

Based on the SAP Integration Solution Advisory Methodology (ISA-M) and our experience, we have created some tools, to help our customers becoming an Intelligent Enterprise:

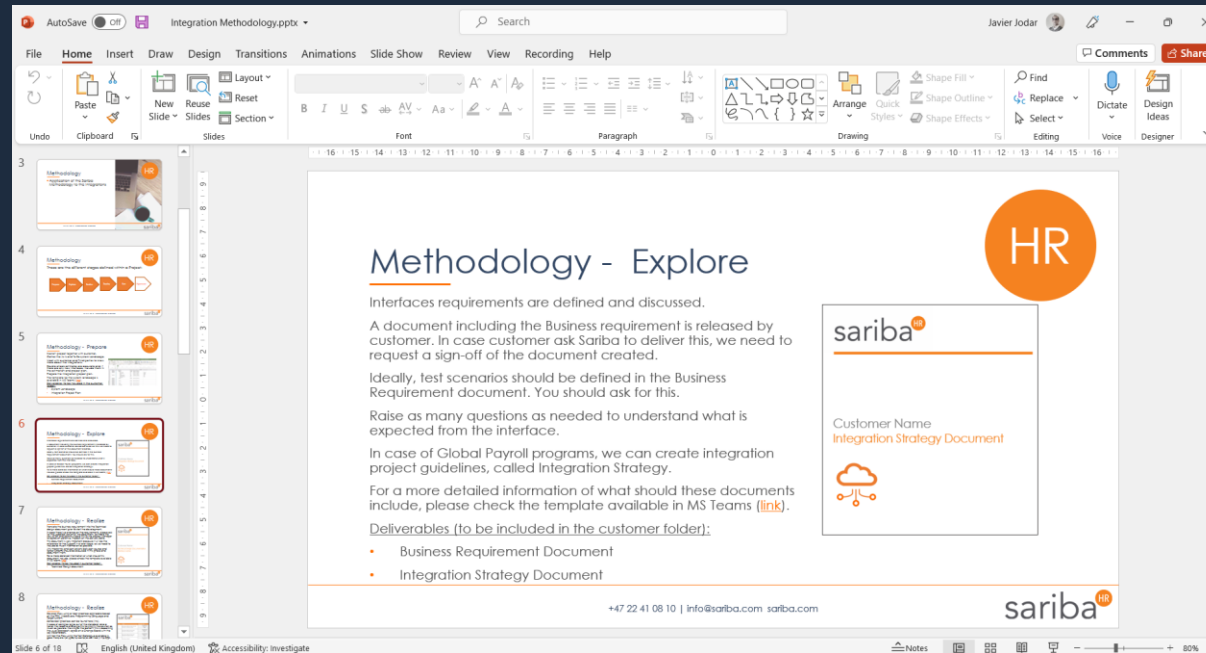
- Methodology
- System Landscape
- Integration Strategy
- End-to-End Business processes flow
- Integration Best Practices
- Templates
- Catalogue of Test Scenarios
- Transition check list



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

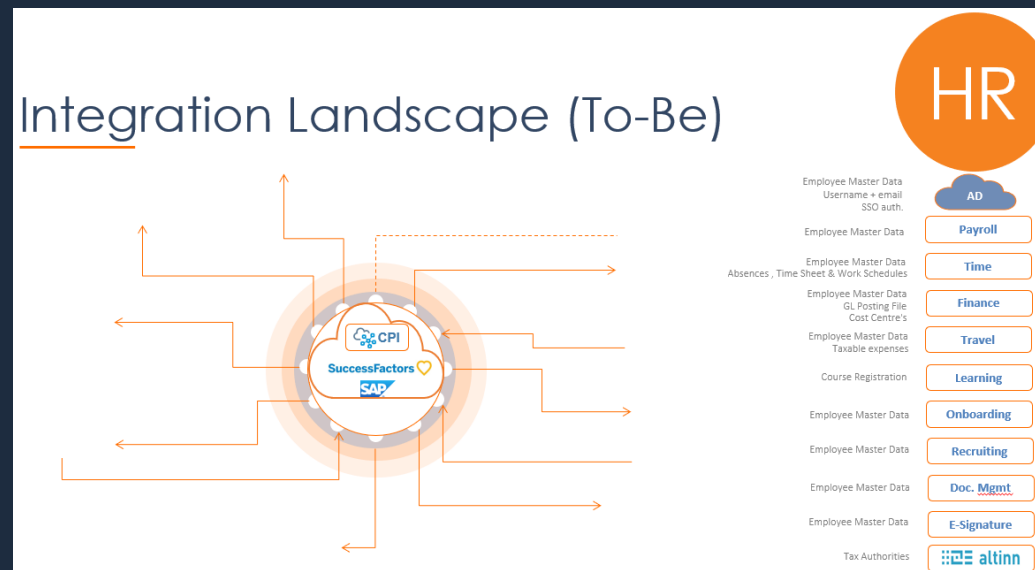
Integration Methodology based on SAP Activate Methodology for SuccessFactors.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

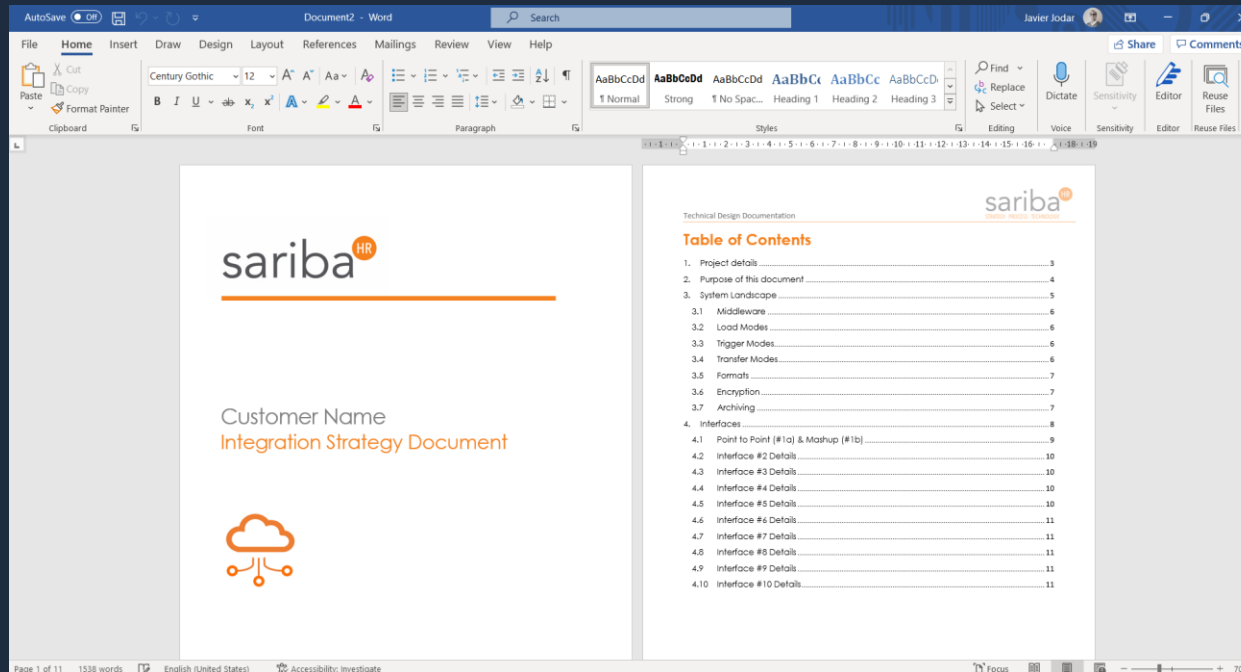
System Landscape (As Is / To Be) to have a reference architecture that allow you to explore technologies and integrations between the different systems.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

