



Global Adoption Insights & Services
Global Adoption & Experience CoE



SAP Cloud Usage Monitoring

Tools, Services & Updates

Birgit Kuhn , SAP
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Public



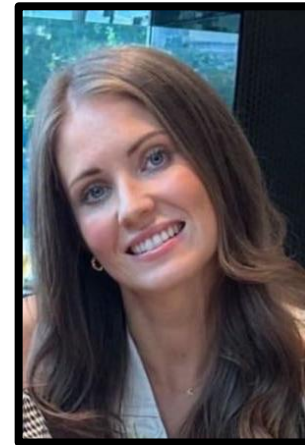
Meet our Team

Global Adoption Insights & Services
Global Adoption & Experience CoE



Birgit Kuhn
Cloud License Compliance
Manager

Host



Katie Gardner
Cloud License Compliance
Manager

Host

Today about

How Where & Why Cloud Consumption is Measured

Insights & Tools

Public vs Private Cloud Metering

How the two models differ in practice

Turning Usage Data into Insight

From raw metrics to actionable decisions

Cost Transparency & Governance

Building a FinOps approach for SAP

SAM Tools: SAP for Me & SAM4U

Practical guidance on the tools available to you

Q&A

How & Where Cloud Consumption is Measured



What Gets Measured

Metrics vary by solution, common examples include named users, active users, document volumes, data storage, API calls, and transaction counts.



Entitlements vs Actuals

Your contract defines entitlements (the capacity you have purchased). Actuals reflect what has been consumed. Understanding this gap is central to good governance.



Metering Frequency

Consumption is typically captured in real time or daily, then aggregated monthly for billing and reporting. Some metrics are averaged over the full contract period.



Product-Specific Metrics

Different SAP solutions apply different metrics. Knowing which metric governs each solution in your landscape is a critical first step in understanding your position.



Where to Find Your Data

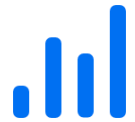
Your consumption data is accessible through SAP for Me, a single portal giving you a consolidated view of usage across your SAP portfolio.

SAP for Me — Your Starting Point



Consumption Dashboard

View your cloud consumption across all SAP solutions in one place — entitlements, actuals, and remaining capacity at a glance.



Usage Reports

Detailed breakdowns by solution, metric, and time period — giving you the data needed for internal reporting and stakeholder conversations.



FINops Support

Cost allocation views support internal chargeback and showback processes — connecting cloud usage directly to cost.



