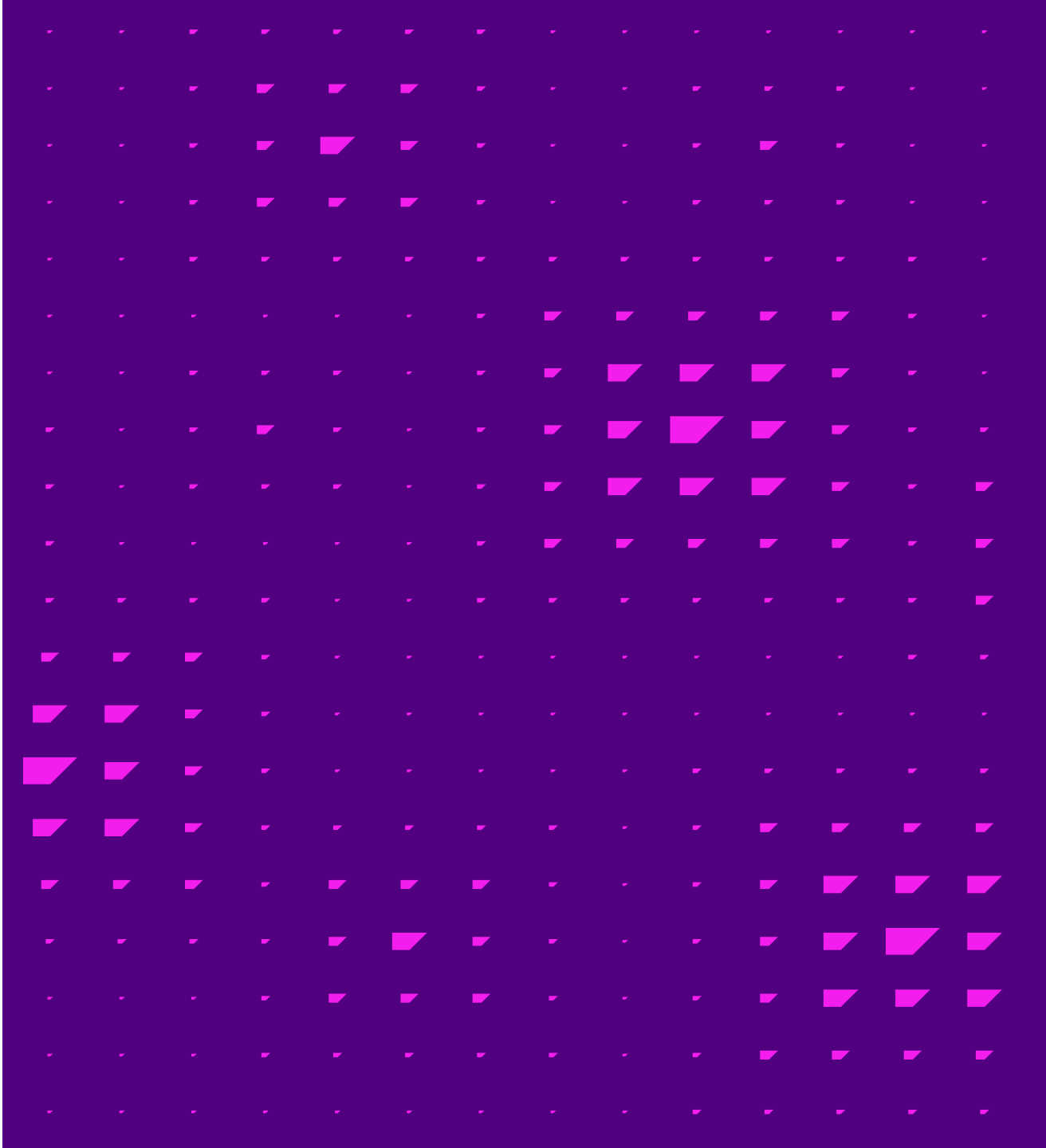




SAP Cloud ALM

AI Innovations and Roadmap

Ben Schneider, SAP SE
October 20, 2026



31. 12. 2027

**SAP Solution Manager
End of Mainstream Maintenance**

Are you using SAP Solution Manager? Move to SAP Cloud ALM today!

Mainstream maintenance for SAP Solution Manager [ends on December 31st 2027!](#)



Discover



Run the [SAP Readiness Check for SAP Cloud ALM](#) for exact details of your current SAP Solution Manager footprint.

Request



[Request your SAP Cloud ALM tenant](#) in a [location](#) close to you and join the [Expert Guided Implementation for Setup](#) to help you get up and running quickly.

Learn



Review the [Transition Center](#), [Learning Portal](#), [ALM Events](#), [SAP Community](#), and [ALM Newsletter](#).

Transition



Use the [Transition to SAP Cloud ALM roadmap](#) as project template and sign up for the [Expert Guided Implementation for Transition](#) if you need to migrate solution documentation.

Adopt

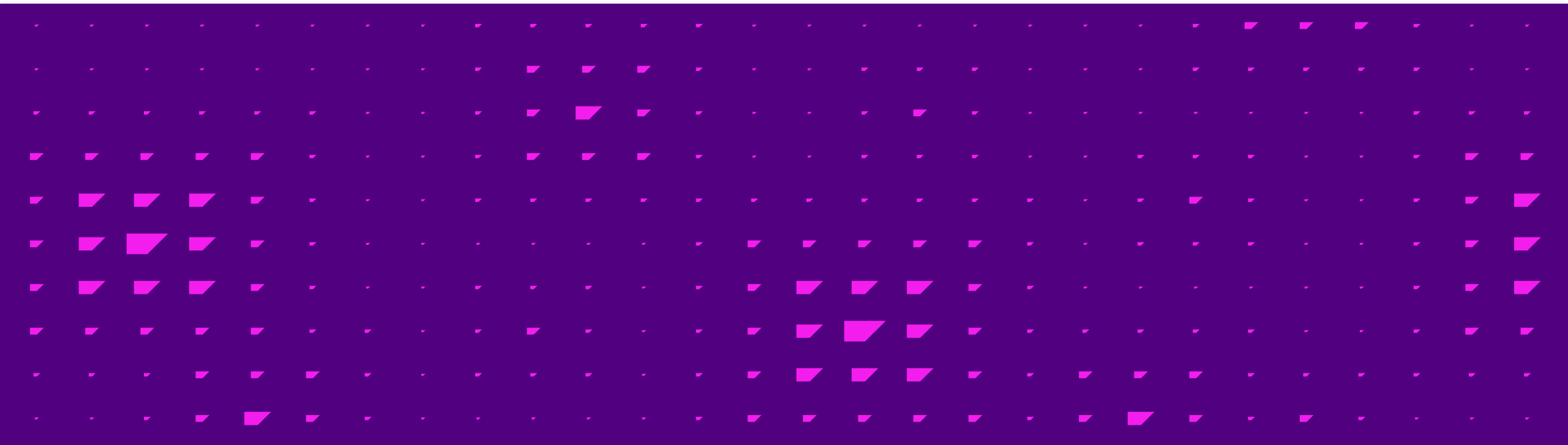


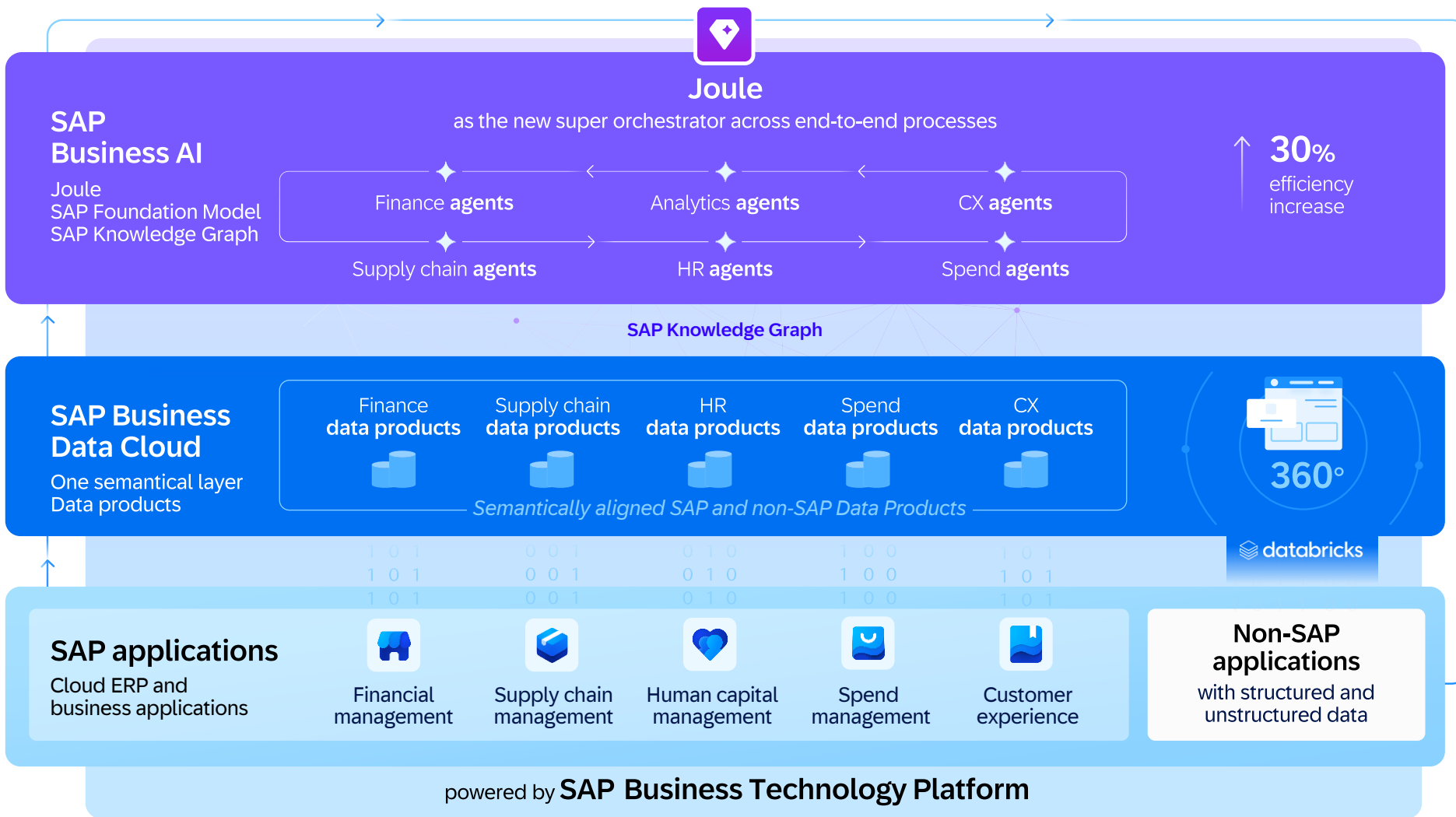
Check out the [Adoption Use Cases](#) to help you understand the value of SAP Cloud ALM based on typical customer scenarios.

Move with confidence to SAP Cloud ALM with full guidance and support!