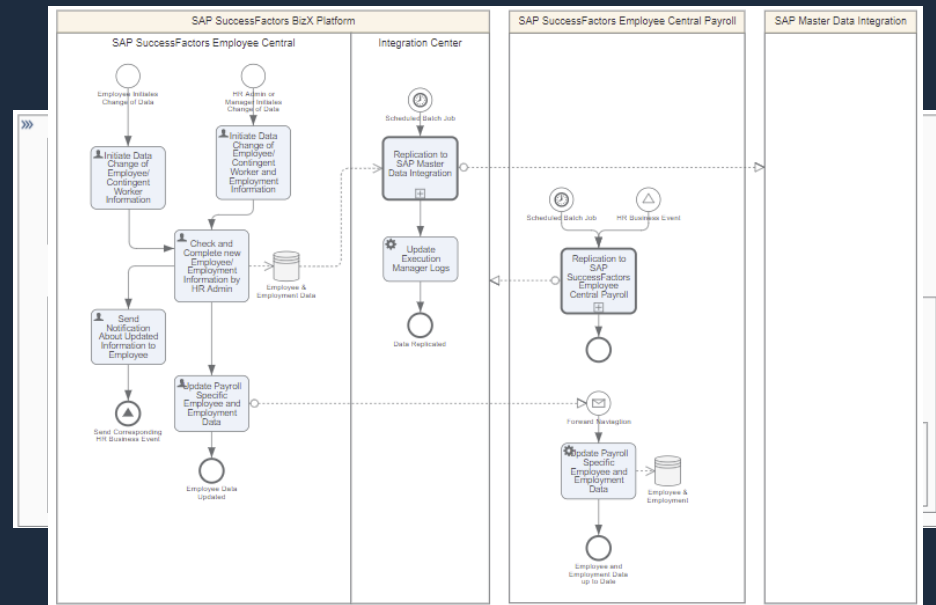
Integration Strategy defines the standards of the project for Technical aspects as well as error handling, security, archiving, naming conventions and more.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

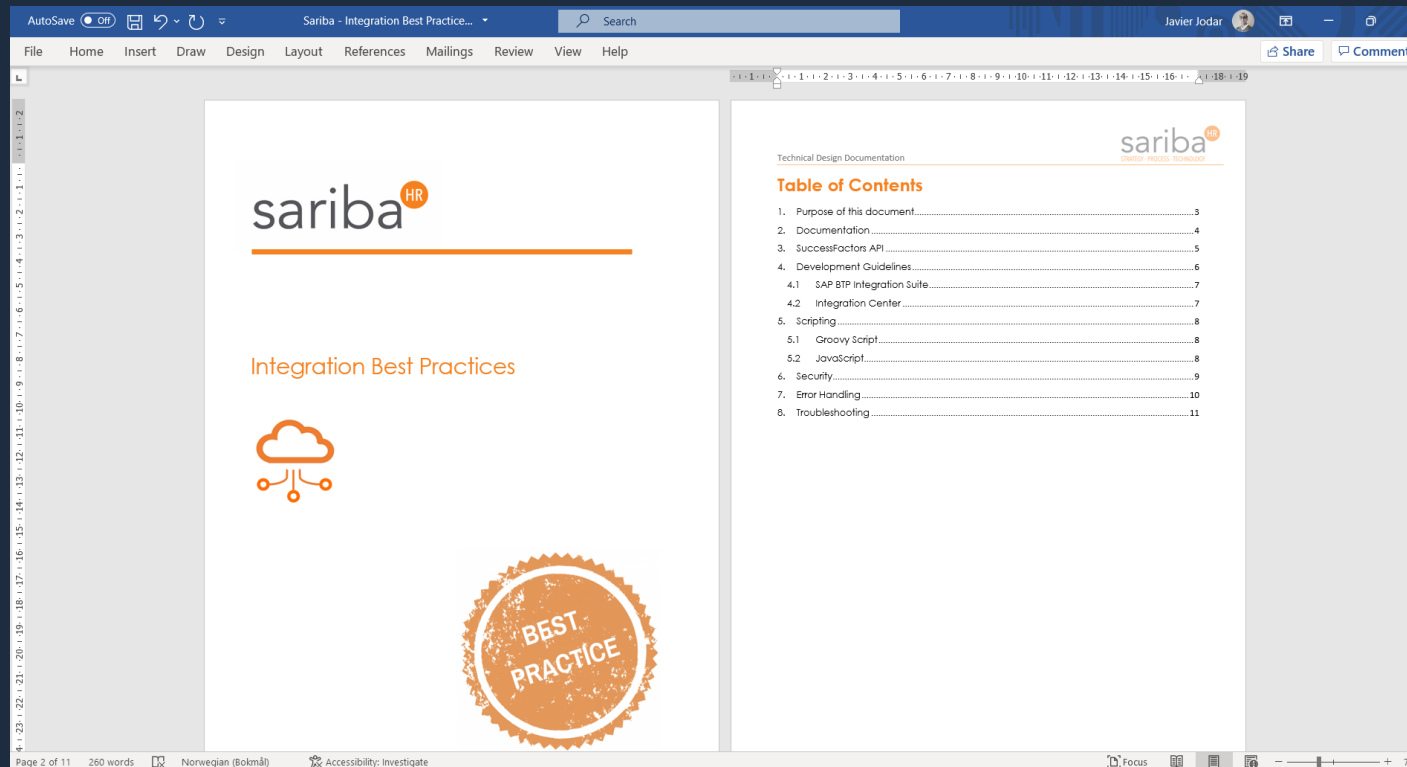
End-to-End Business processes in common language as well as technical details of the steps involved.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

