SAP Cloud ALM

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Agenda

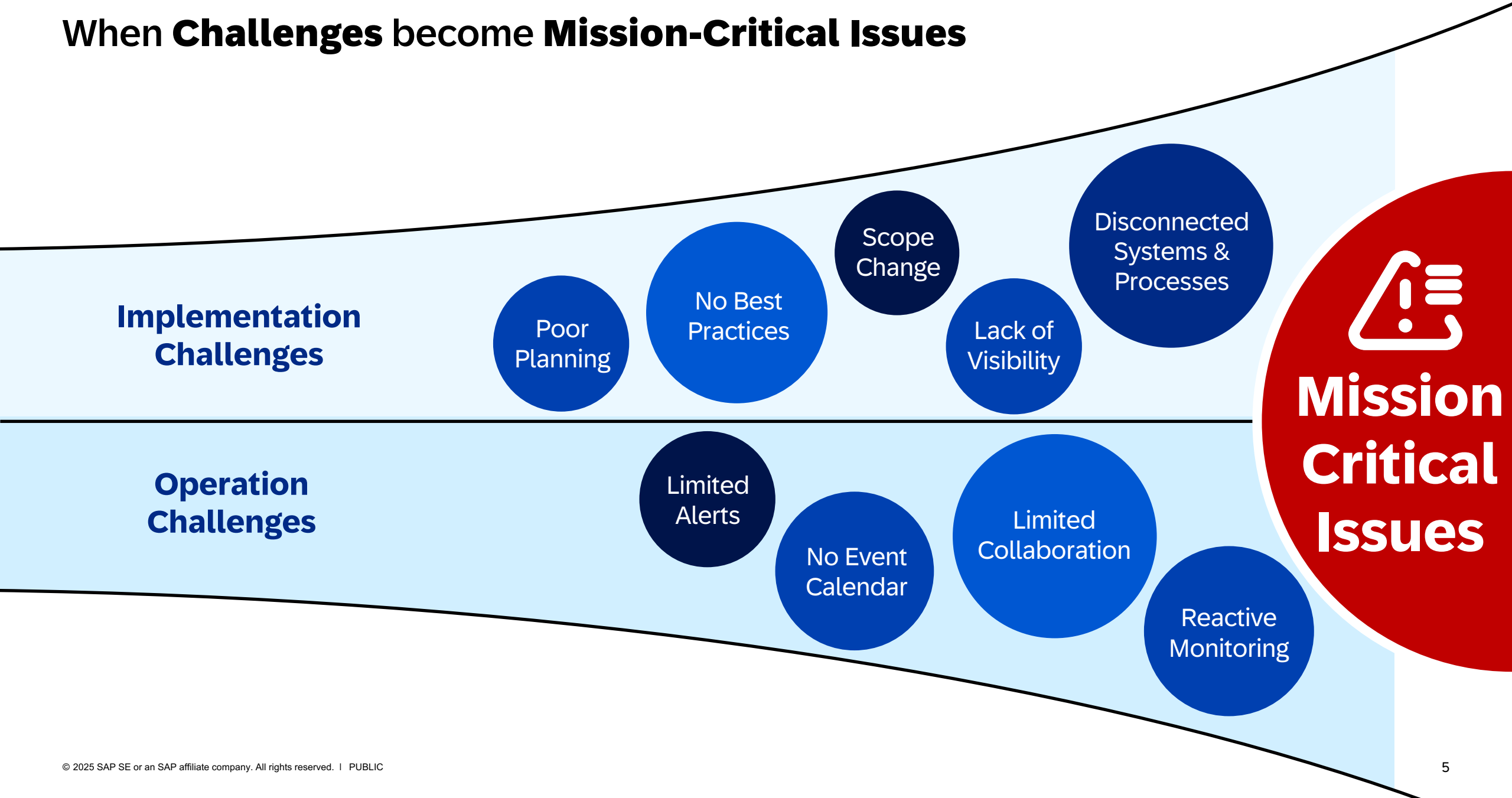
01 Introduction

02 Overview of SAP Cloud ALM

03 AI Capabilities Cloud ALM

04 Transition from SAP Solution Manager to SAP Cloud ALM

When **Challenges** become **Mission-Critical Issues**



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Why should you consider SAP Cloud ALM, today ?