AI-Powered Insights

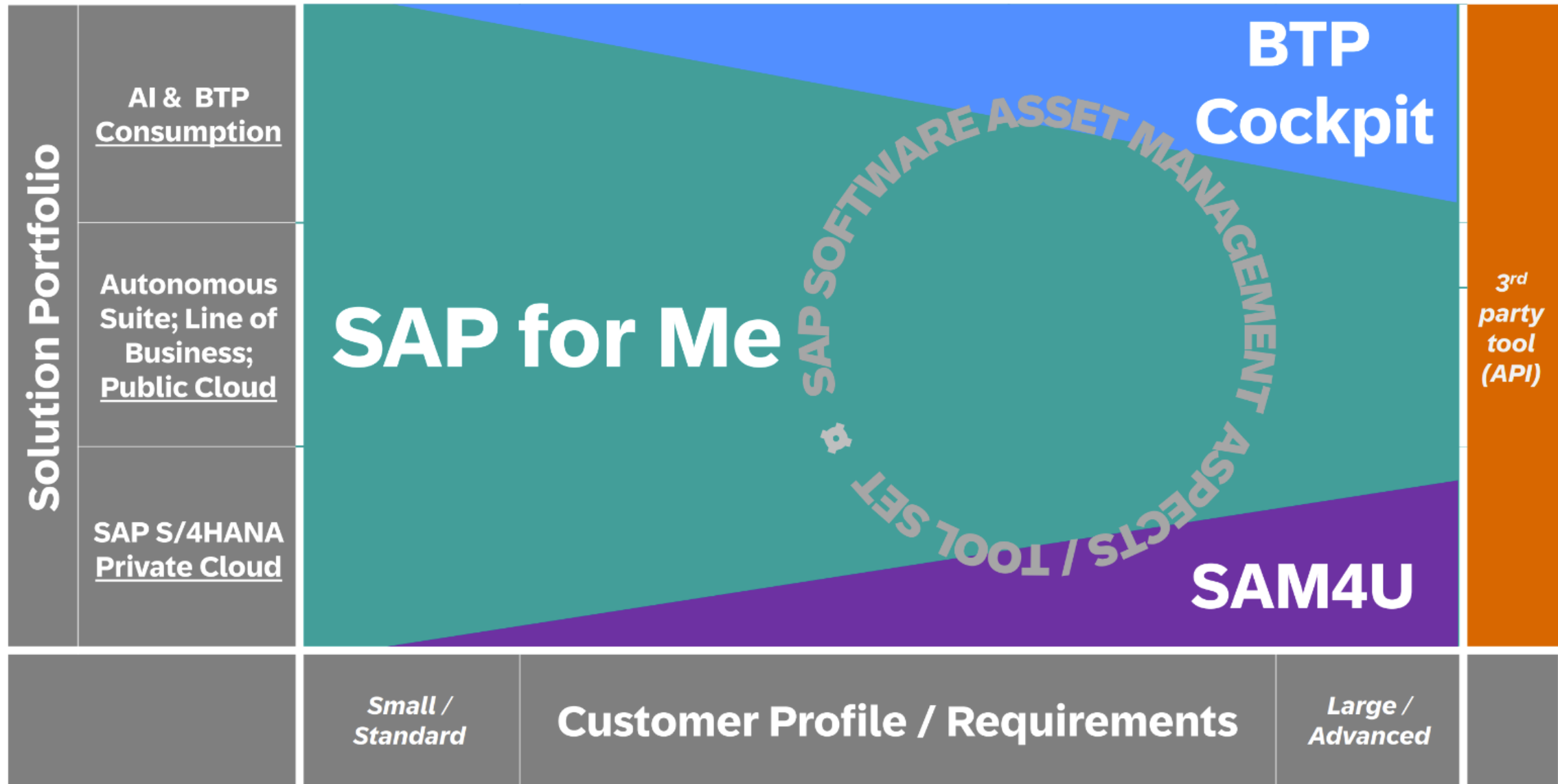
Personalised recommendations highlight optimisation opportunities and areas requiring attention — helping you focus where it matters most.