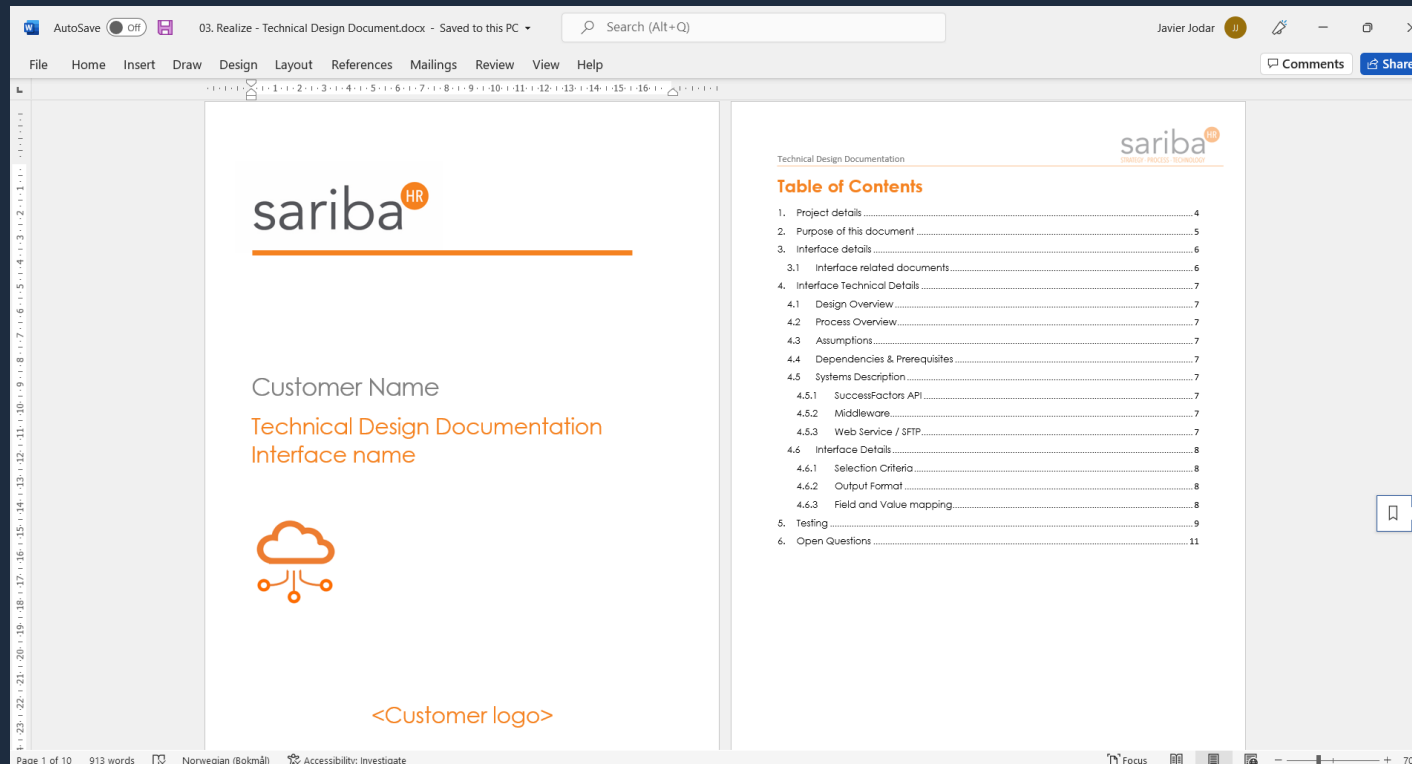
Integration Best Practices to deliver quality.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

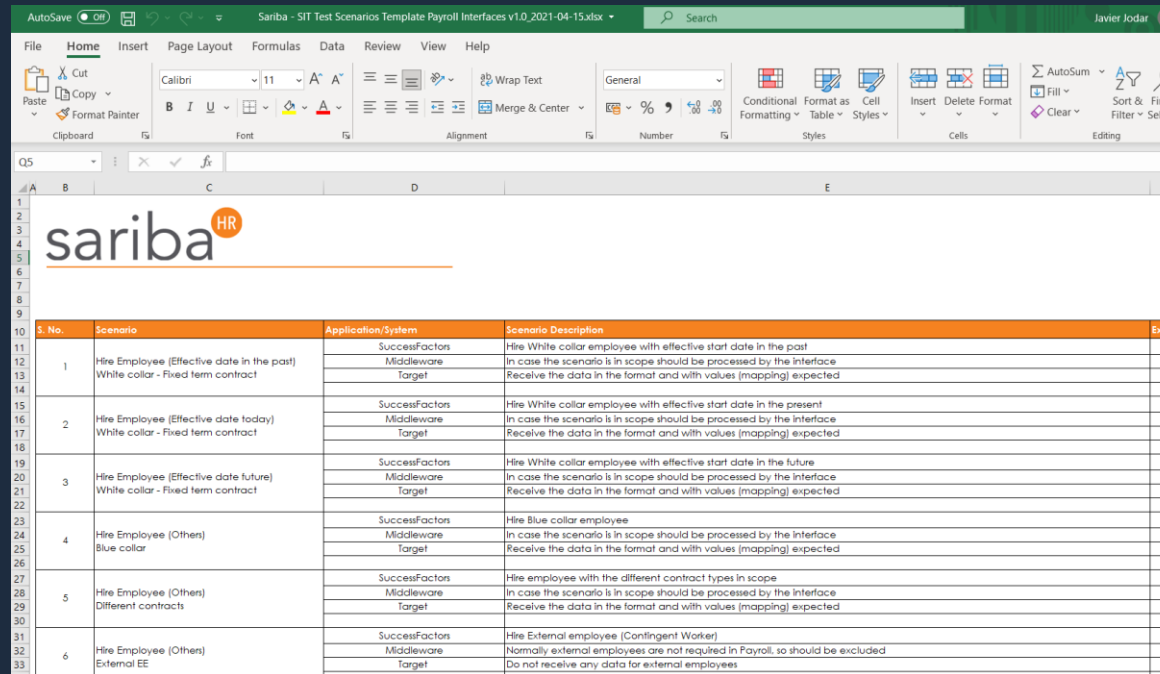
Templates to accelerate implementation of new integrations.



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

Catalogue of Test scenarios based on our experience, to support defining the testing activities for the requirements defined.



| S. No. | Scenario                                                                         | Application/System                     | Scenario Description                                                                                                                                                                                              | Expected Results |
|--------|----------------------------------------------------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| 1      | Hire Employee (Effective date in the past)<br>White collar - Fixed term contract | SuccessFactors<br>Middleware<br>Target | Hire White collar employee with effective start date in the past<br>In case the scenario is in scope should be processed by the interface<br>Receive the data in the format and with values (mapping) expected    |                  |
| 2      | Hire Employee (Effective date today)<br>White collar - Fixed term contract       | SuccessFactors<br>Middleware<br>Target | Hire White collar employee with effective start date in the present<br>In case the scenario is in scope should be processed by the interface<br>Receive the data in the format and with values (mapping) expected |                  |
| 3      | Hire Employee (Effective date future)<br>White collar - Fixed term contract      | SuccessFactors<br>Middleware<br>Target | Hire White collar employee with effective start date in the future<br>In case the scenario is in scope should be processed by the interface<br>Receive the data in the format and with values (mapping) expected  |                  |
| 4      | Hire Employee (Others)<br>Blue collar                                            | SuccessFactors<br>Middleware<br>Target | Hire Blue collar employee<br>In case the scenario is in scope should be processed by the interface<br>Receive the data in the format and with values (mapping) expected                                           |                  |
| 5      | Hire Employee (Others)<br>Different contracts                                    | SuccessFactors<br>Middleware<br>Target | Hire employee with the different contract types in scope<br>In case the scenario is in scope should be processed by the interface<br>Receive the data in the format and with values (mapping) expected            |                  |
| 6      | Hire Employee (Others)<br>External EE                                            | SuccessFactors<br>Middleware<br>Target | Hire External employee (Contingent Worker)<br>Normally external employees are not required in Payroll, so should be excluded<br>Do not receive any data for external employees                                    |                  |



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

Integration Hand over checklist. To ensure a smooth transition from project to support of the integrations focusing on Customer Excellence.