SAP ALM Strategy





Unrivaled AI

AI embedded in business processes

Unmatched Data

100% accurate and secure business data

Unparalleled Applications

Integrated Suite across SAP & non-SAP apps

SAP Cloud ALM (R)Evolution

Build the foundation



Customers transition from
SAP Solution Manager to
SAP Cloud ALM

Integration



ALM Suite &
Agent-Led Tool Chain

Evolve to the Transformation Execution Platform

SAP Cloud ALM			
Scope	Build	Migrate	Run
Transformation Strategy to SAP Cloud ALM	Project & Task Management	RISE with SAP Dashboard	Integration Monitoring
Transformation Readiness Assess	Test Management	Data Transition	Integration Monitoring
Test Execution	Test Management	Custom Code Management	Business Process Monitoring
Non-Functional Guidelines to SAP Cloud ALM	Change & Deploy Management	Roll out Management	Job & Automation Monitoring
Landscape Discovery	Solution oriented Process Management	Upgrade Management	Real & Synthetic User Monitoring

SCOPE – BUILD –
MIGRATE – RUN

AI Innovation



AI Use Cases & Agents

Our Vision - Autonomous ALM



Partner ▪ Service ▪ Content

AI Innovation

Transformation Execution Platform

ALM Suite & Toolchain

Foundation



Foundation Achievements

ALM as a SaaS



Customers adopt SAP Cloud ALM as a complete SaaS-based ALM solution

Selective Data Transfer



We reached Solution Manager Transition Readiness with additional selective data transfer tooling

No. 1 Operations Platform



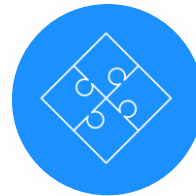
SAP Cloud ALM is already the go-to operations platform today

Business Transformation Center



Extended with SAP Business Transformation Center to support lean SDT and provide transition guidance

Extensions



Tenant and Memory Extension available

Global



Globally available in seven data centres (incl. China & EU Access)

SAP Cloud ALM (R)Evolution

Build the foundation



Customers transition from
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Evolve to the Transformation Execution Platform

SAP Cloud ALM			
Partner			
Service			
Content			
Scope	Build	Migrate	Run
Transformation Strategy	Project & Task Management	RISE with SAP Dashboard	Integration Monitoring
Transformation Readiness	Test Management	Data Transition	Integration Monitoring
Readiness Check	Change & Deploy Management	Custom Code Management	Business Process Monitoring
Read-Only Access	Change & Deploy Management	Roll-out Management	Job & Automation Monitoring
Read-Only Access	Change & Deploy Management	Roll-out Management	Real-time User Monitoring
Read-Only Access	Change & Deploy Management	Roll-out Management	Real-time User Monitoring

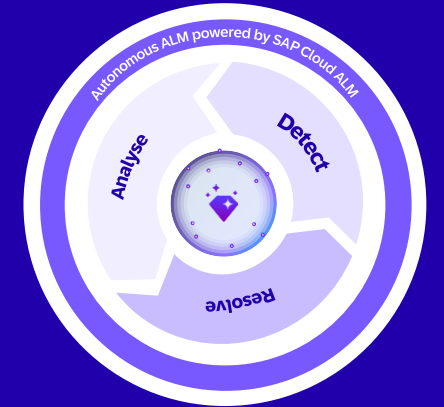
SCOPE – BUILD –
MIGRATE – RUN

AI Innovation



AI Use Cases & Agents

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Partner ▪ Service ▪ Content

AI Innovation

Transformation Execution Platform

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Foundation



Integration Achievements

ALM Suite



Integrations available for Build, Run, Business Transformation Center & Services

Growing Partner Ecosystem

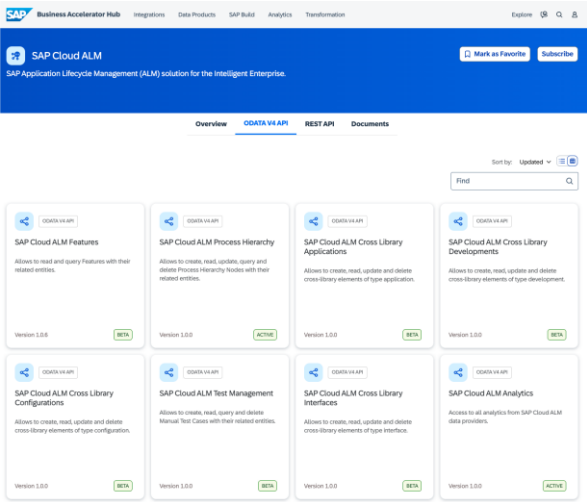
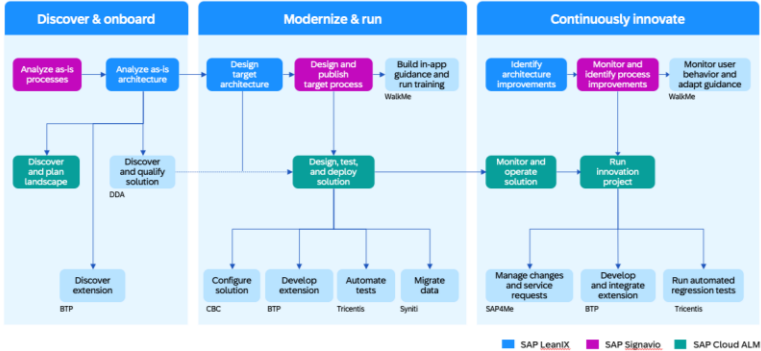


Extend the offerings in SAP Cloud ALM with the help of our worldwide Partner Ecosystem



Agent-Led Toolchain for Customer Transformations

Orchestrator of the Agent-Led Tool Chain with SAP Signavio and SAP LeanIX

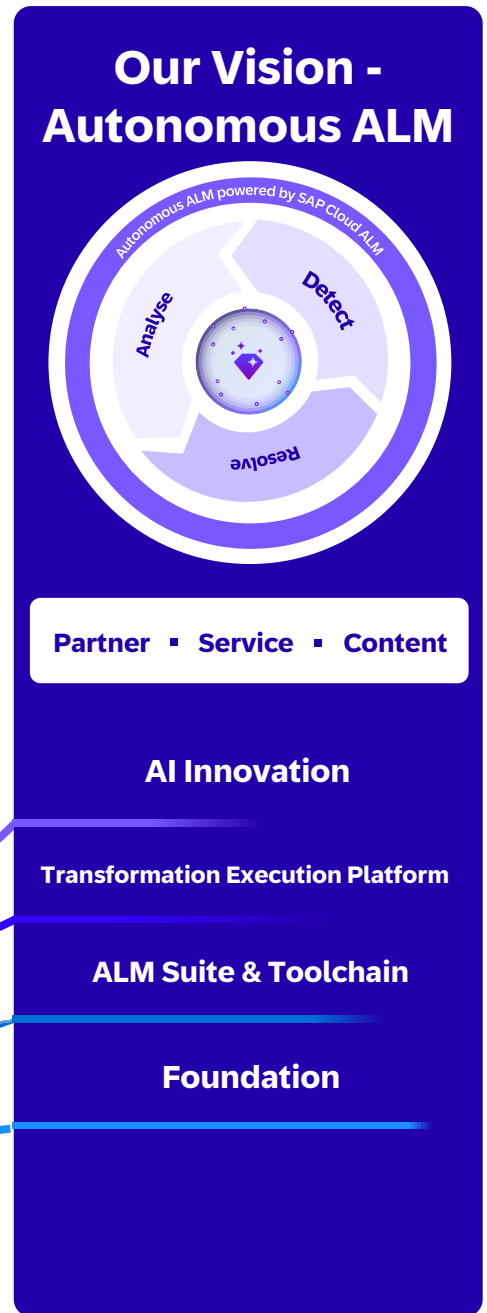
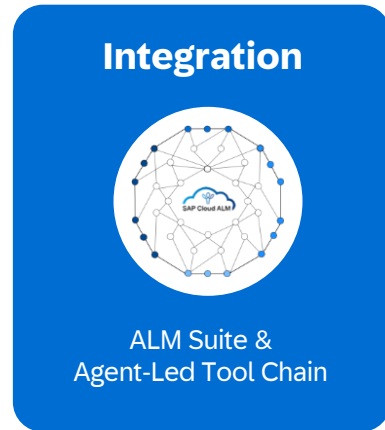
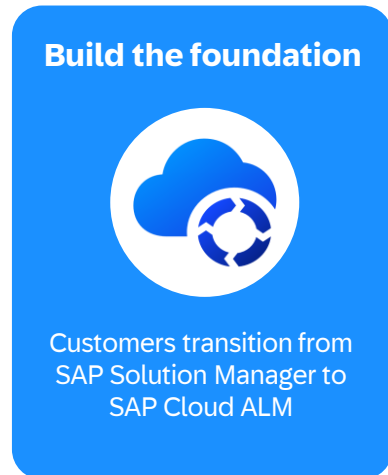