Right for most

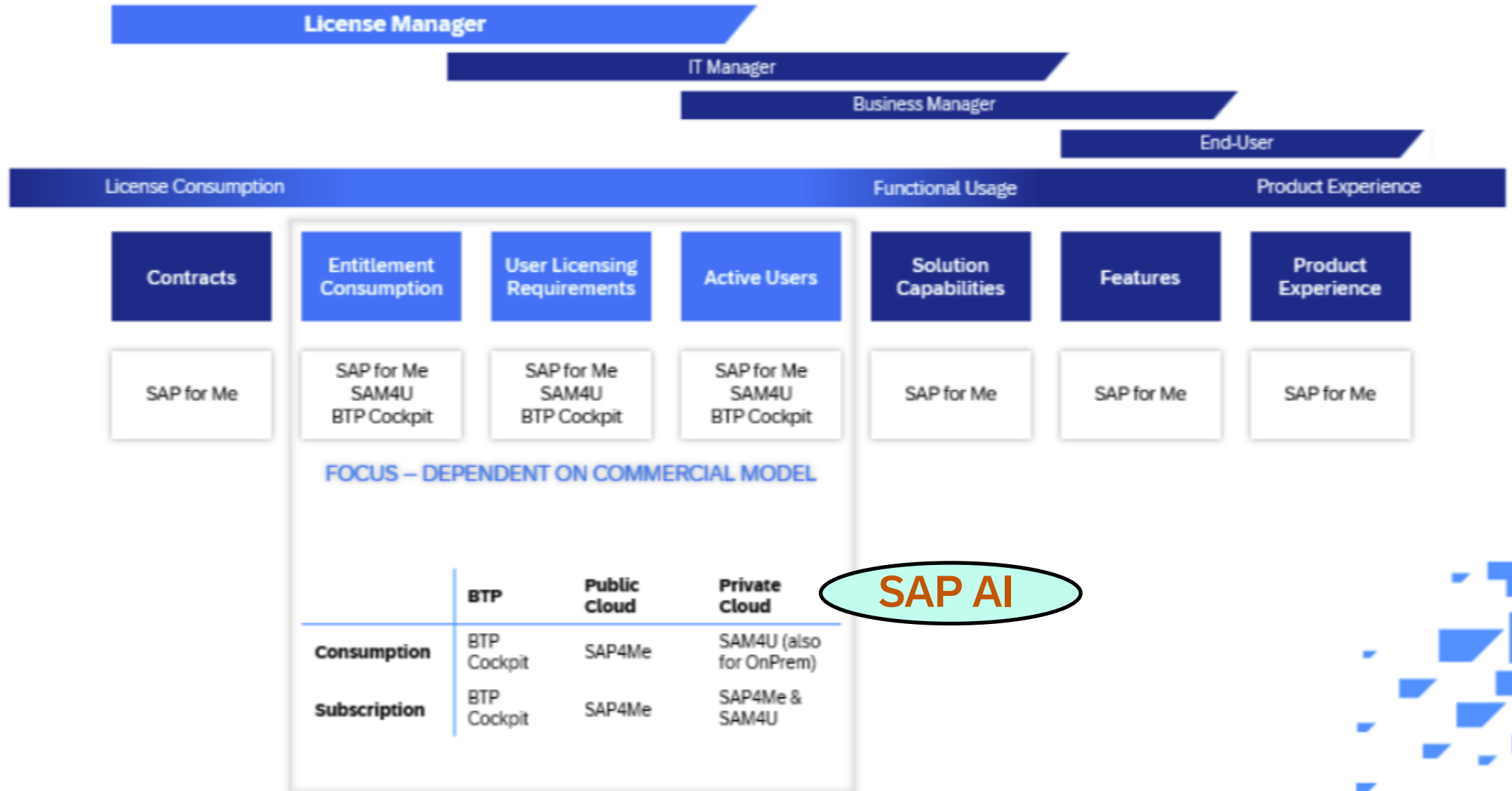
SAP for Me satisfies the standard SAM requirements of the majority of customers — whether running Public Cloud, Private Cloud, or a mixed landscape.

me.sap.com

Available Tools Sets



Adoption & Experience Data in your steering cockpit at your fingertips!



Go to **Finance & Legal** – Click on **Consumption**

The screenshot shows the SAP for Me interface. At the top, there's a navigation bar with the SAP logo, 'SAP for Me' text, a search bar, and icons for notifications (with a red '2'), help, and user profile. A left sidebar contains a menu with 'Home', 'My Dashboard', 'Calendar', 'Reporting', 'Dashboards', and a list of categories: 'Finance & Legal' (highlighted with a blue dot), 'Portfolio & Products', 'Services & Support', 'Systems & Provisioning', 'Users & Contacts', 'Get Assistance', 'Legal', 'System News', and 'Status'. The main content area is titled 'Finance & Legal' and includes a 'Get Assistance' button. Below this is a horizontal tab bar with 'Overview', 'Cloud', 'On-Premise', 'Enterprise Agreements', 'Billing', 'Consumption' (selected with a blue underline), 'Business AI', and 'Sustainability'. The 'Consumption' section is titled 'Additional Services and Information' and features three cards: 'System Measurement Portal Page' (describing the License Audit Measurement Process), 'License Utilization Information Page' (describing onPremise and Public Cloud measurement), and 'LAW Result File' (explaining the structure and content of the license audit result file). A fourth card is partially visible at the bottom left.