Implementation & Operations for RISE with SAP customers

Clean core, **RISE with SAP Dashboard** &

Integrated toolchain

90+ SAP Solutions Supported

(Cloud ERP, Successfactors, Datasphere, Concur, etc..)

Observability platform for SAP BTP and Non SAP Applications

SAP Solution Manager end of Main stream Maintenance

Dec 2027

Business AI & much more..

Hot News: Effective January 21, 2026, the base memory size of all SAP Cloud ALM tenants has been increased from 8GB to 24GB.

Learn more about this change by reading this blog post.

SAP Cloud ALM Usage Rights Scope

- Usage rights are included in SAP Cloud Service subscriptions containing Enterprise Support, cloud editions, in SAP Enterprise Support and in Product Support for Large Enterprises.
- SAP Cloud ALM may only be used for application lifecycle management of the customer's on-premise SAP solutions insofar as these solutions are covered by customer's SAP Support agreement.
- SAP Cloud ALM may only be used for the customer's own internal ALM processes.
- SAP Cloud ALM includes a baseline of 24 GB SAP HANA Memory.
- SAP Cloud ALM includes a baseline of 24 GB monthly outbound API data transfer.
- Test management in SAP Cloud ALM is built to test and validate business processes. SAP Cloud ALM may not be used for automation of productive business processes.

The customer must either hold an SAP Enterprise Support, Product Support for Large Enterprises or an SAP Cloud Subscription contract containing Enterprise Support, cloud edition to have the entitlement to provision one SAP Cloud ALM tenant.

Overall

80.000 unique active daily users

12.000 provisioned tenants

1.500 released functionalities this year

120+ delivered customer influencing requests

Build

21.000 projects created this year

11.000 requirements created per month

18.000 features created per month

5.000 documents created per month

Run

30.000 managed defects per month

226M alerts generated in the last quarter

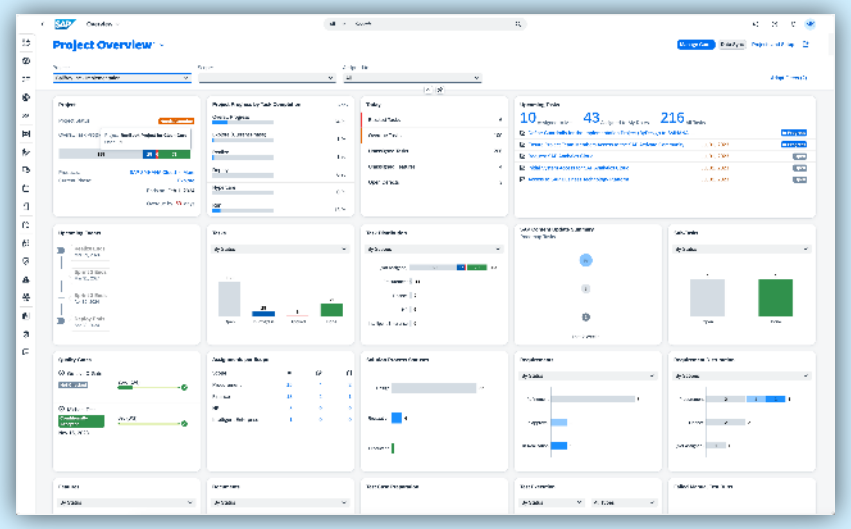
90+ supported solutions

60.000 systems and services actively monitored

Our data centers

What is SAP Cloud ALM?

SAP Cloud ALM provides businesses with a robust and scalable solution for managing their entire solution landscape in the cloud..