Open APIs



Offering more than 25 open APIs available on the SAP Business Accelerator Hub

SAP Cloud ALM (R)Evolution







Business Transformation Management

WalkMe

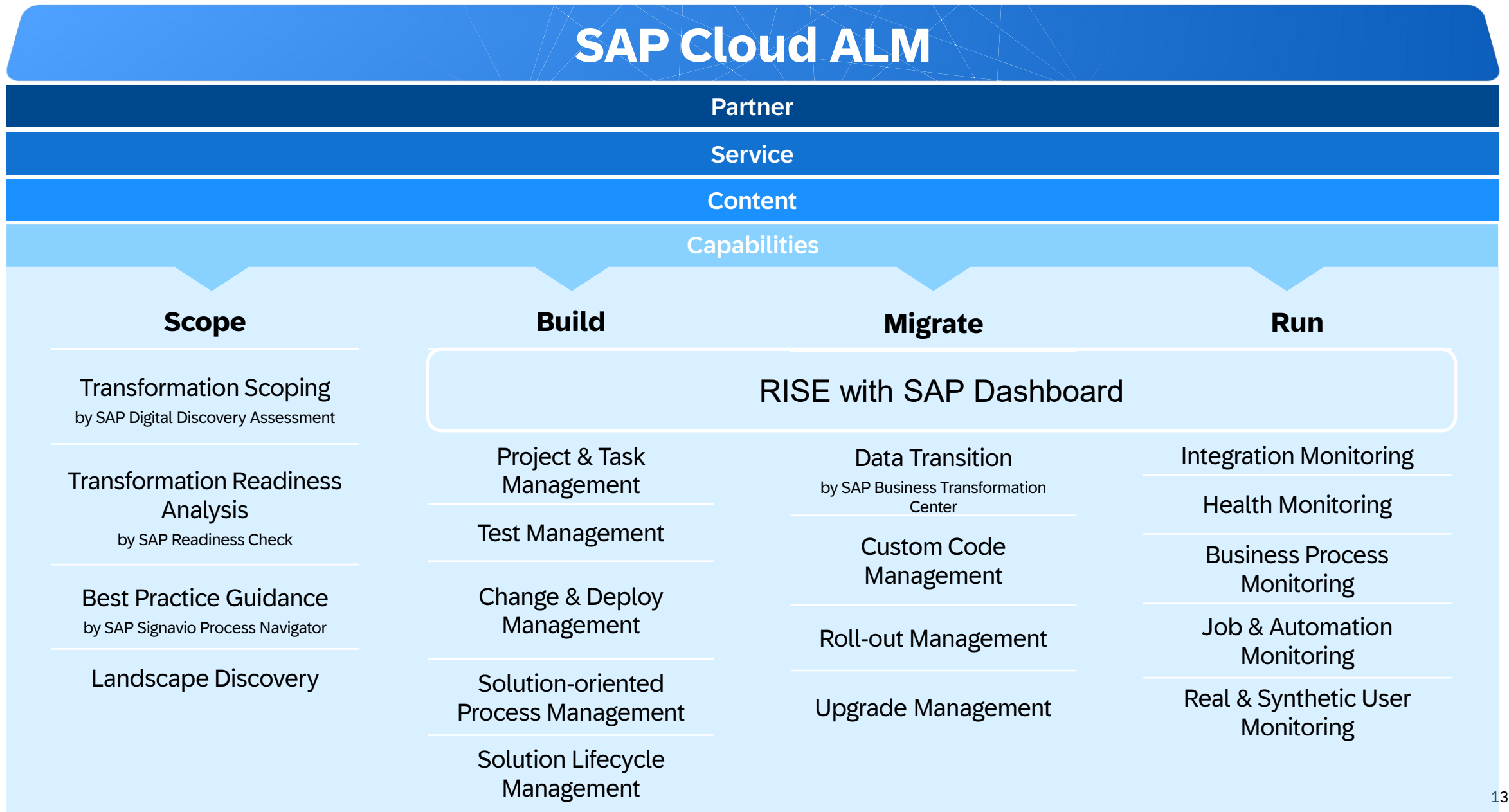
SAP Signavio

SAP LeanIX

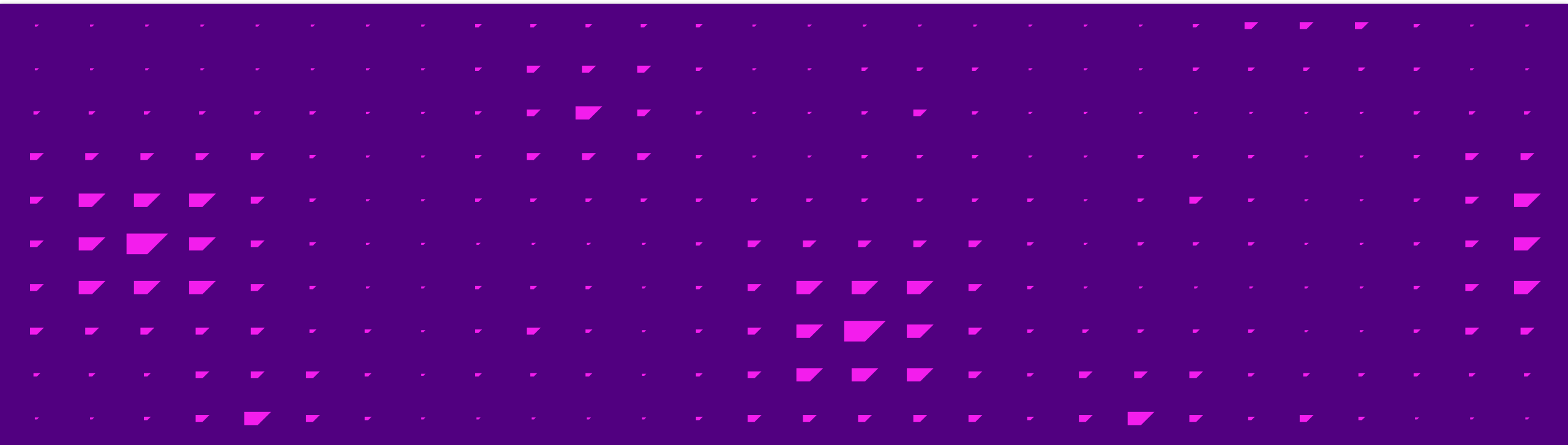


Transformation Execution Platform

SAP Cloud ALM evolves to the transformation execution platform



SAP Cloud ALM and the agent-led Toolchain



Agent-Led Toolchain

Focus on SAP LeanIX, SAP Signavio, SAP Cloud ALM and WalkMe

Enterprise Architecture Management

Strategy and Transformation
Business Architecture
Application and Data Architecture
Technical Architecture

- ✓ Optimized IT costs
- ✓ Improved security
- ✓ Increased efficiency
- ✓ Enhanced IT sustainability

Solution Transformation

Design Solution
Build Solution
Test Solution
Deploy Solution

- ✓ Reduce solution TCO
- ✓ Instantaneously available
- ✓ Supports Cloud & Hybrid
- ✓ Included in subscription

Business Process Management

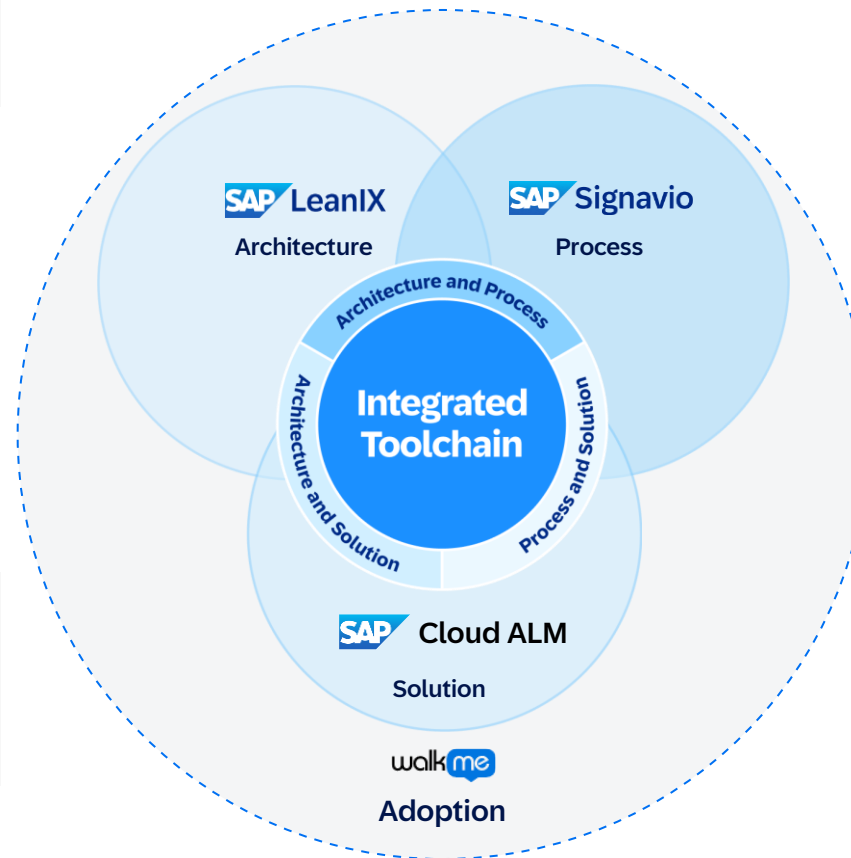
Process Analysis and Mining
Process & Journey Modeling
Process Collaboration and Governance

- ✓ Achieve transparency
- ✓ Streamline Collaboration
- ✓ Improve performance
- ✓ Accelerate time to value

Digital Adoption

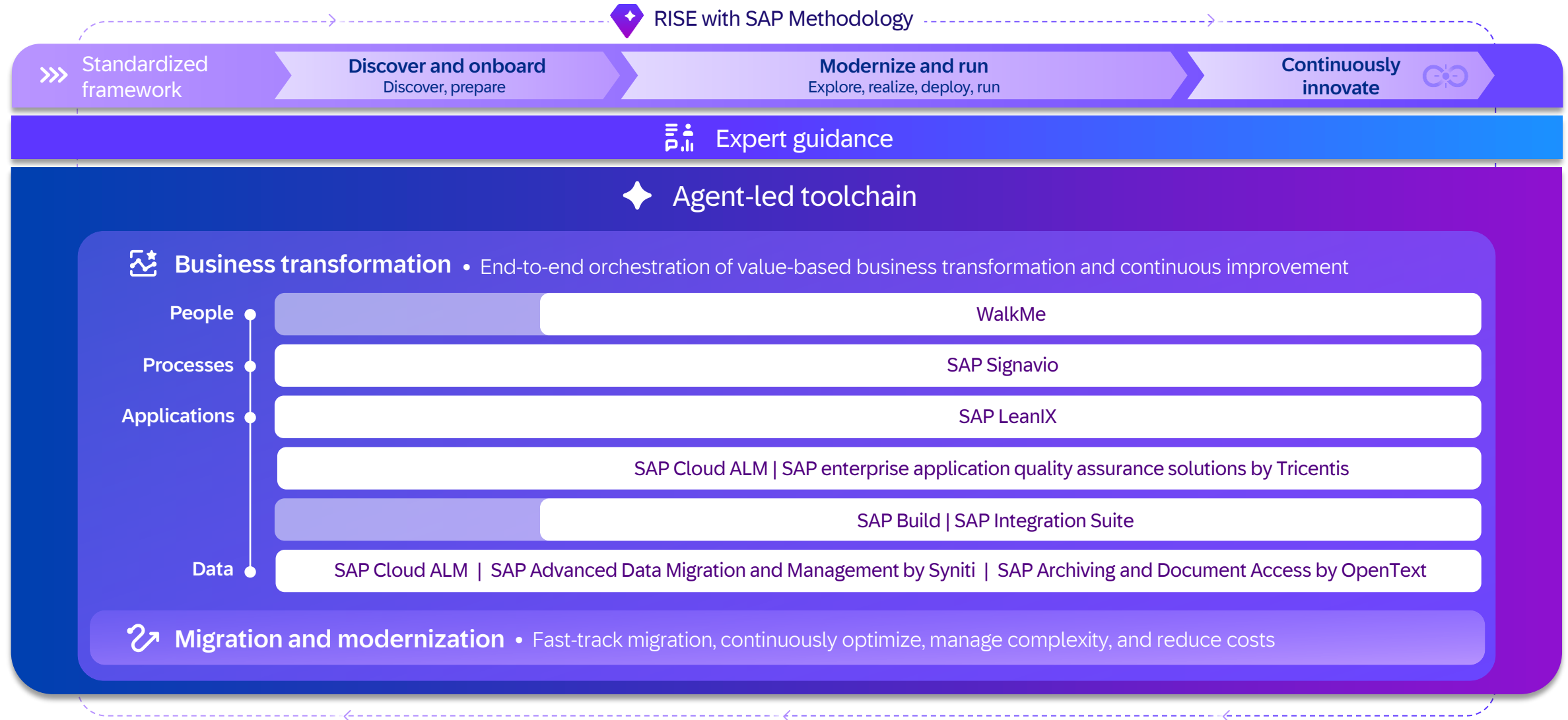
Digital Transformation
Onboarding and Training
Employee Productivity

- ✓ Increased productivity
- ✓ Reduced compliance risk
- ✓ Time to value on software
- ✓ Improved business agility