SAP for Me Search

Finance & Legal [Get Assistance](#)

Overview Cloud On-Premise Enterprise Agreements Billing **Consumption** Business AI Sustainability

Additional Services and Information

- System Measurement Portal Page**
Overview of License Audit Measurement Process for users, engines and self-declaration products. Additional information for measurement tools like USMM and LAW2 and more.
- License Utilization Information Page**
Additional information on license utilization for onPremise and Public Cloud measurement process and availability of products.
- LAW Result File**
The new application LAW Result File explains the structure and content of your license audit result file to ensure a broad understanding of what is transferred to SAP.

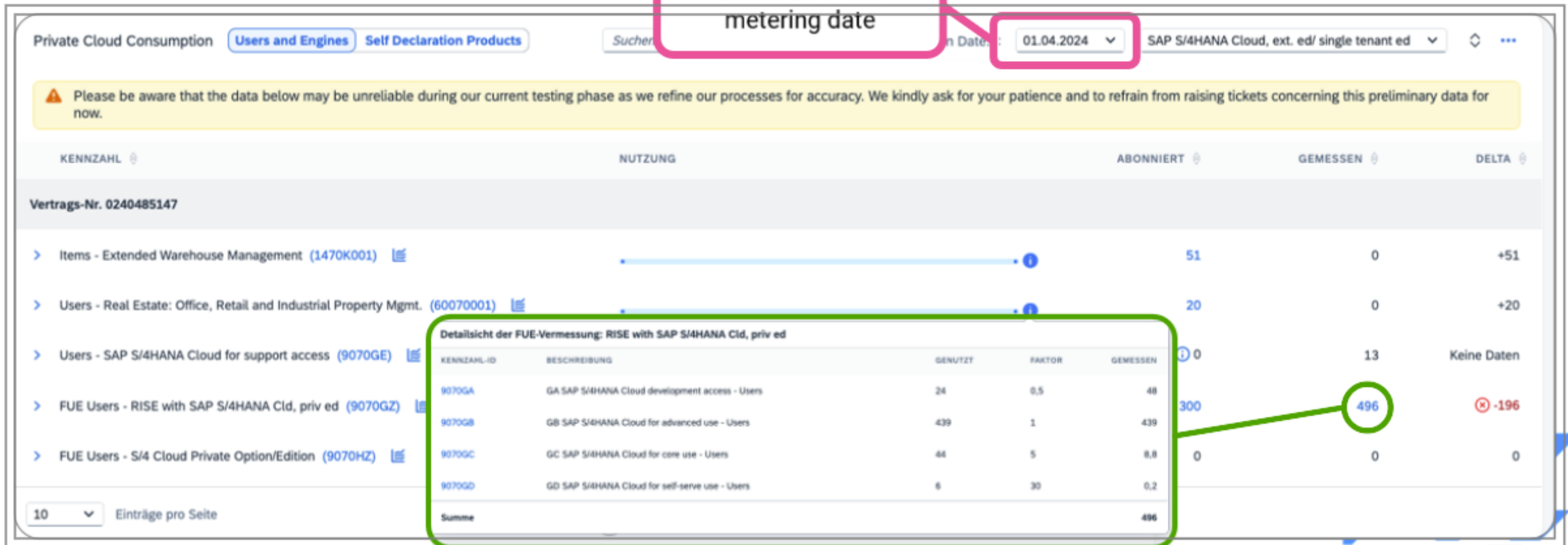
License Consumption in SAP4Me Private Cloud



The **Private Cloud metering results** are visible in SAP for Me: <https://me.sap.com/consumption>

Required Authorization Object for S-User: "License Utilization for Private Cloud"

Selection of the
metering date



License Consumption in SAP4Me Public Cloud



Monitor the **license consumption** of subscription materials:

<https://me.sap.com/financelegal/Consumption>

Finance & Legal Dashboard

Overview Cloud On-Premise Learning Enterprise Agreements Billing **Consumption** Business AI

Get Assistance
What is this card about?
Required Authorizations
Export

Export Data New

Select the data you want to export:

- ☒ Current License Consumption
- ☒ Subscription Details
- ☒ Consumption Details

Export Cancel

View metric info sheet, definitions

View respective materials

EUR Spend - Gross Merchandise Value - Commerce Professional Ed. (CC16)

SAP Cloud for Planning, Prof Ed. (8003661)

SAP AH for planning, Prof Ed. - Cloud (8005844)

USD Spend - Gross Merchandise Value - Commerce Professional Ed. (CC16)

Orders - Commerce Professional Ed. (CC17)

Cloud SAP Analytics (CS04)

CONSUMPTION

5,654,436,621

2,654,436,621

555,100,000

12,000

Cloud SAP Analytics based on the maximum value

Months Last 12 Months

Detail View of Tenants: Orders - Commerce Professional Ed.

TENANT ID	TENANT NAME	MEASURED
741215553	tenant741215553-2233010.eu10	50,000
741217200	tenant741217200-2233010.eu10	53,539
741217516	tenant741217516-2233010.eu10	150,000

1,063,529,726 +1,590,906,895

253,539 +554,846,461

12,150 -150

To find various agreement documents for cloud, software, and service offerings from SAP, please access the following link: [Cloud Services Documents \(SAP Trust Center\)](#)

Contract ID	SAP Order ID	Order ID	Current PO Number	Material	From	To	Subscribed	Spend	Currency
9000000003	8240328445	0240504538		SAP Commerce Cloud, 602 ed, order.acess (R011350)	2024-04-08	2025-04-07	10	n/a	EUR
9000000003	8240328445	0240504539		SAP Commerce Cloud, 602 ed, orders (R011350)	2024-04-08	2025-04-07	1	n/a	EUR
Total							SAP Public	n/a	

Private Cloud vs. Public Cloud Metering

Dimension	Private Cloud	Public Cloud
Metering model	Monthly consumption transparency via SAP Private Cloud Metering; data in SAP for Me	Near real-time license utilisation reporting across the public cloud portfolio
Reporting tool	SAP for Me (monthly updates)	SAP for Me (near real-time)

Private Cloud – Missing or wrong Metering Data

If you notice inconsistencies in your monthly FUE metering data, please open a support ticket via [Get Support](#).

- UCM add-on needs to be installed. Your systems will not be metered until it is installed and activated. If not already installed please submit an [ECS Service Request](#) to schedule the installation of the UCM add-on. Deployment is free of charge and requires no downtime.
- Systems which miss the **technical foundation requirements** are not accessible and therefore not possible to include in the metering
- Systems/Installations must have **correct categorization**, maintained in SAP for Me & User setup, authorization and **classification must be continuously maintained** for correct reflection of actual usage of solutions
- Customers with multiple order forms are out of scope for automated metering. In some cases manual mapping of systems to the relevant orders forms is available to enable automated metering.

[SAP Private Cloud Metering](#)



Why Cloud Consumption Insight Matters



Internal Governance (Customer)

- Compliance & Cost Optimization
- Excess Use Risk
- Shelf-Ware Utilization
- Asset Management
- Budgeting



External Review (SAP)

- Audit – Entitlement vs. Use
- IPR

SAP's metering methodology produces clear, auditable records of what has been consumed - designed to support your internal governance and any external review.

Example - where to find details regarding “Use” – Check the Agreement!



SAP Cloud Order Form

5.2.2. “**Excess Use**” means any use of a Subscription Cloud Service that exceeds the Usage Metrics and volume stated in Schedule 1 in this Order Form.

5.3. Excess Use

Fees for Excess Use accrue from the date the Excess Use began. Customer shall execute an additional Order Form to document subscriptions for additional Usage Metrics

GENERAL TERMS AND CONDITIONS FOR CLOUD SERVICES (“GTC”)

2.2. Authorized Users

Customer may permit Authorized Users to use the Cloud Service. Usage is limited to the Usage Metrics and volumes stated in the Order Form. Access credentials for the Cloud Service may not be used by more than one individual, but may be transferred from one individual to another if the original user is no longer permitted to use the Cloud Service. Customer may allow individuals employed by its outsourced service providers to be Authorized Users solely to the extent such providers are required to access the Cloud Service in the course of providing outsourced services to Customer. Customer is responsible for breaches of the Agreement caused by Authorized Users.