Benefits of SAP Cloud ALM

- **Reduce TCO of solution landscape**
- **Supports Cloud & Hybrid**
- **Instantaneously available**
- **Included in subscription**

Capabilities of SAP Cloud ALM:

Implementation

Holistic support for implementation and maintenance of all SAP solutions, covering design, build, test and deploy with integrated analytics and traceability

Operations

Proactive problem detection for integrations, exceptions, jobs, performance and accelerated problem resolution with automated corrective actions

Service

Collaborative workspace for consumption of SAP services, management of service results and follow-up activities

Transformation

Comprehensive environment to manage clean core projects in five aspects: business processes, extensibility, data, integration, and operations

Facts and figures

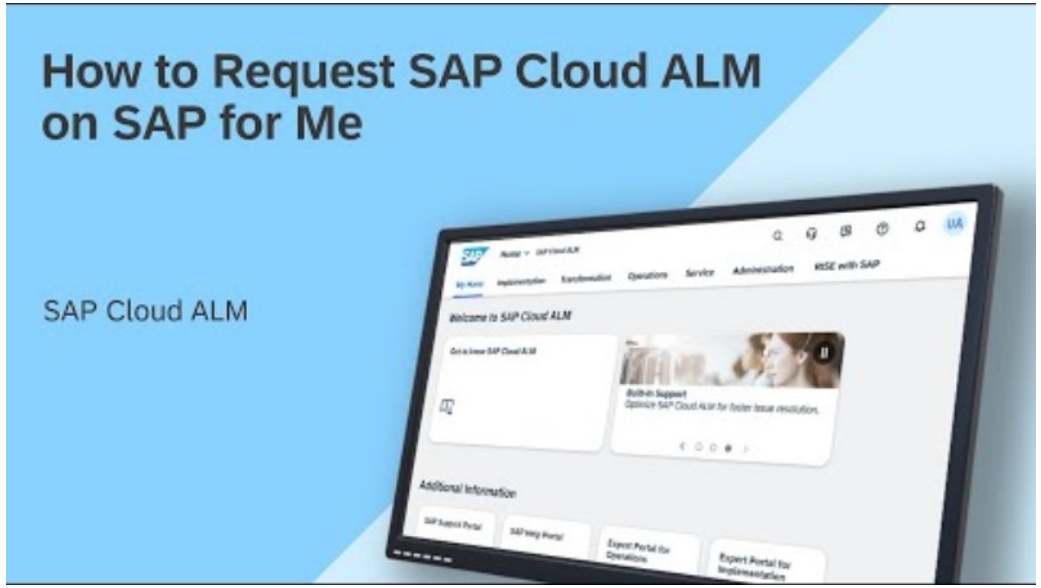
14.k+
Customers around the world

Low TCO
Included in Subscription and Maintenance

Holistic
Supports Implementation, Operations, Service & Transformation

SaaS Native
Solution available worldwide

Provision SAP Cloud ALM tenant



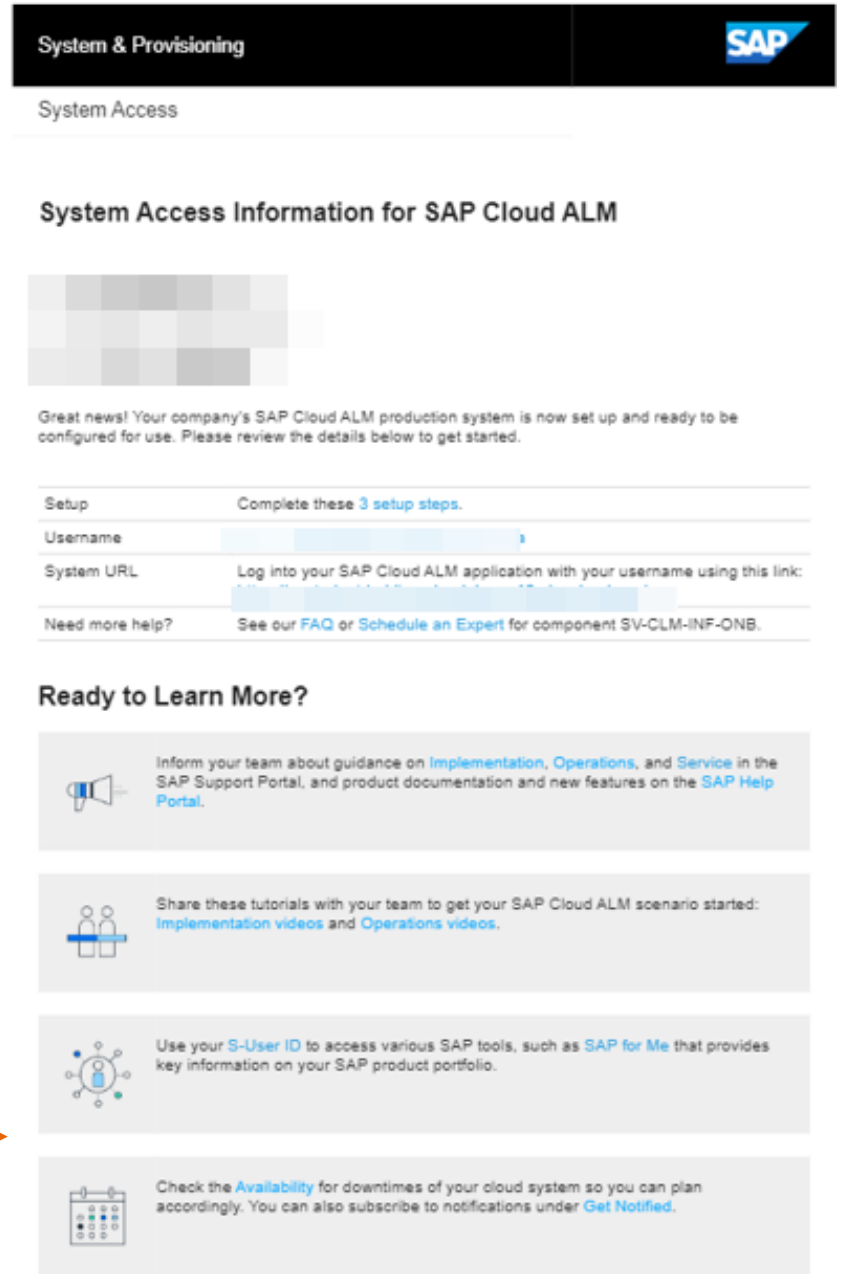
[How to request SAP Cloud ALM Tenant]