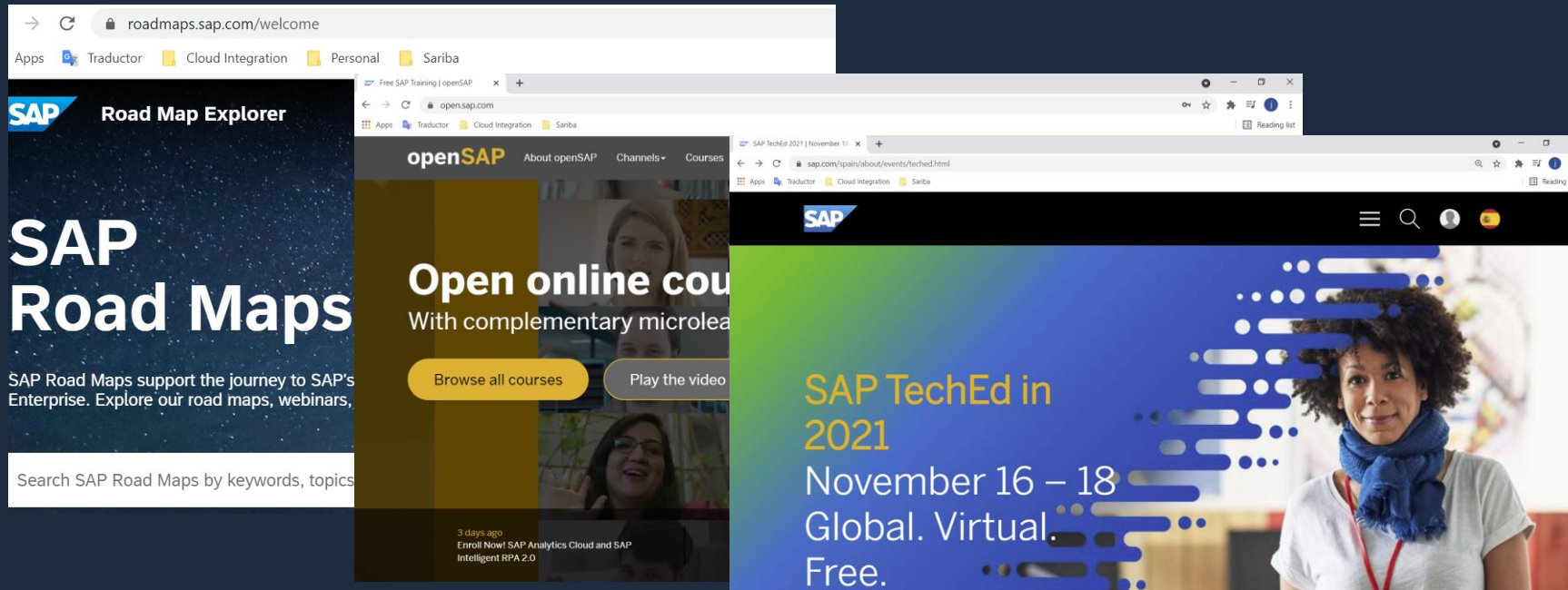
| Task | Description                           | Long Description                                                                              | Owner                      | Required/Optional | Completed | Comments |
|------|---------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------|-------------------|-----------|----------|
| 1    | Resource Planning                     | Book the necessary people in Customer Excellence to support to this customer                  | Account Owner              | Required          | NO        |          |
| 2    | Handover Kickoff & Checklist Review   | Kickoff & Review the checklist to align on what is required                                   | Account Owner              | Required          | NO        |          |
| 3    | Handover Workshop                     | Create handover codes and grant access for the Customer Excellence team                       | Account Owner              | Required          | NO        |          |
| 4    | Handover Workshop                     | Prepare & make the presentation to the Customer Excellence team including the following items | Project team/Customer      | Required          | NO        |          |
| 5    | Customer General Info                 | General information including customer and application history                                | Project team/Customer      | Required          | NO        |          |
| 6    | Who is Who                            | General contacts and stakeholders information                                                 | Project team/Customer      | Required          | NO        |          |
| 7    | Scope of the Interfaces               | System landscape including middlewares                                                        | Project team/Customer      | Required          | NO        |          |
| 8    | Service Level Agreement               | SLA & KPI concepts and definitions                                                            | Account Owner/Customer     | Required          | NO        |          |
| 9    | Hypercare                             | Due date when the project team will stop supporting                                           | Project team/Account Owner | Required          | NO        |          |
| 10   | Network Information                   | Network details on application, middleware, interfaces and 3rd parties setup                  | Project team/Customer      | Required          | NO        |          |
| 11   | Disaster Recovery                     | Description of scenario and responsibilities from Customer Excellence perspective             | Project team/Customer      | Required          | NO        |          |
| 12   | Backups configuration                 | Any specific config to be exported/saved periodically (if any)                                | Project team/Customer      | Optional          | NO        |          |
| 13   | Monitoring configuration              | Specific monitoring to be done (if any)                                                       | Project team/Customer      | Optional          | NO        |          |
| 14   | Processes and procedures              | List all existing processes that require specific attention (Critical processes)              | Project team/Customer      | Required          | NO        |          |
| 15   | Upcoming / Ongoing activities         | Details on what's coming/pending and customer expectations                                    | Project team/Customer      | Required          | NO        |          |
| 16   | KT sessions per interface implemented | Deliver online KT session per interface implemented which will be recorded                    | Project team/Customer      | Required          | NO        |          |
| 17   | Processes and procedures details      | Prepare & make specific sessions to the team                                                  | Customer                   | Required          | NO        |          |
| 18   | Release Management Process            | By default will use our standard if nothing specific                                          | Customer                   | Required          | NO        |          |
| 19   | Access Management Process             | By default will use standard if nothing specific                                              | Customer                   | Required          | NO        |          |
| 20   | Escalation Management Process         | By default will use our standard if nothing specific                                          | Customer                   | Optional          | NO        |          |
| 21   | Change Management Process             | By default will use our standard if nothing specific                                          | Customer                   | Optional          | NO        |          |
| 22   | Interfaces configuration              | Details on interfaces configuration                                                           | Project team               | Optional          | NO        |          |
| 23   | Regression Test Cases                 | Per module and for interfaces (if possible to share test scenarios from Project)              | Project team/Customer      | Required          | NO        |          |
| 24   | Ticket Management Process             | By default will use our standard if nothing specific                                          | Account Owner              | Optional          | NO        |          |



sariba<sup>HR</sup>

# Becoming an Intelligent Enterprise

We like to keep growing with our customers and bring more tools to make their life easier. For this reason we stay tuned with SAP using the different tools available.



sariba<sup>HR</sup>

# SAP Business Technology Platform



As the underlying technology, SAP BTP Integrates your processes and data across SAP, Partner and Third-party applications.