2.3. Verification of Use

Customer will monitor its own use of the Cloud Service and report any use in excess of the Usage Metrics and volume. SAP may monitor use to verify compliance with Usage Metrics, volume and the Agreement.

SAM4U



SAM4U – Introduction

Software Asset Manager

SAM4U

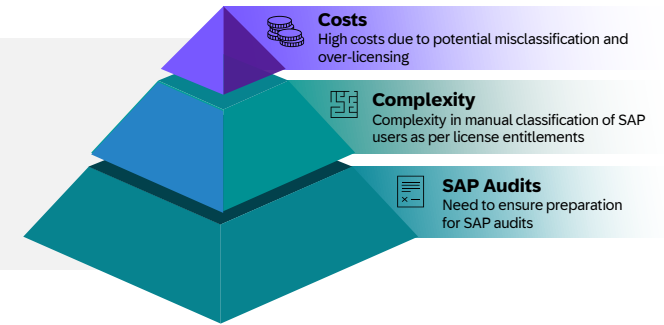
SAP's software asset manager tool is tailored specifically for **customers**, providing a **holistic view** of their **SAP License Entitlements** in comparison to their **consolidated License Consumption**.



- ✓ It is deployed in the **customer's SAP environment**
- ✓ Enables monitoring, optimization and proactive audit readiness
- ✓ Provides an efficient License Management in a dedicated **interactive dashboard interface**

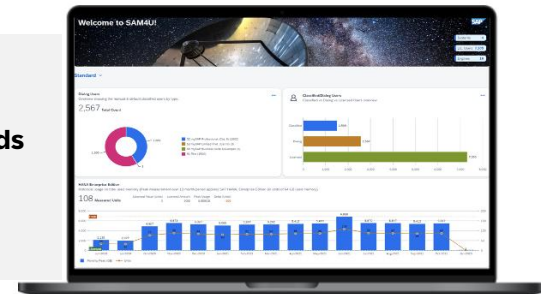
From the challenge ...

High effort for managing licenses of multiple SAP systems and no consistent transparency.



... To the SOLUTION

The key to making the right decisions lies in understanding the needs of customers business and implementing a suitable solution.



SAM4U – How it Looks – Overview of "Users"

Software Asset Manager



SAM4U

Software Asset Manager



SAP SIMULATION OF AUTHORIZATIONS AS IN SAP STAR SERVICE

You can now simulate authorization changes to assess their impact on:

- “User Classification”
- “FUE Count”

Simulations options include, System category selection and Ruleset selection per system.



SAP OPTIMIZATION BY VIZUALIZED INISGHTS & RECOMMENDATIONS

A new Insights – tab is now available that provides information on:

- Possible optimizations in authorization setup for SAP S/4HANA and RISE licensing model

SAM4U – How to get started

Software Asset Manager

Information Hub

SAP Support Portal
Access

Request
Access



Request Form

Company Details

Comp. _____

SAP System _____

Request _____

Requester's Name _____

Requester's Phone Number _____

Requester's Role in the _____

What are you looking for in relation to the SAM4U Service?

☐ I would like to request some information on SAM4U Service.

☐ I have not implemented the tool yet because we have questions about its implementation.

☐ I have implemented the tool, but we are having execution issues and need immediate assistance.

☐ I have implemented the tool and now have questions about the Interactive Dashboard interface.

Is there anything else you would like to tell us in advance?

(*) After you have sent us the request form, SAP will reach out to you scheduling a preparation call to align on the service delivery process (Timeline, Delivery Approach, Service Endowners).