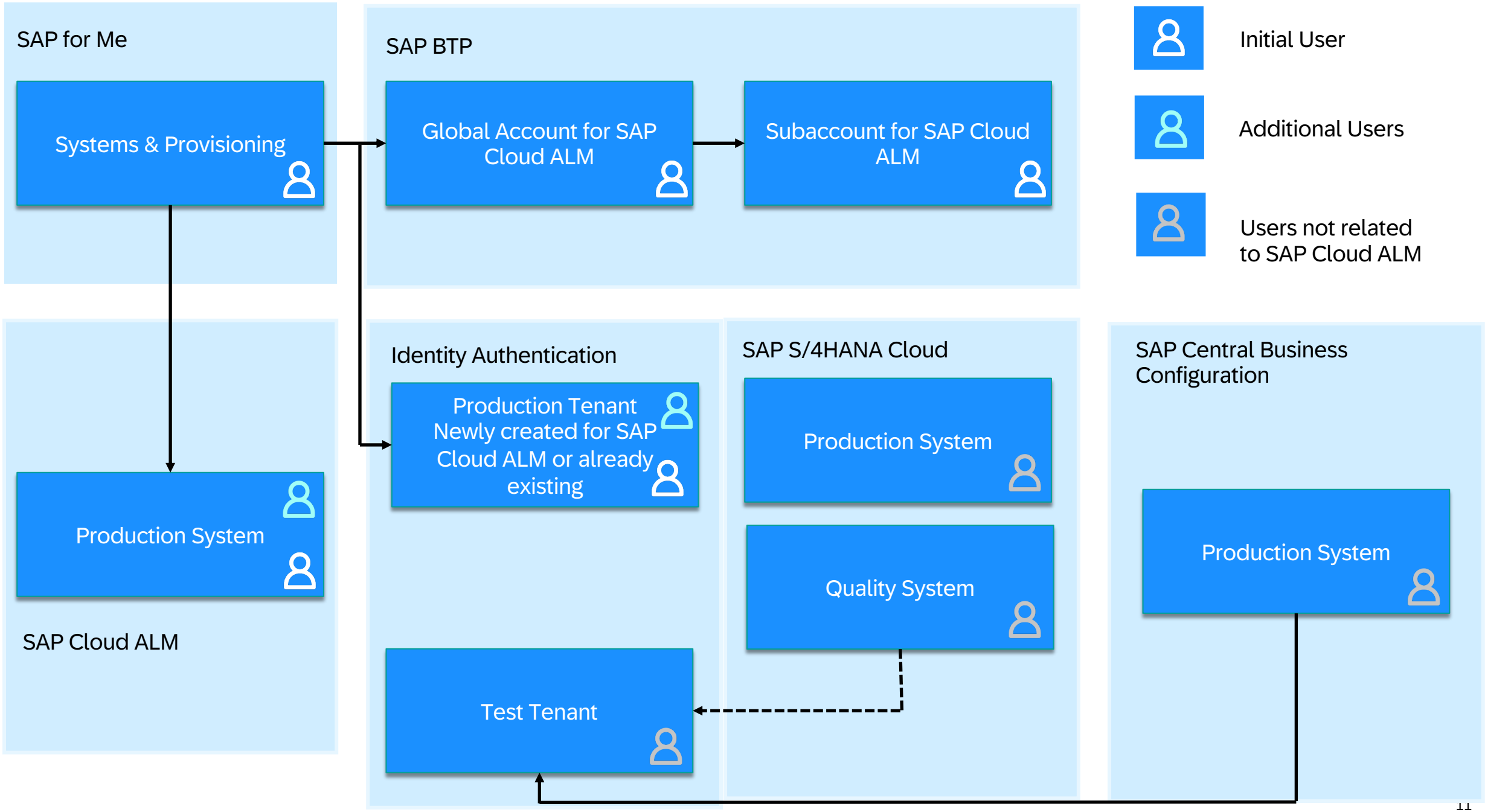
SAP Cloud ALM Welcome Mail

From: *SAP Notifications notification@sap.com*

Subject: *Access Information for SAP Cloud ALM*

To: *S-User who requested the tenant*




SAP for Me
Systems & Provisioning
SAP BTP
Global Account for SAP Cloud ALM
Subaccount for SAP Cloud ALM
Initial User
Additional Users
Users not related to SAP Cloud ALM
Production System
SAP Cloud ALM
Identity Authentication
Production Tenant Newly created for SAP Cloud ALM or already existing
SAP S/4HANA Cloud
Production System
Quality System
Test Tenant
SAP Central Business Configuration
Production System

Business AI in SAP ALM

Optimize & Automate **cloud operations**

GenAI library documentation: https://pages.github.tools.sap/CALMBuild/x-genai-lib/

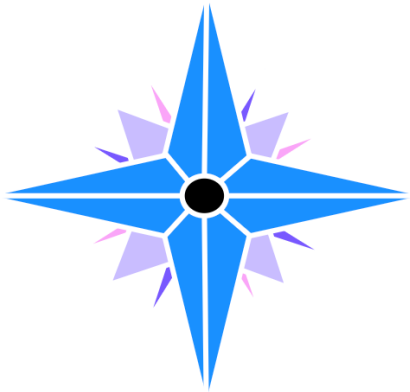
2. Operations Accelerators

Efficient **issue resolution** by analyzing issue details, root cause determination and **solution recommendation**.

Reduce **configuration efforts**

1. Simplify Cloud ALM Configuration

Reduce configuration efforts by **automatically** detecting scenarios and dynamic **thresholds**.



3. Implementation Accelerators

Expedite and Simplify **project delivery**

Accelerate project execution by **generating** crucial project artifacts, including documents, requirements, test cases, and user stories…