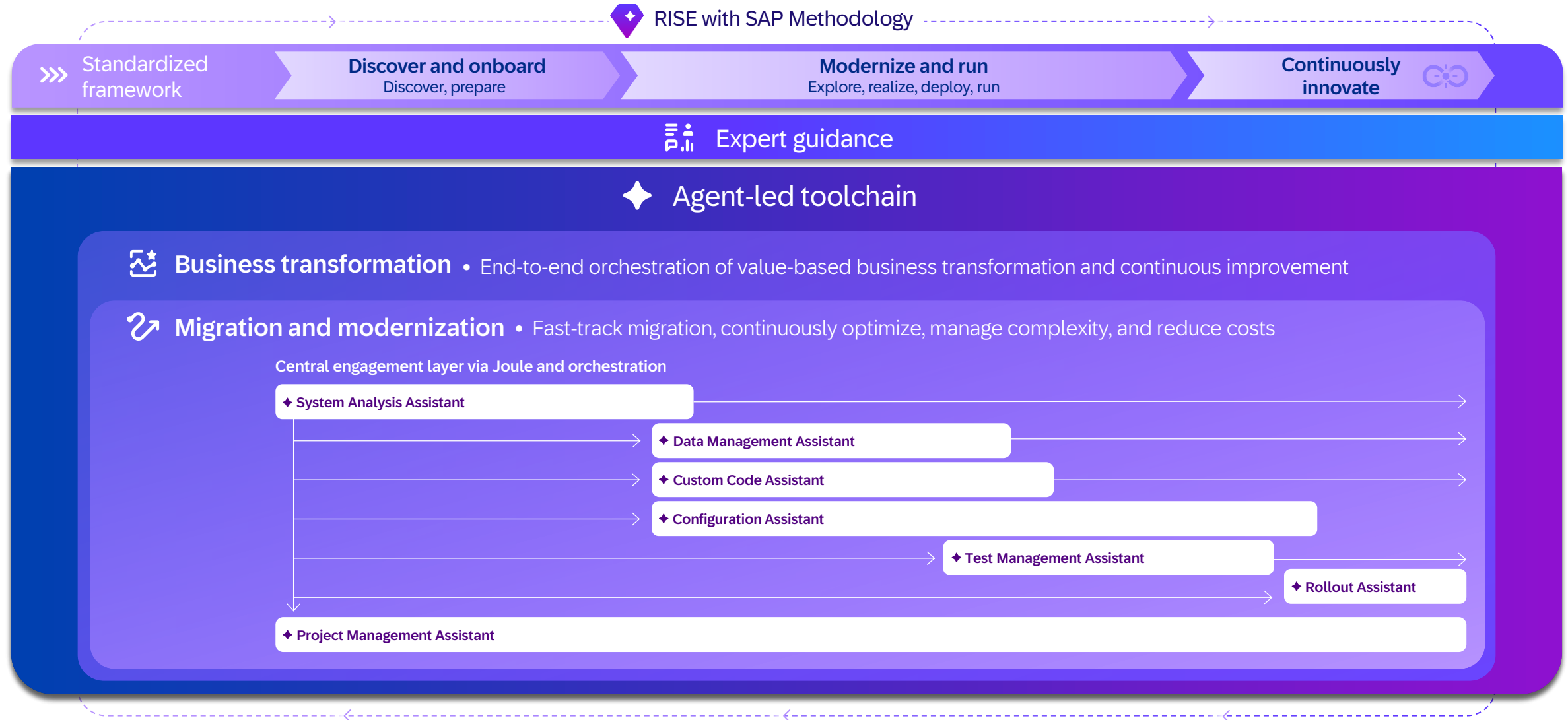
An agent-led toolchain to close the innovation and business value gap

End-to-end orchestration for value-based business transformation and continuous improvement



Accelerating transformation with AI

Migration and modernization assistants accelerate transformation

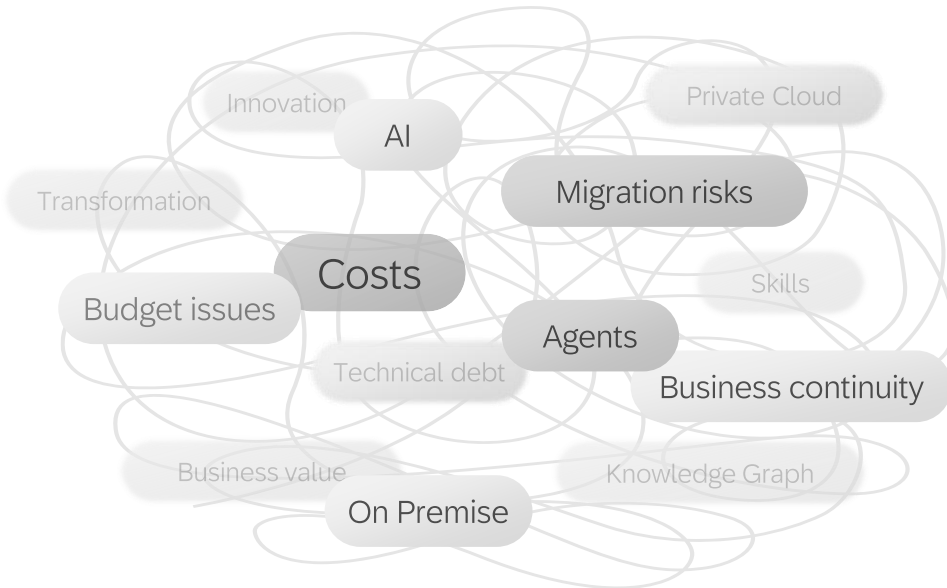


Transformation with Assistants for Migration and Modernization

AI That Moves Transformation from Effort to Outcome

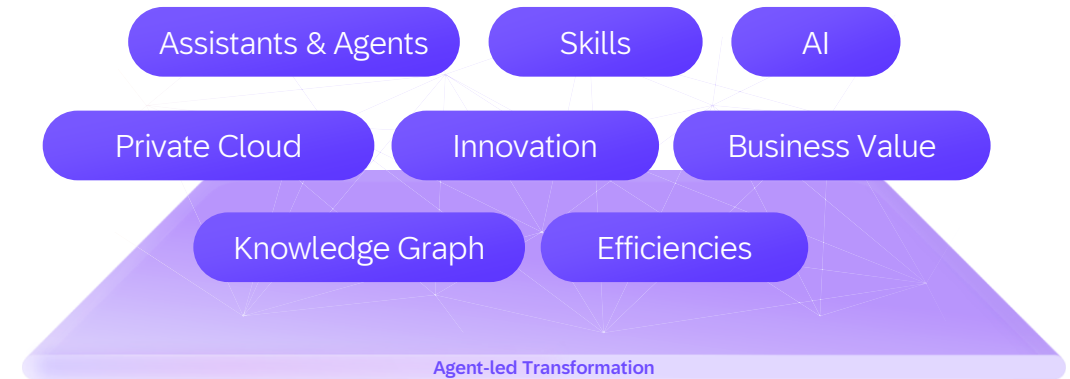


Transformation complexity



- ⚠ Transformations remain high-effort, high-duration, and high-cost
- ⚠ Manual work still concentrates in data, testing, custom code, and configuration

Agent-led Transformation with Migration and Modernization Assistants



- ✦ **AI assistants take on transformation complexity** across the migration lifecycle
- ✦ **AI accelerates smoother transformation** at lower cost and risk

Agent-led transformation delivered through agent-led toolchain



Guided by RISE with SAP Methodology

◆ Agent-led toolchain



Business Transformation • End-end orchestration of value-based business transformation and continuous improvement



Migration and modernization • Fast-track migration, drive continuous optimization, manage complexity, and reduce costs

SAP LeanIX

• **SAP** Signavio



• SAP Build + Integration Suite

• Syniti

• Tricentis™

• opentext™

• walk me
An SAP company



Joule for Consultants



Joule for Developers

Agent-led transformation delivered through agent-led toolchain



Guided by RISE with SAP Methodology

✦ Agent-led toolchain



Business Transformation • End-end orchestration of value-based business transformation and continuous improvement



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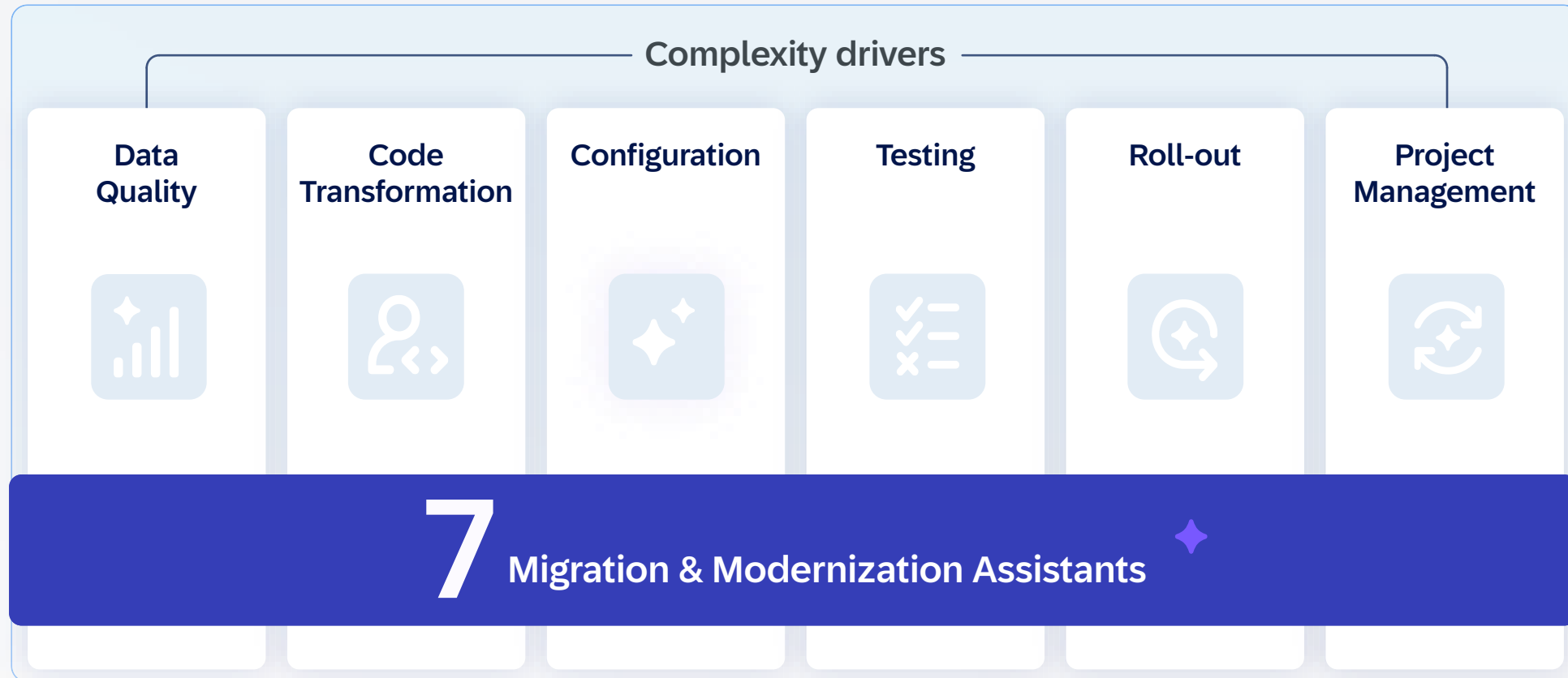