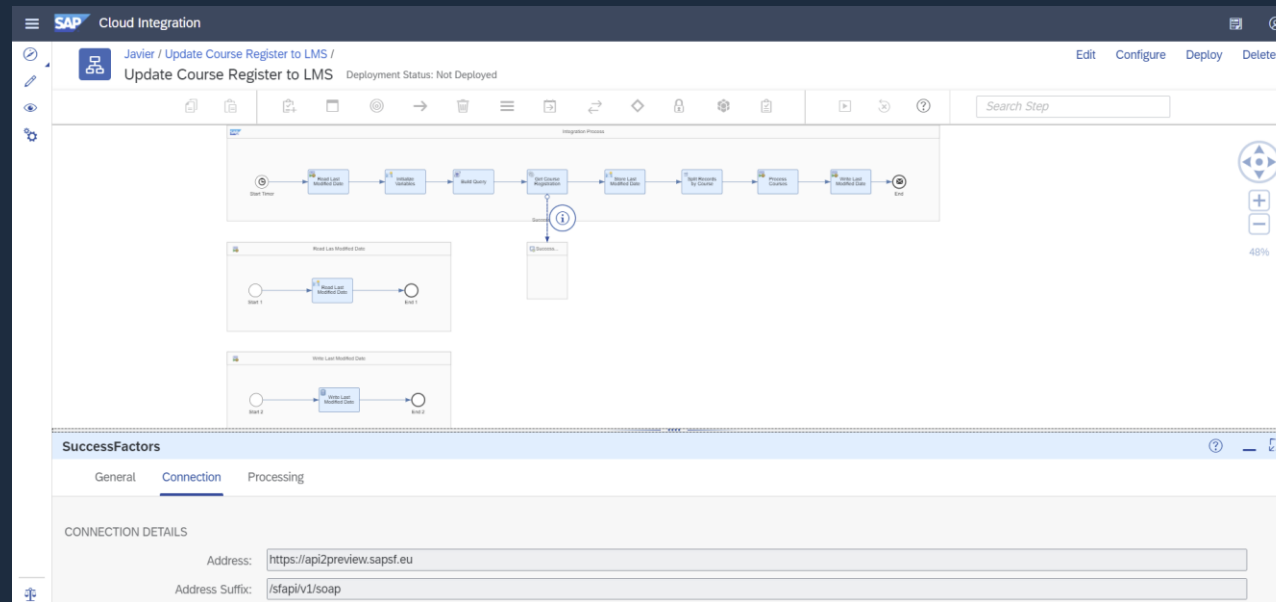
SAP Integration Suite is the technology connecting end-to-end processes for Intelligent enterprises.

sariba<sup>HR</sup>

# SAP Business Technology Platform

## Cloud Integration

Integrates end-to-end processes through the exchange of messages between applications, whether on premise, in the cloud, or across hybrid landscapes.



More than 2000 prebuilt integrations between SAP and third-party applications

# SAP Business Technology Platform

## API Business Hub

SuccessFactors API's available for Test on a Sandbox system.

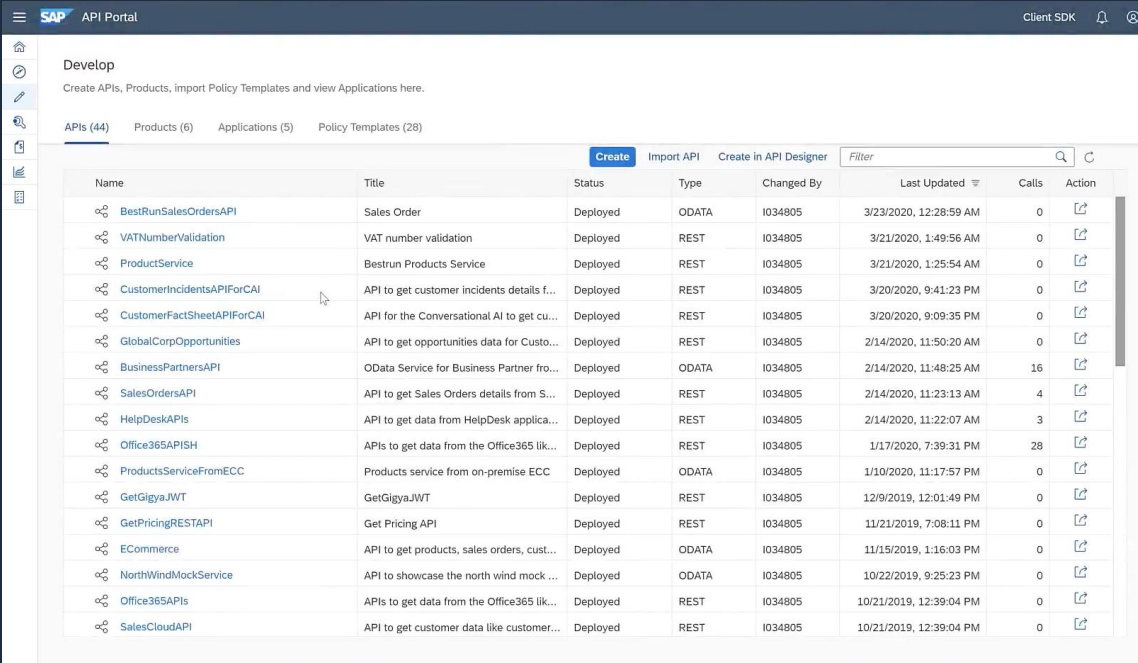
The screenshot displays the SAP API Business Hub interface. The top navigation bar includes links for 'Explore', 'Resources', 'Discover Integrations', and 'Partner with Us'. The main header shows the 'SAP API Business Hub' logo and a user profile 'Hi Javier'. The breadcrumb trail indicates the path: '/ SAP SuccessFactors Employee Central' > 'Employment Information' > 'API to access the employment related information'. The 'Try Out' tab is selected, showing the endpoint 'GET /EmpEmployment'. The 'Parameters' section is expanded, displaying a table with columns for NAME, VALUE, and DESCRIPTION. The table lists five parameters: \$top, \$skip, \$search, \$filter, and \$count, each with a corresponding input field and a description link. The 'Run' button is visible next to the 'Add Sample Values' link.