Submit

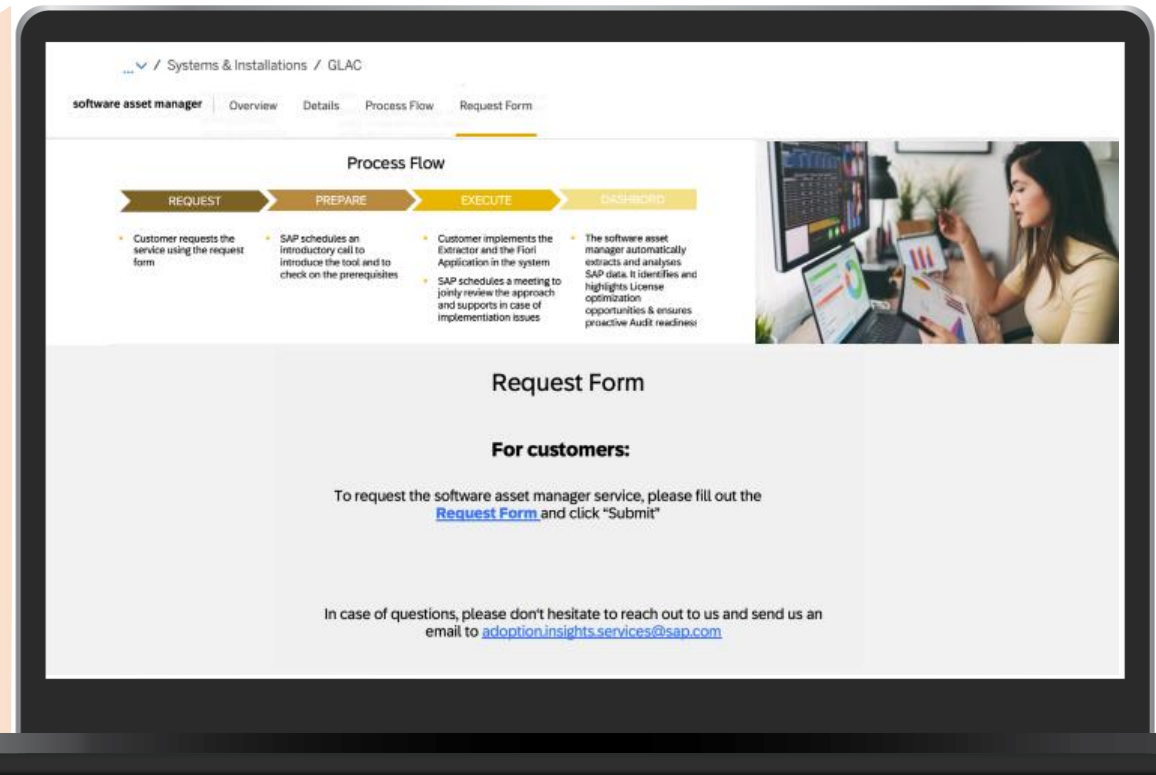
Do you want to request the service?



Access the SAP Support Portal



Link [here](#) or scan QR code



... / Systems & Installations / GLAC

software asset manager | Overview | Details | Process Flow | Request Form

Process Flow

REQUEST → PREPARE → EXECUTE → DASHBOARD

- Customer requests the service using the request form
- SAP schedules an introductory call to introduce the tool and to check on the prerequisites
- Customer implements the Extractor and the Fiori Application in the system
- SAP schedules a meeting to jointly review the approach and supports in case of implementation issues
- The software asset manager automatically extracts and analyses SAP data. It identifies and highlights License optimization opportunities & ensures proactive Audit readiness