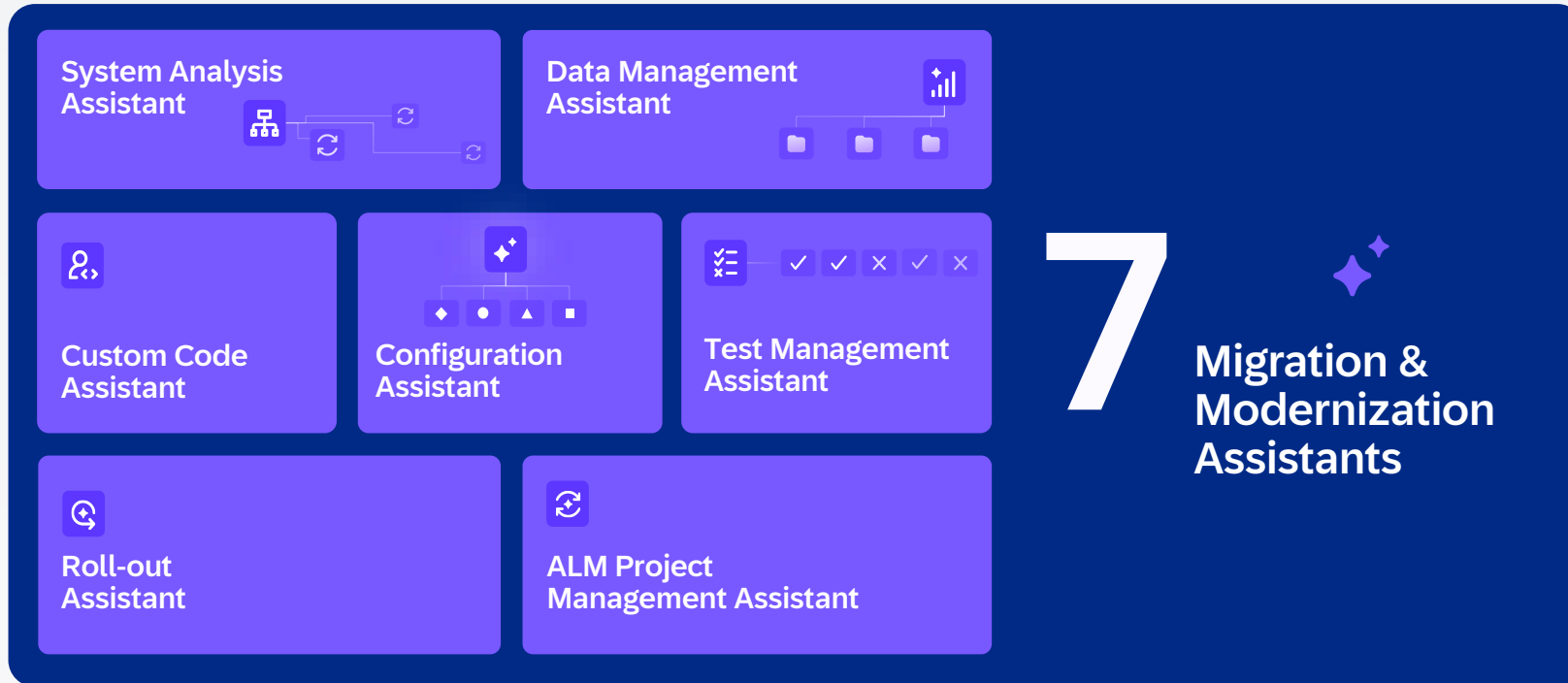
Joule for Consultants



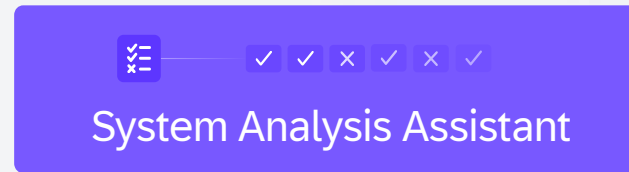
Joule for Developers

Migration effort is driven by six complexity drivers



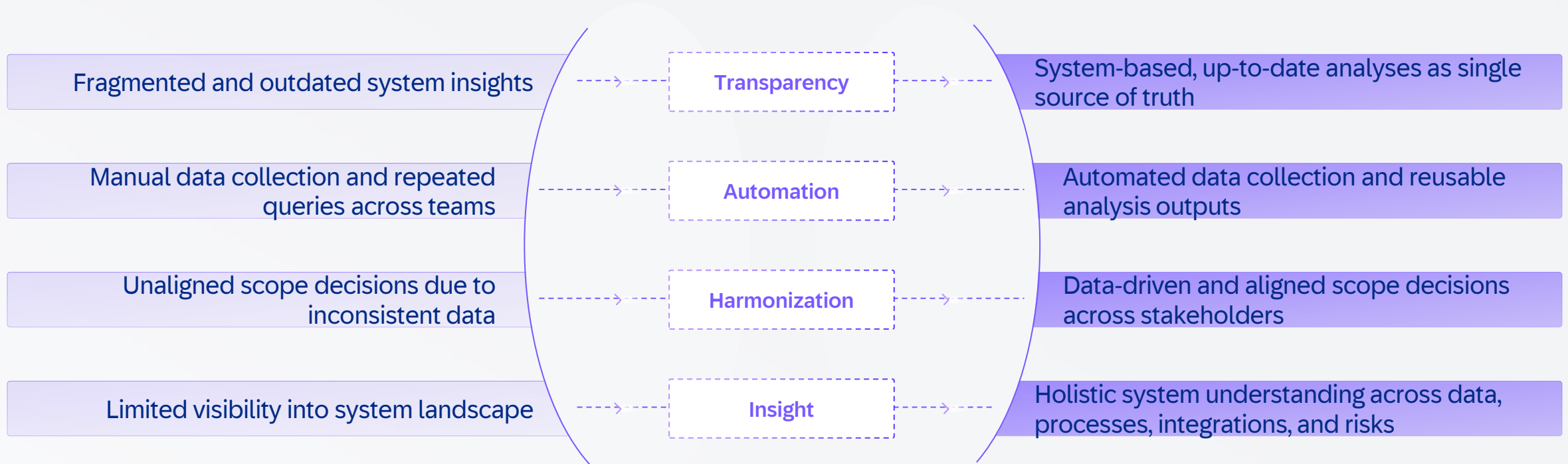


System Analysis Assistant

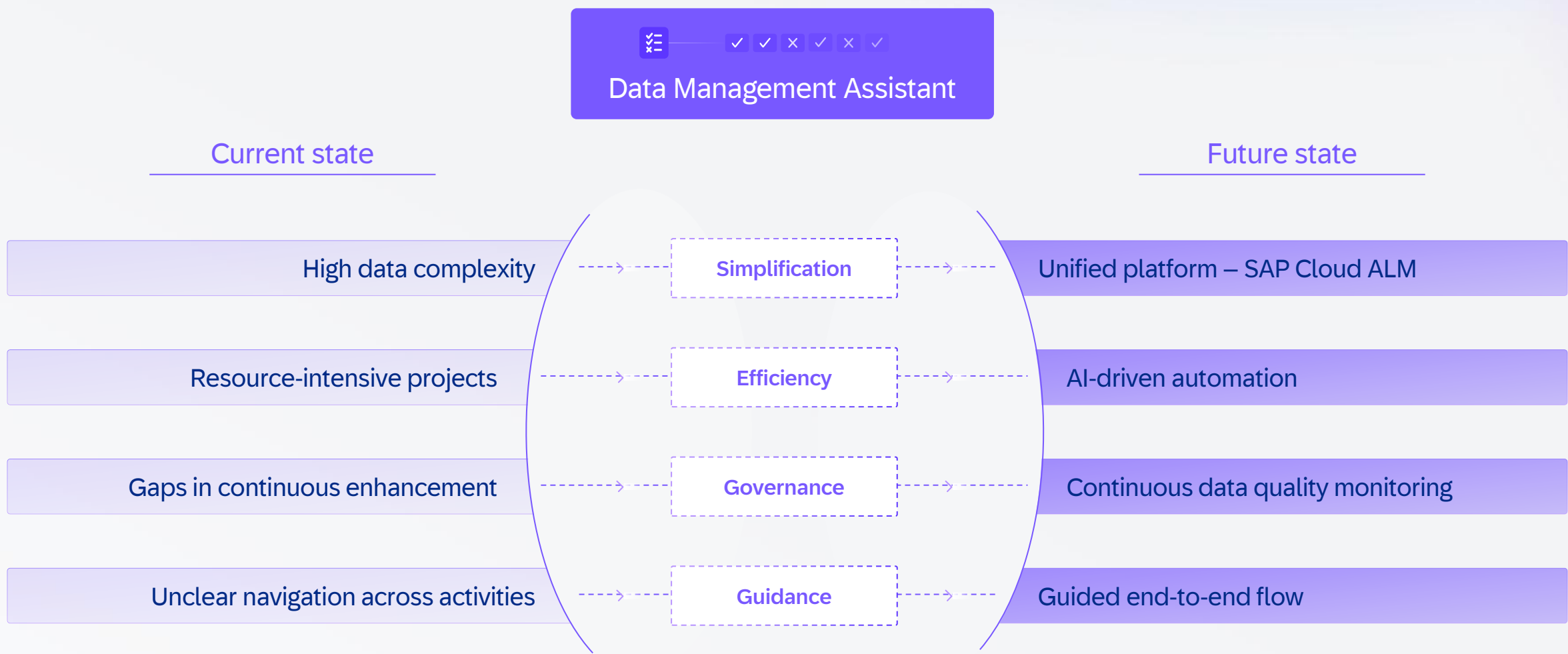


Current state

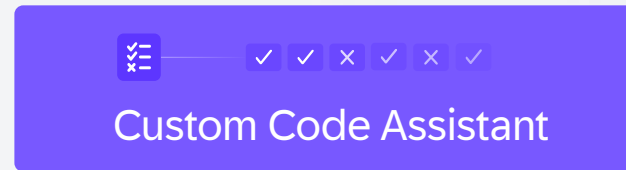
Future state



Data Management Assistant



Custom Code Assistant



Current state

Extensive custom code increases S/4HANA preparation effort

Lack of transparency on custom code usage, dependencies, and quality

Manual effort to adapt and transform custom code for S/4HANA and clean core

Unused and complex custom code increases migration scope and costs

Classification

Data Foundation

Automation

Decommissioning

Future state

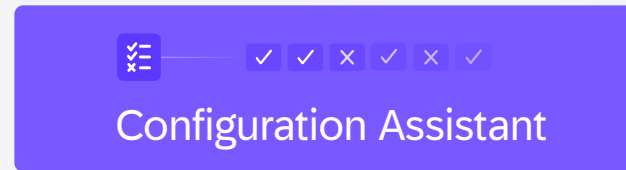
Actionable classifications and recommendations for custom code

Unified metadata hub with full visibility on custom code

Autonomous conversion and mass execution of ATC fixes

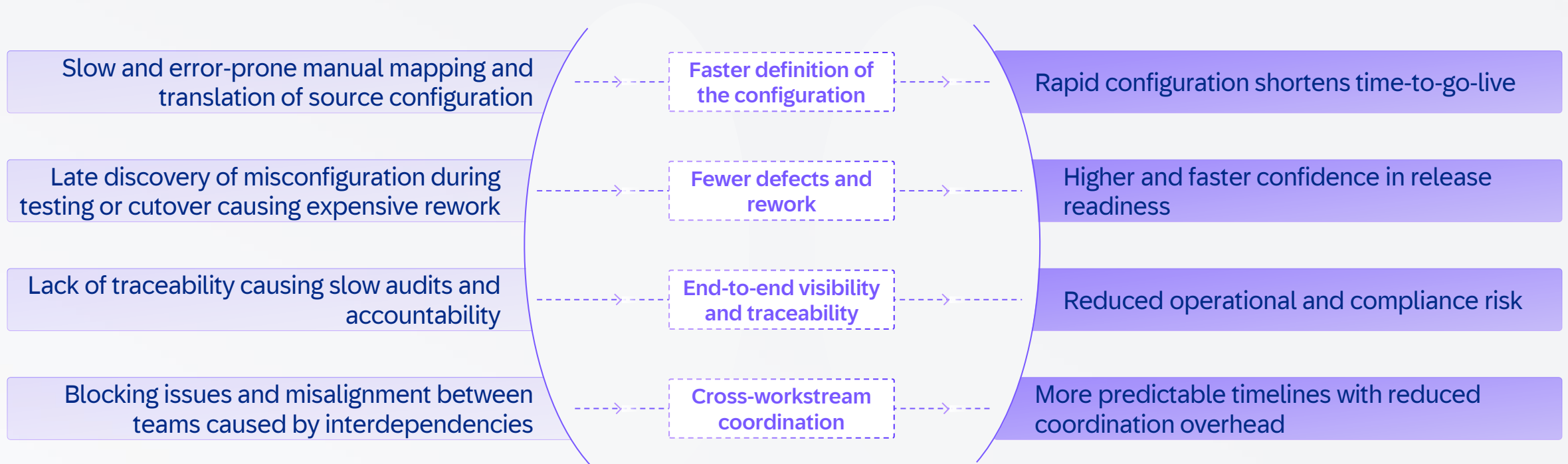
Systematic identification and retirement of unused custom code