| NAME     | VALUE                                         | DESCRIPTION                                                                                                                                                              |
|----------|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| \$top    | <input type="text"/>                          | Show only the first n items, see [ODATA Paging - Top](http://docs.oasis-open.org/odata/odata/v4.0/odata-v4.0-part1-protocol.html#_Toc445374630)<br><a href="#">More</a>  |
| \$skip   | <input type="text"/>                          | Skip the first n items, see [ODATA Paging - Skip](http://docs.oasis-open.org/odata/odata/v4.0/odata-v4.0-part1-protocol.html#_Toc445374631)<br><a href="#">More</a>      |
| \$search | <input type="text"/>                          | Search items by search phrases, see [ODATA Searching](http://docs.oasis-open.org/odata/odata/v4.0/odata-v4.0-part1-protocol.html#_Toc445374633)<br><a href="#">More</a>  |
| \$filter | <input type="text"/>                          | Filter items by property values, see [ODATA Filtering](http://docs.oasis-open.org/odata/odata/v4.0/odata-v4.0-part1-protocol.html#_Toc445374625)<br><a href="#">More</a> |
| \$count  | <input type="text" value="Select an option"/> | Include count of items, see [ODATA Count](http://docs.oasis-open.org/odata/odata/v4.0/odata-v4.0-part1-protocol.html#_Toc445374632)<br><a href="#">More</a>              |

# SAP Business Technology Platform

## API Management

Create simple, connected digital experiences for your consumers, partners, and employees. Expose processes and data as APIs through their complete end-to-end lifecycle in an enterprise API portal to unlock new opportunities.



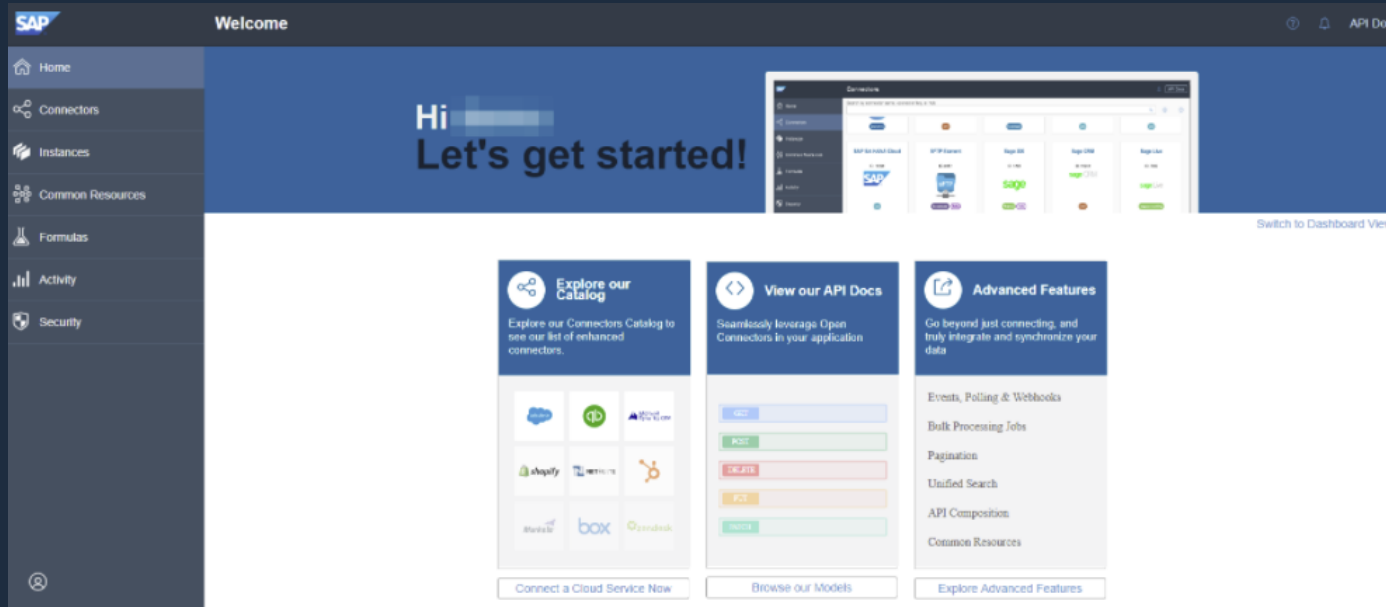
The screenshot displays the SAP API Portal interface. At the top, there's a header with the SAP logo and 'API Portal' text. Below the header, a navigation bar shows 'Develop' as the active section, with sub-sections for 'APIs (44)', 'Products (6)', 'Applications (5)', and 'Policy Templates (28)'. A table lists various APIs with columns for Name, Title, Status, Type, Changed By, Last Updated, Calls, and Action. The table includes APIs like 'BestRunSalesOrdersAPI', 'VATNumberValidation', 'ProductService', and 'CustomerIncidentsAPIForCAI'. A sidebar on the left contains icons for home, develop, search, and other functions. The top right corner shows 'Client SDK' and notification icons.

| Name                       | Title                                      | Status   | Type  | Changed By | Last Updated            | Calls | Action |
|----------------------------|--------------------------------------------|----------|-------|------------|-------------------------|-------|--------|
| BestRunSalesOrdersAPI      | Sales Order                                | Deployed | ODATA | I034805    | 3/23/2020, 12:28:59 AM  | 0     |        |
| VATNumberValidation        | VAT number validation                      | Deployed | REST  | I034805    | 3/21/2020, 1:49:56 AM   | 0     |        |
| ProductService             | Bestrun Products Service                   | Deployed | REST  | I034805    | 3/21/2020, 1:25:54 AM   | 0     |        |
| CustomerIncidentsAPIForCAI | API to get customer incidents details f... | Deployed | REST  | I034805    | 3/20/2020, 9:41:23 PM   | 0     |        |
| CustomerFactSheetAPIForCAI | API for the Conversational AI to get cu... | Deployed | REST  | I034805    | 3/20/2020, 9:09:35 PM   | 0     |        |
| GlobalCorpOpportunities    | API to get opportunities data for Cust...  | Deployed | REST  | I034805    | 2/14/2020, 11:50:20 AM  | 0     |        |
| BusinessPartnersAPI        | OData Service for Business Partner fro...  | Deployed | ODATA | I034805    | 2/14/2020, 11:48:25 AM  | 16    |        |
| SalesOrdersAPI             | API to get Sales Orders details from S...  | Deployed | REST  | I034805    | 2/14/2020, 11:23:13 AM  | 4     |        |
| HelpDeskAPIs               | API to get data from HelpDesk applica...   | Deployed | REST  | I034805    | 2/14/2020, 11:22:07 AM  | 3     |        |
| Office365APIsH             | APIs to get data from the Office365 lik... | Deployed | REST  | I034805    | 1/17/2020, 7:39:31 PM   | 28    |        |
| ProductsServiceFromECC     | Products service from on-premise ECC       | Deployed | ODATA | I034805    | 1/10/2020, 11:17:57 PM  | 0     |        |
| GetGigyaJWT                | GetGigyaJWT                                | Deployed | REST  | I034805    | 12/9/2019, 12:01:49 PM  | 0     |        |
| GetPricingRESTAPI          | Get Pricing API                            | Deployed | REST  | I034805    | 11/21/2019, 7:08:11 PM  | 0     |        |
| ECommerce                  | API to get products, sales orders, cust... | Deployed | ODATA | I034805    | 11/15/2019, 1:16:03 PM  | 0     |        |
| NorthWindMockService       | API to showcase the north wind mock ...    | Deployed | ODATA | I034805    | 10/22/2019, 9:25:23 PM  | 0     |        |
| Office365APIs              | APIs to get data from the Office365 lik... | Deployed | REST  | I034805    | 10/21/2019, 12:39:04 PM | 0     |        |
| SalesCloudAPI              | API to get customer data like customer...  | Deployed | REST  | I034805    | 10/21/2019, 12:39:04 PM | 0     |        |