Request Form

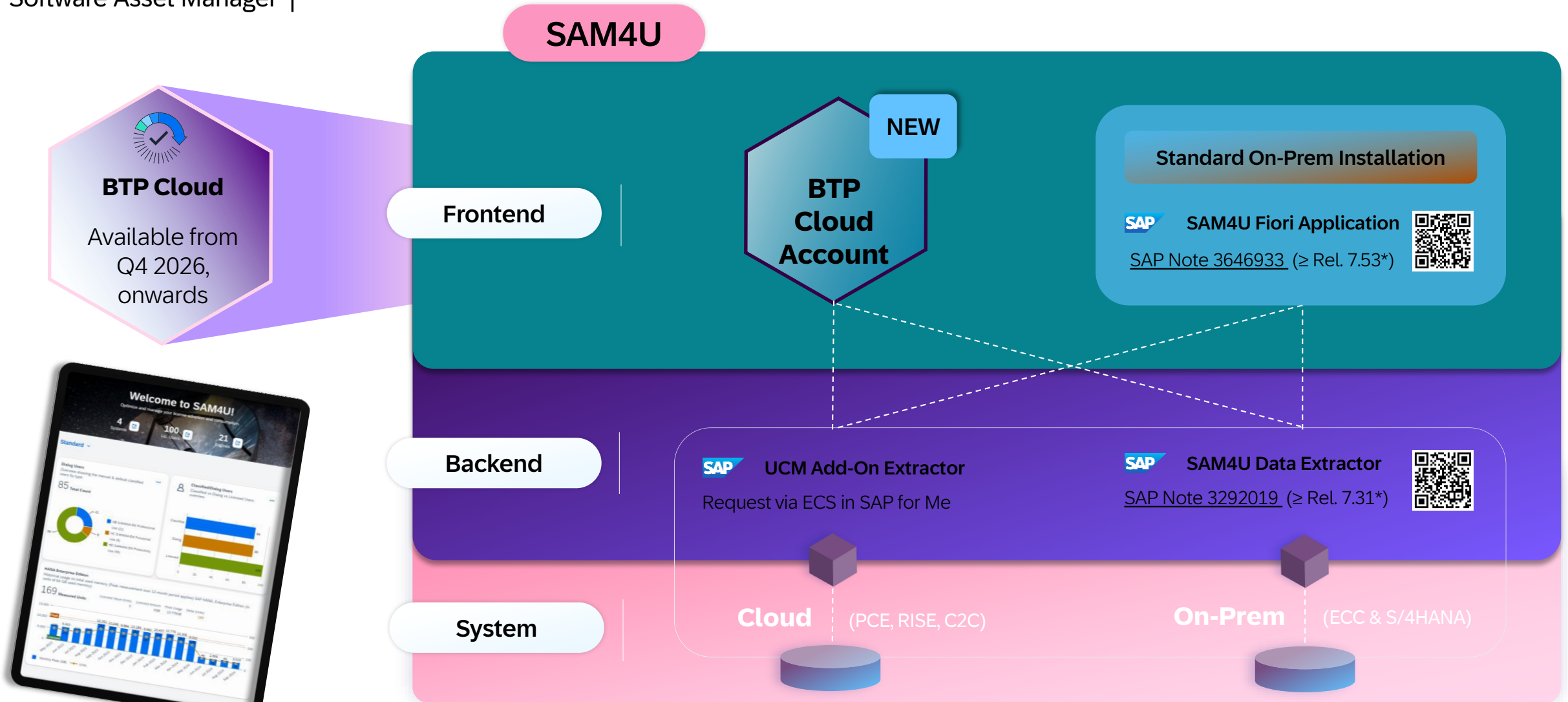
For customers:

To request the software asset manager service, please fill out the [Request Form](#) and click "Submit"

In case of questions, please don't hesitate to reach out to us and send us an email to adoption.insights.services@sap.com



Software Asset Manager |



Useful Links

Metering Information

[System Measurement](#)

[SAP BTP Cockpit – Monitoring Usage and Consumption Costs in Your Global Account | SAP Help Portal](#)

SAP4Me

[SAP for Me - Your digital companion along your whole SAP customer journey](#)

SAP Trust Centre – On-stop portal for agreement documents for Cloud

[SAP Agreements | SAP Trust Centre | About SAP SE](#)

SAP S/4HANA Trusted Authorization Review Service – STAR

[S/4HANA Trusted Authorization Review](#)

Digital Access Support Portal

[Introduction | SAP Help Portal](#)

Q&A



Thank you.

Contact information:

Birgit Kuhn – Nordic & Baltic

birgit.kuhn@sap.com

Katie Gardner - UKI

katie.gardner@sap.com