Configuration Assistant

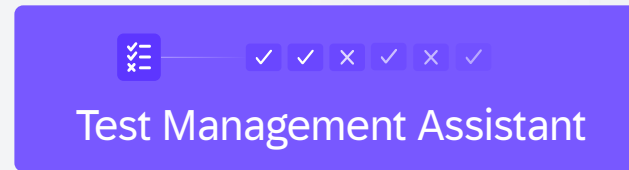


Current state

Future state

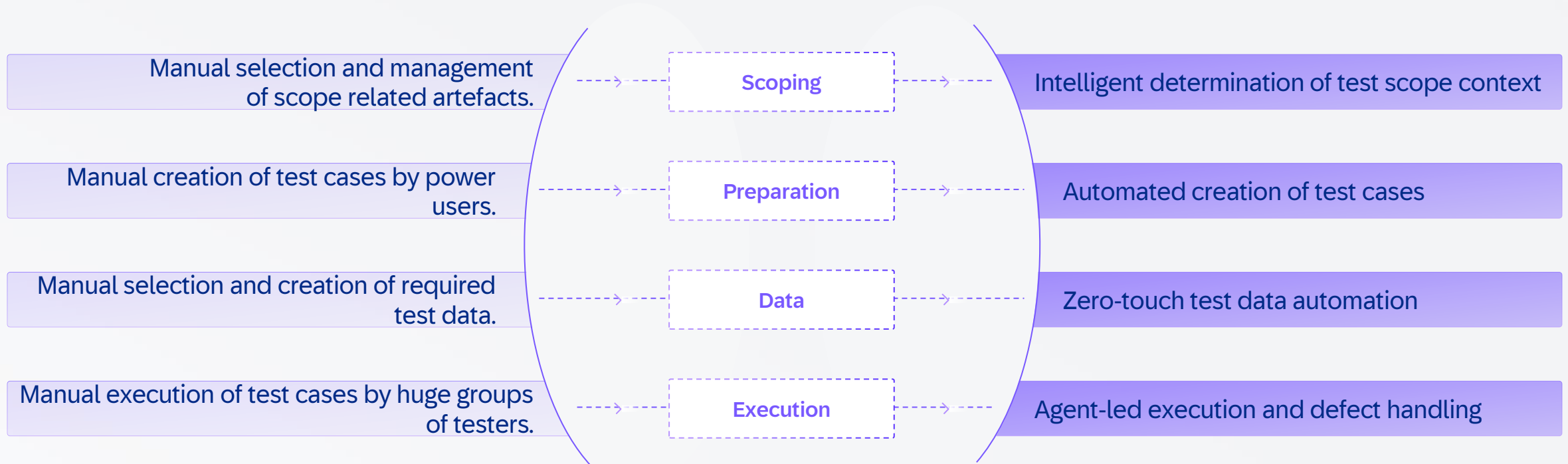


Test Management Assistant



Current state

Future state

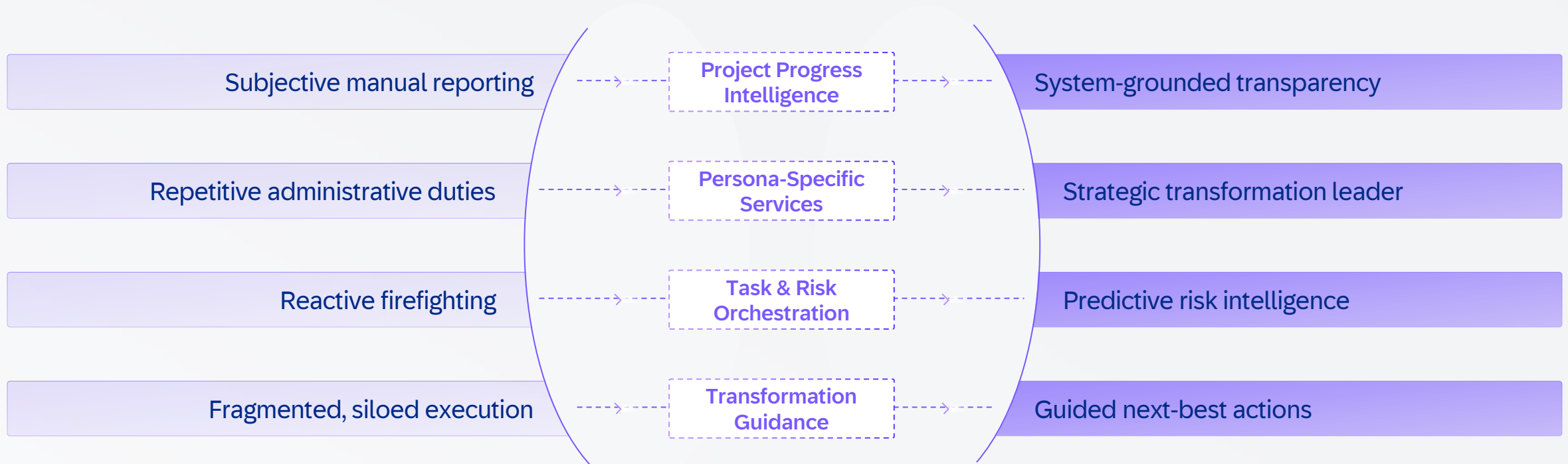


ALM Project Management Assistant



Current state

Future state



Assistants break-down into agents



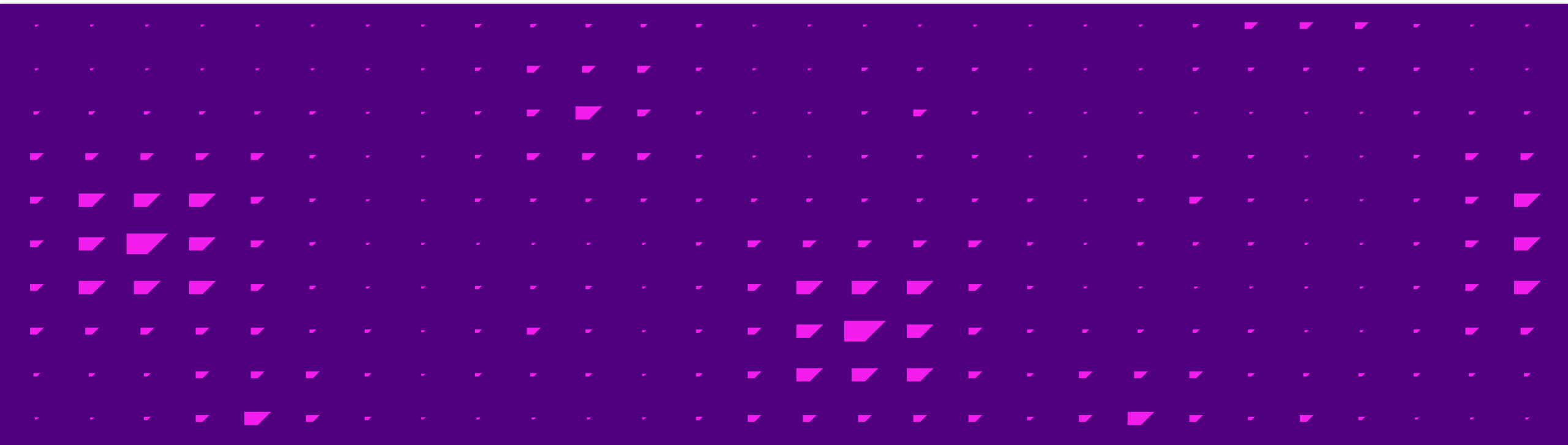
Migration and Modernization Assistants



Note: Preliminary list and naming of agents. It will evolve over time

This is the current state of planning and may be changed by SAP at any time.

AI in SAP Cloud ALM



SAP Cloud ALM (R)Evolution

Build the foundation



Customers transition from
SAP Solution Manager to
SAP Cloud ALM

Integration



ALM Suite &
Agent-Led Tool Chain

Evolve to the Transformation Execution Platform

SAP Cloud ALM			
Partner			
Service			
Content			
Capabilities			
Scope	Build	Migrate	Run
Transformation Strategy to SAP Cloud ALM	Project & Task Management	RISE with SAP Dashboard	Integration Monitoring
Transformation Readiness Assess	Test Management	Data Transition	Integration Monitoring
Architecture Vision	Test Management	Custom Code Management	Business Process Monitoring
Non-Functional Guidelines to SAP Cloud ALM	Change & Deploy Management	Roll-out Management	Job & Automation Monitoring
Landscape Discovery	Solution Universal Process Management	Upgrade Management	Real & Synthetic User Monitoring

SCOPE – BUILD –
MIGRATE – RUN

AI Innovation



AI Use Cases & Agents

Our Vision - Autonomous ALM



Partner ▪ Service ▪ Content

AI Innovation

Transformation Execution Platform

ALM Suite & Toolchain

Foundation



Goals for Business AI in SAP Cloud ALM

**Accelerate and Optimize
Implementation Projects**

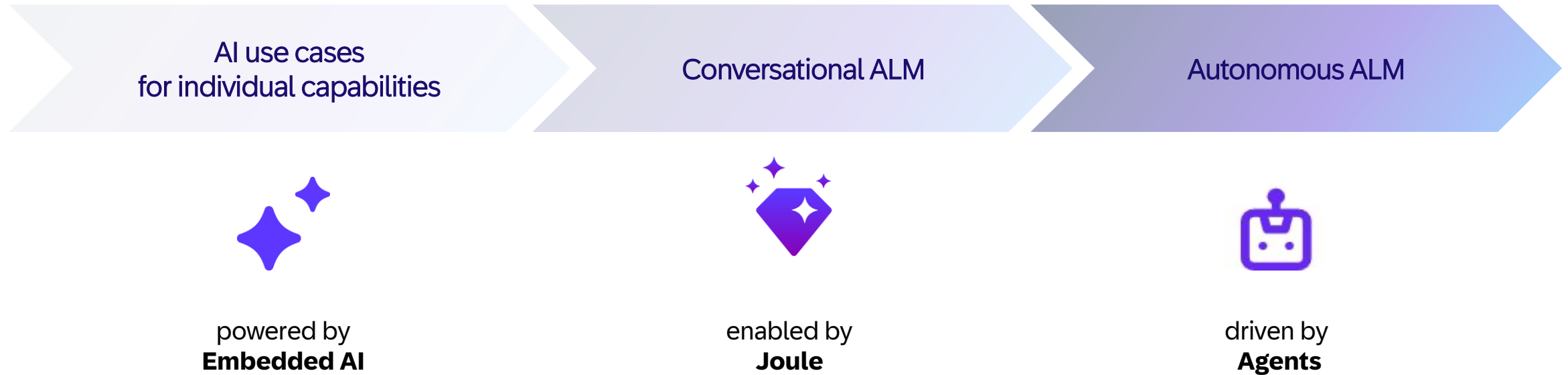
**Automate Problem
Detection and Alert
Resolution**



Unlock your ALM insights

**Speed-up Cloud
ALM Configuration**

3 steps towards Autonomous ALM



Step 1: Embedded AI in SAP Cloud ALM

Up Next...