# SAP Business Technology Platform

## Open Connectors

Simplify connectivity to non-SAP applications. It includes more than 170 third-party applications and solutions for collaboration with the prebuilt connectors.



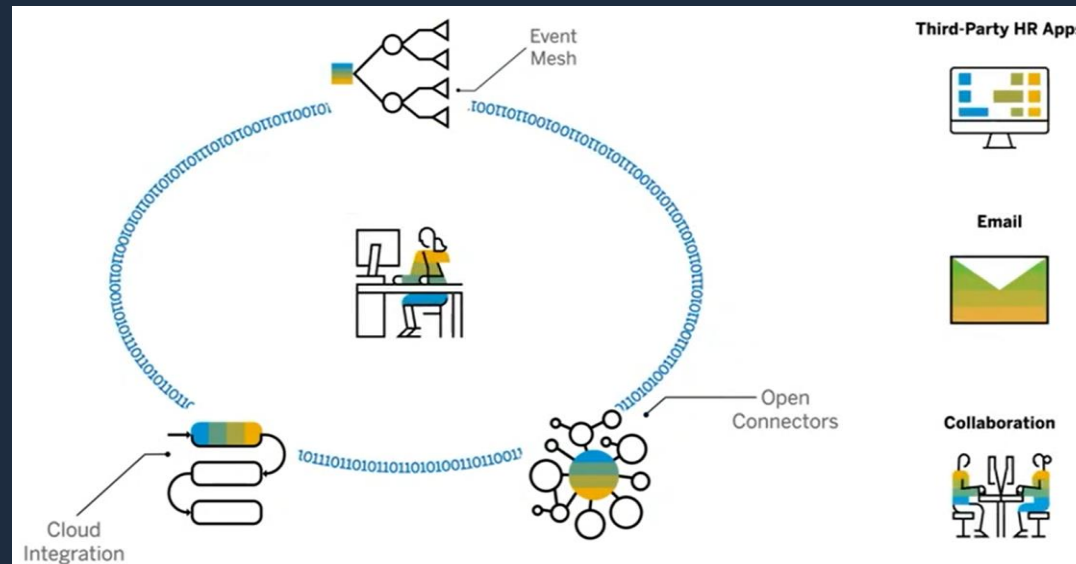
More than 170 connectors  
to third-party cloud  
applications

sariba<sup>HR</sup>

# SAP Business Technology Platform

## Event Mesh

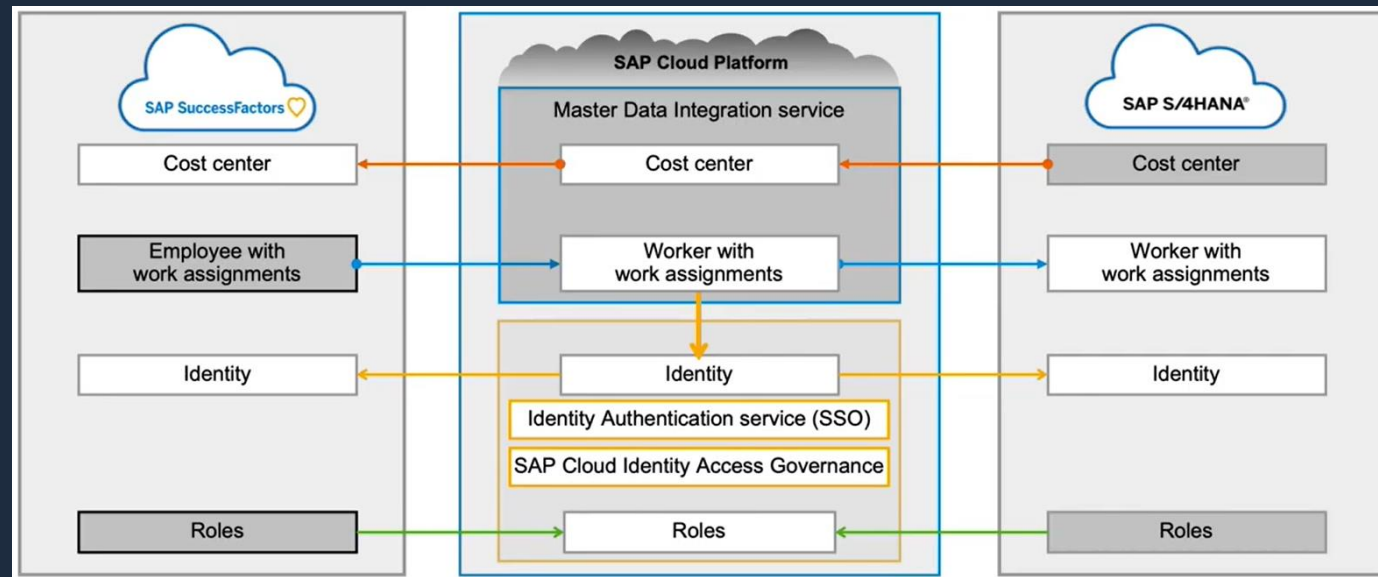
Allow event driven process integration. Respond to business events from SAP S/4 HANA and SuccessFactors or third-party sources.



# SAP Business Technology Platform

## SAP One Domain Model

Enables one to many integration through the Master data Integration service. Includes a distribution model to know the systems where information needs to be distributed. It is used to exchange data between business applications of the Intelligent suite.



# Integration Principles

1. SAP Pre-package: Out-of-the-box integrations available with SAP products and partners.
2. Custom Integration with third parties, using Open connectors to Exchange data among systems.
3. Custom Integration with third parties, using Public API's available to Exchange data among systems.