Test Case
Generation*



Solution Documentation
Generation*



Solving Tips



Dynamic Thresholds to be
integrated in Health and Job
Monitoring*



Changepoint Detection
in Real User Monitoring



And many more*

AI use cases
for individual capabilities

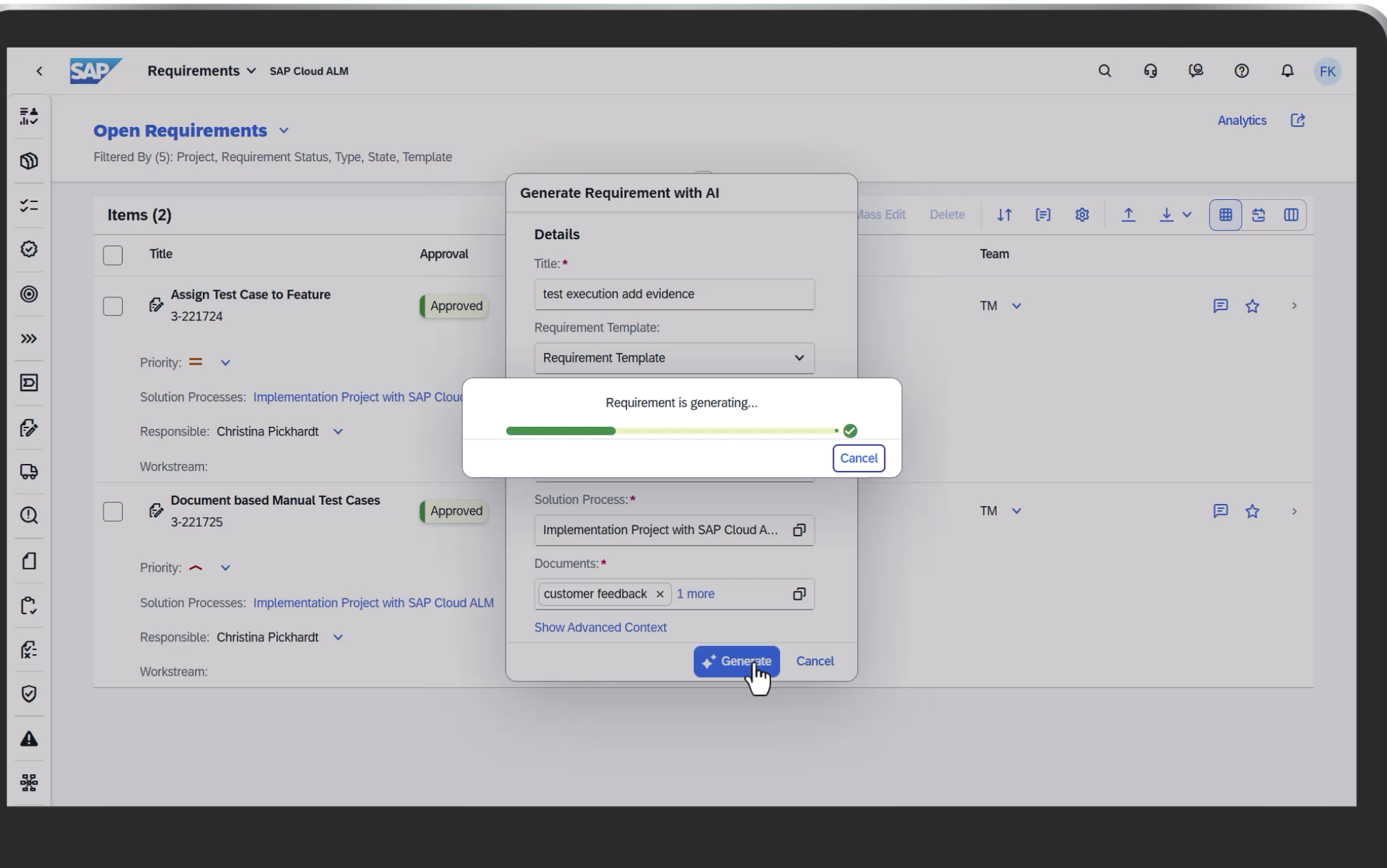
Conversational ALM

Autonomous ALM

powered by
Embedded AI

enabled by
Joule

driven by
Agents



Step 2: Conversational ALM

Up Next...



AI Assisted
problem resolution*



Joule for Developer &
Joule for
Consultant Integration*



Project Reporting
Generation*



Security Checks Generation*



And many more*



AI use cases
for individual capabilities

Conversational ALM

Autonomous ALM

powered by
Embedded AI

enabled by
Joule

driven by
Agents



Home ▾ SAP Cloud ALM



DP

My Home

Implementation

Transformation

Operations

Service

Administration

Monitoring and Analysis

Monitoring
Dashboards



Business Process
Monitoring



Integration &
Exception
Monitoring



Real User Monitoring



Synthetic User
Monitoring



Job & Automation
Monitoring



Configuration &
Security Analysis
Data Stores



Configuration &
Security Analysis
Validation



Health Monitoring



Management and Automation

Business Service
Management



Landscape
Management



Intelligent Event
Processing



Notification
Management



Operations
Automation



Lab Preview

Joule with SAP Cloud ALM is now available to all SAP Cloud ALM customers!

We're excited to introduce **Joule with SAP Cloud ALM**, bringing AI-powered assistance directly into SAP Cloud ALM.

What can Joule do?

- **Navigate faster:** Simply ask Joule to take you to dashboards, monitoring views, tasks, and other areas.
- **Find answers:** Ask questions about SAP Cloud ALM features and processes and get contextual guidance.

Why it matters

Joule makes SAP Cloud ALM **easier to use and faster to navigate**, helping both new and experienced users get things done more efficiently.

Find more information in this [blog post](#).



SAP Cloud ALM (R)Evolution

Build the foundation



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SAP Cloud ALM

Integration



ALM Suite &
Agent-Led Tool Chain

Evolve to the Transformation Execution Platform

SAP Cloud ALM			
Partner			
Service			
Content			
Scope	Build	Migrate	Run
Transformation Imaging to Single Source of Truth	Project & Task Management	RISE with SAP Dashboard	Integration Monitoring
Transformation Readiness Analysis	Test Management	Data Transition	Integration Monitoring
Automation Hub	Change & Deploy Management	Custom Code Management	Business Process Monitoring
Next-Generation Guidance to SAP Transformation Explorer	Scenario oriented Process Management	Risk and Management	Job & Automation Monitoring
Landscape Discovery		Upgrade Management	Real & Synthetic User Monitoring

SCOPE – BUILD –
MIGRATE – RUN

AI Innovation



AI Use Cases & Agents

Our Vision - Autonomous ALM



Partner ▪ Service ▪ Content

AI Innovation

Transformation Execution Platform

ALM Suite & Toolchain

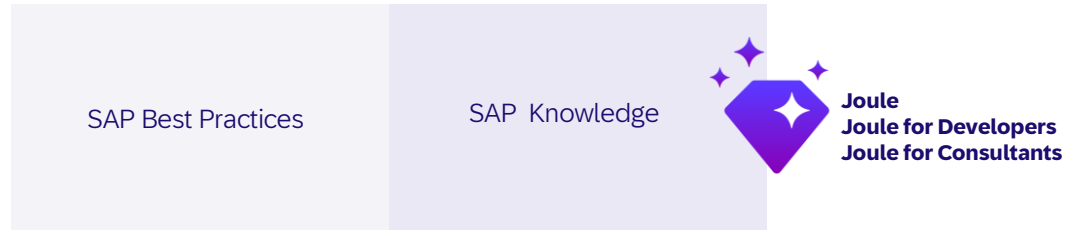
Foundation



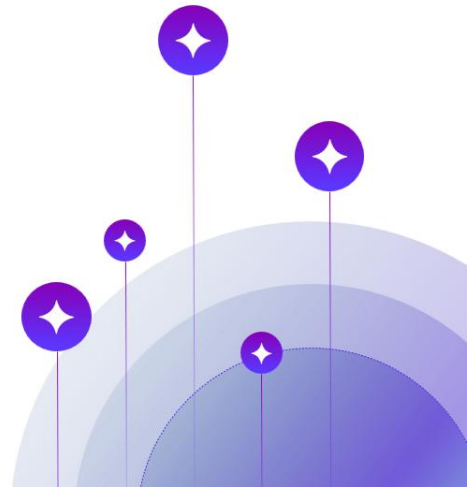
Our Target: Autonomous ALM



driven by
Agents



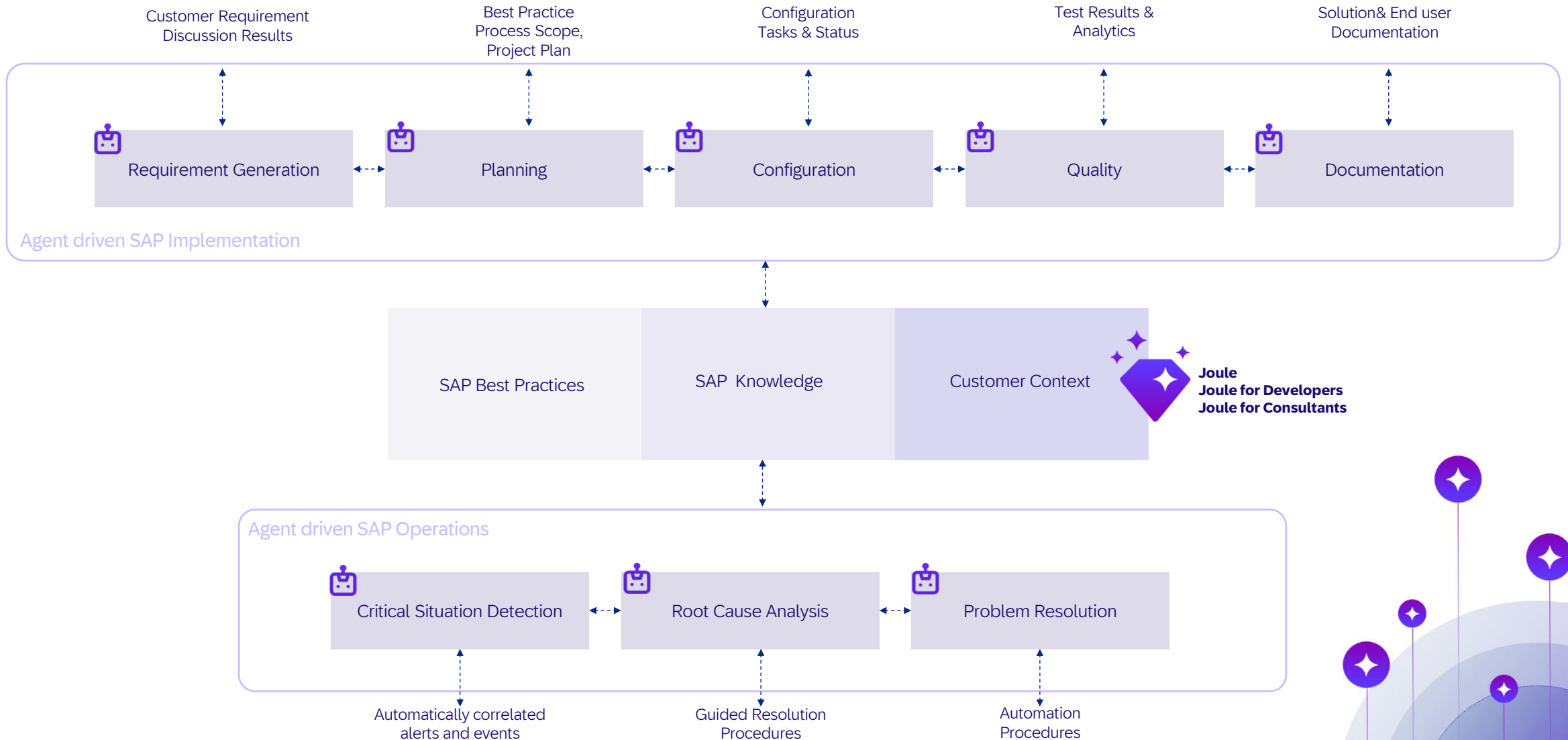
This is the current state of planning and may be changed by SAP at any time.



Our Target: Autonomous ALM



driven by
Agents



This is the current state of planning and may be changed by SAP at any time.

Use the [SAP Road Map Explorer](#) to view planned AI innovations

SAP Road Map Explorer Products Processes Industries Strategic Topics My Road Maps

Search SAP Road Map by keyword, product, industry or process 29 Road Map Items

SAP Cloud ALM Artificial Intelligence Clear all

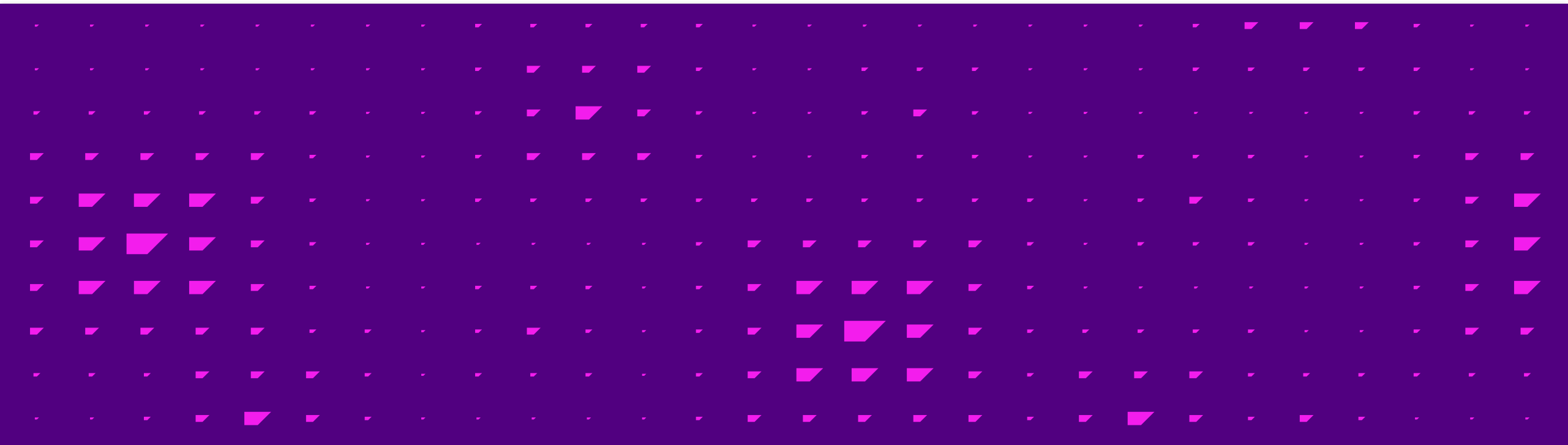
Products Industries Focus Topics 1

Date Range: Earliest - Latest Download Share Save

Q4 2025 2 Collapse All	Q1 2026 5 Collapse All	Q2 2026 9 Collapse All	Q3 2026 7 Collapse All	Q4 2026 4 Collapse All
Solution Implementation DELIVERED AI-assisted requirement generation	Solution Implementation FUTURE RELEASE AI-assisted Document Revision	Solution Implementation FUTURE RELEASE AI-assisted dashboards	Solution Implementation FUTURE RELEASE AI-assisted requirement revision	Solution Implementation FUTURE RELEASE AI-assisted test sign-off
Solution Operation DELIVERED Real user monitoring; alerting for detected change points	Solution Operation FUTURE RELEASE AI-assisted document summary	Solution Operation FUTURE RELEASE AI-assisted document generation	Solution Operation FUTURE RELEASE AI-assisted requirement summary	Solution Operation FUTURE RELEASE Risk-based and intelligent test planning
	Solution Operation FUTURE RELEASE AI-assisted manual test case generation	Solution Operation FUTURE RELEASE Duplicate elimination for manual test cases	Solution Operation FUTURE RELEASE AI-assisted user story generation	Solution Operation FUTURE RELEASE AI-Assisted Monitoring Configuration
	Solution Operation FUTURE RELEASE Summarization of document content	Solution Operation FUTURE RELEASE Use of Joule	Solution Operation FUTURE RELEASE Intelligent test data determination	Solution Operation FUTURE RELEASE AI-assisted Root-Cause Analysis
	Solution Operation FUTURE RELEASE AI-assisted alert resolution	Solution Operation FUTURE RELEASE AI Agent Observability	Solution Operation FUTURE RELEASE AI-assisted exception anomaly detection	
		Solution Operation FUTURE RELEASE AI-assisted dashboards	Solution Operation FUTURE RELEASE Detection of performance degradation seasonalities in real user monitoring	



Wrap-Up and Closing



Join the session

“SAP Cloud ALM for Operations: Transition from SAP Solution Manager, Product Strategy, and AI-Driven Roadmap”

at **13:45** here in this room for more details on SAP Cloud ALM for operations!



SAP ALM Summit EMEA 2026

November 3–5, 2026 | Darmstadtium, Darmstadt Germany

Benefit from 3 packed days with 100+ sessions.

Learn from our ALM customers.

Leverage our partners' experience.

Discuss with ALM experts.

Make use of countless networking possibilities.

REGULAR TICKET

1.690 € + 19% VAT



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Unlock Your Voice and Share Your ALM Success Story!

Are you passionate about sharing your expertise, inspiring others, and expanding your influence?

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We're inviting visionary leaders, innovators, and thought leaders like you to speak at SAP flagship events like SAP Sapphire, SAP TechEd and at our exclusive ALM events like the ALM Summit.

Why speak with us on stage?

- **Amplify Your Influence** – Reach a global audience and position yourself as an industry authority.
- **Network with Leaders** – Connect with top professionals, potential partners, and future collaborators.
- **Showcase Your Expertise** – Share your insights, stories, and solutions with an engaged audience.
- **Grow Your Brand** – Gain visibility, credibility, and new opportunities for your business or career.



[Download the application form,](#)
fill it and [sign up today](#)
to be the voice of change!

SAP Solution Manager - Transition Service Partner



SAP Partners who are interested to deliver transition services from SAP Solution Manager to SAP Cloud ALM can join our new Transition expert community.
We are planning several initiatives for those partners to support the move of SAP Solution Manager customers in all regions.
Every partner company who is interested to get more details, should drop an Email to alm_partner@sap.com, subject “Transition service initiative”



SAP Solution Manager, SAP Focused Run
in mainstream maintenance

End of mainstream maintenance
for SAP Solution Manager

End of extended maintenance for
SAP Solution Manager

Now

End of 2027

End of 2030

SAP Solution Manager 7.2 - Operations

—Customer specific maintenance—

SAP Solution Manager 7.2 – Implementation & ITSM

Extended maintenance

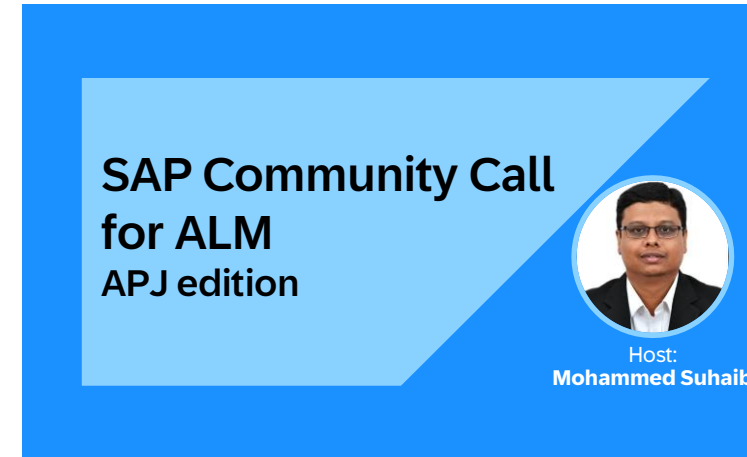
—Customer specific maintenance—

ALM webinars 2026

3rd Wednesday of every month

Focus topics around ALM

Target group: ALM practitioners EMEA / NA



4th Wednesday of every month

Focus topics around ALM

Target group: ALM practitioners in APJ



Once per quarter

Focus topics around ALM

Target group: ALM partners

[Register here!](#)

SAP Cloud Application Lifecycle Management

SAP Consulting Services



SAP Consulting Services at a Glance

SAP Cloud ALM Discovery Service for Implementation



SAP Cloud ALM Deep Dive Service for Implementation



Tricentis Test Automation Quick Start Service with SAP Cloud ALM



SAP Integrated Toolchain Service



SAP Cloud ALM Discovery Service for Operation



SAP Cloud ALM Transition Service



Change and Deployment Management Quick Start Service for SAP Cloud ALM



SAP CaseCrafter - AI-powered Test Cases



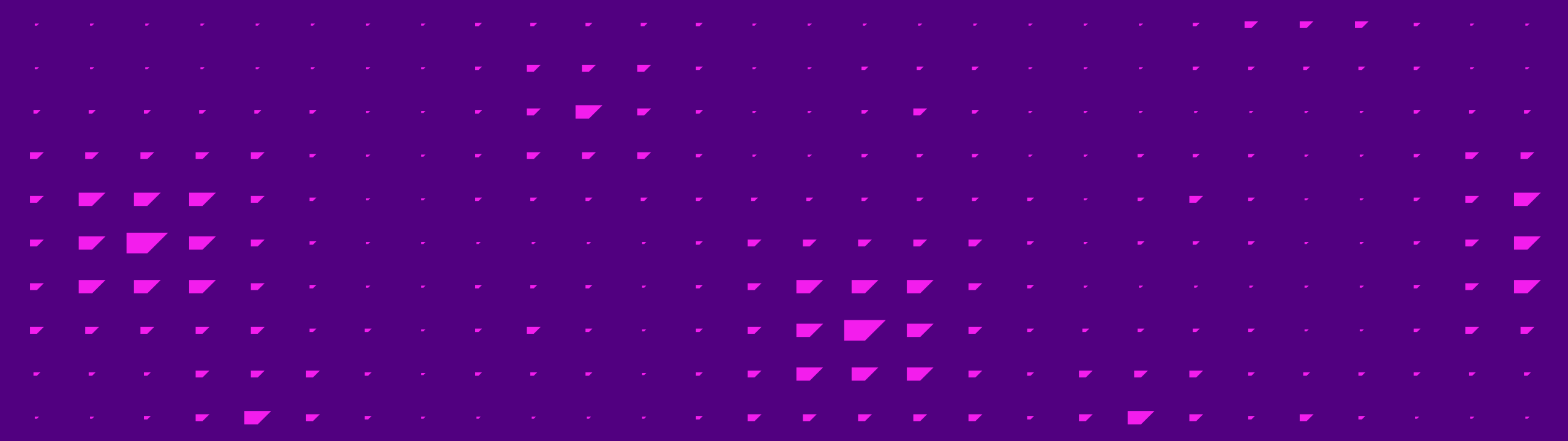
Benefits

- 100% Risk Free – Use our fix price services
- Accelerate your transformation with quick enablement services
- Leverage and take advantage of extensive knowledge and experience from SAP Consulting
- Reduce project risk and benefit from SAP Best Practices

Why SAP Consulting?

- SAP's product and solution experts bring you all the knowledge and experience about tools and processes. SAP knows SAP software best.





Thank you.

BEN SCHNEIDER
Product Expert SAP Cloud ALM, SAP SE
benjamin.schneider@sap.com