# SAP BTP – Integration Suite

- Short description

<https://www.sap.com/products/integration-suite.html>

- Capabilities

<https://www.sap.com/products/integration-suite/capabilities.html>

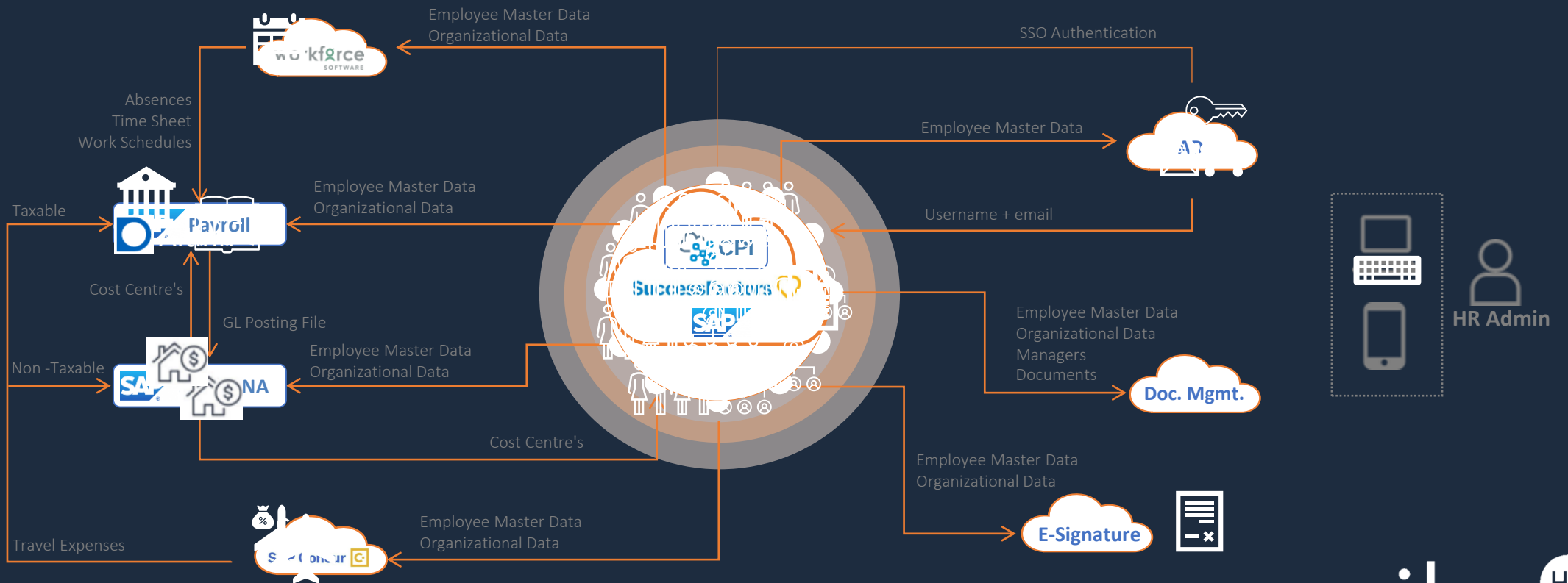
- Technical information

<https://www.sap.com/products/integration-suite/technical-information.html>

- License pricing

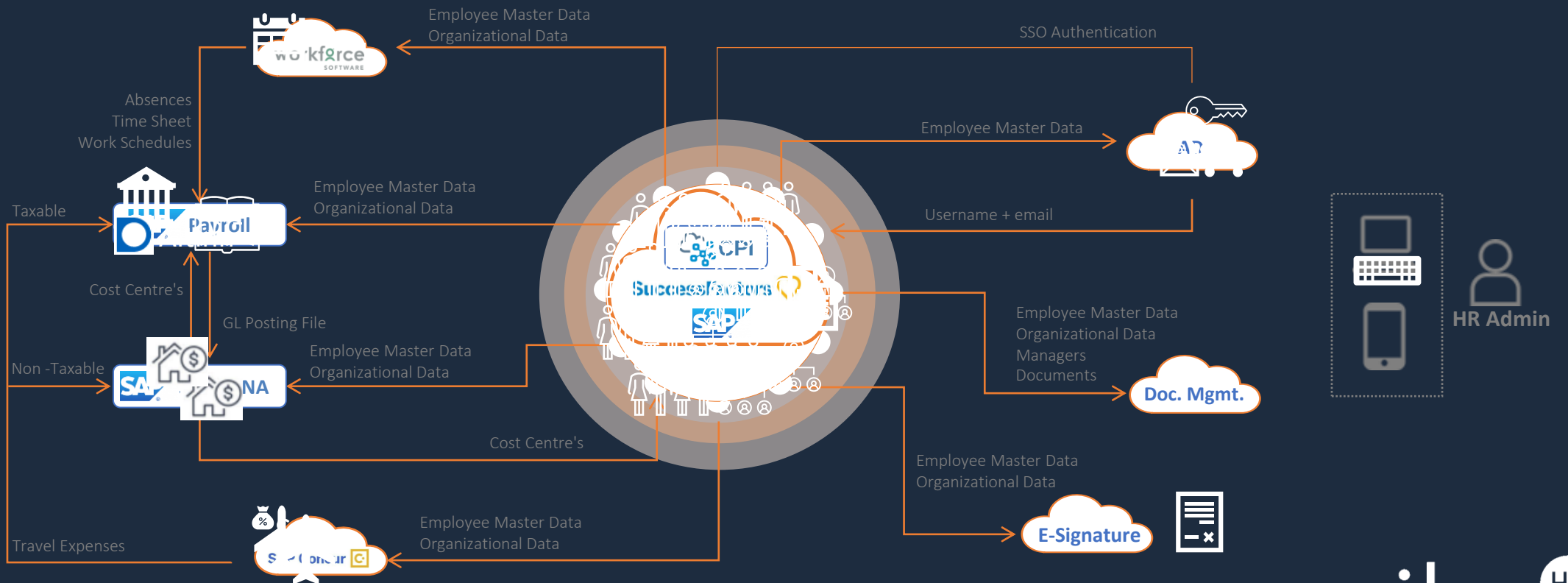
<https://www.sap.com/products/integration-suite/pricing.html>

# We can do Magic for you!



sariba<sup>HR</sup>

# We can do Magic for you!



sariba<sup>HR</sup>

A lightbox sign with three rows of text: 'YOU', 'GOT', and 'THIS'. The sign is white with black lettering and is placed on a wooden desk. In the background, a laptop is visible, and the scene is softly lit, suggesting an office or study environment.

**YOU  
GOT  
THIS**

# Gains

- Meeting e-government and regulatory compliance.
- Optimizing and automating business processes.
- Better workforce experience.
- A reference architecture to check how end-to-end business process break down into application, modules, technologies and integrations.

Questions?



# CONTACT INFORMATION



Javier Jodar  
Senior Manager Solution  
[javier.jodar@sariba.com](mailto:javier.jodar@sariba.com)  
+34 667 59 30 32  
[linkedin.com/in/javierjodar/](https://www.linkedin.com/in/javierjodar/)