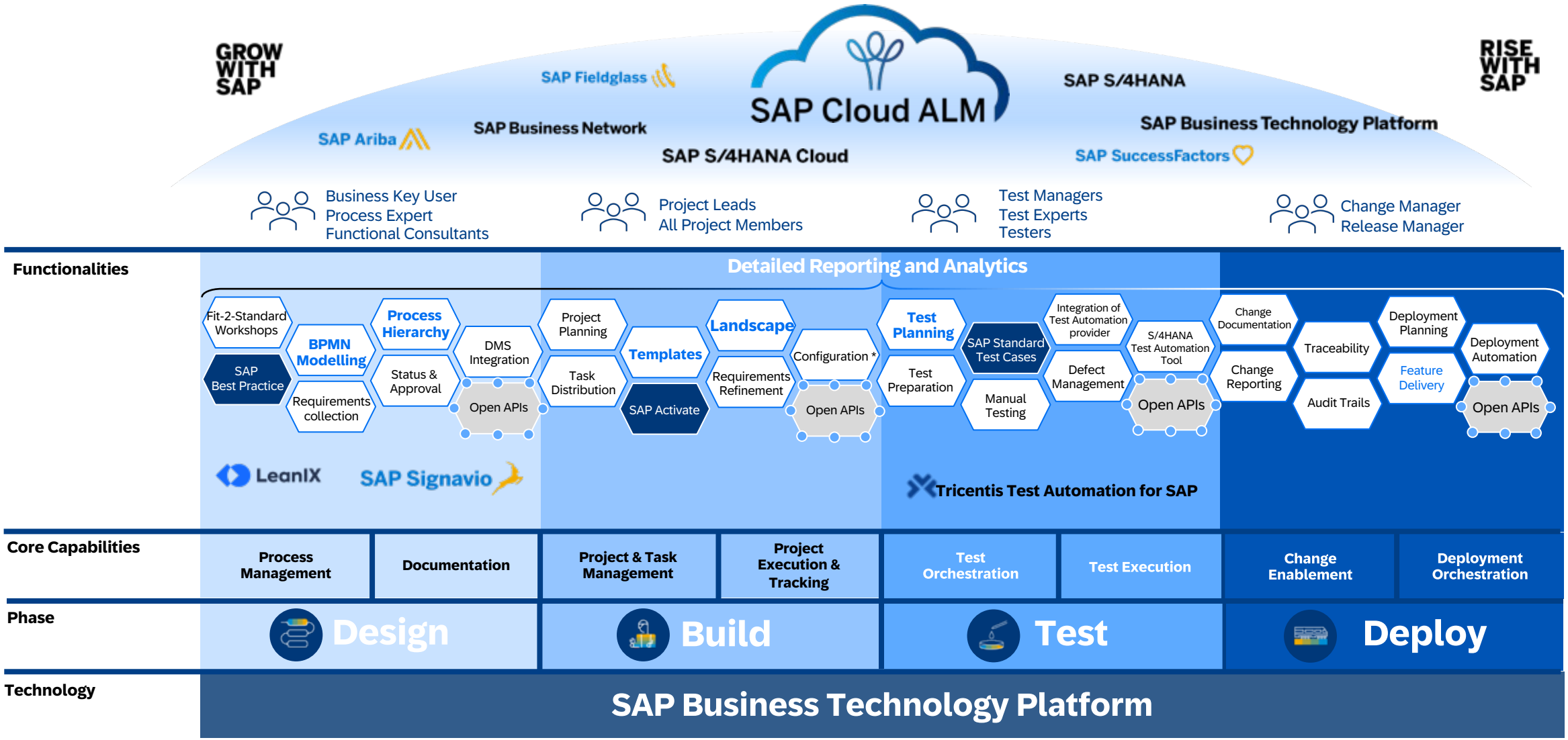
4. Cloud ALM Analytics

Enabling automatic **data analysis**, and facilitating **proactive actions**

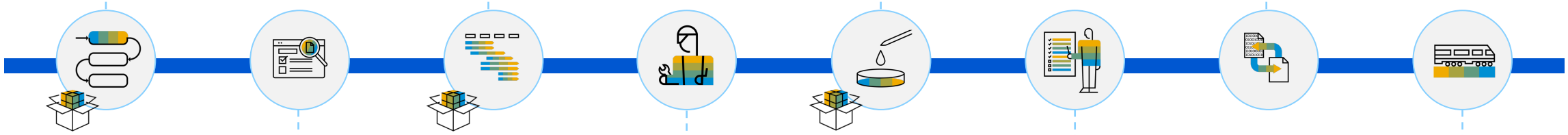
Utilize **predictive analytics** and intelligent **insights** to guarantee users access the most pertinent and relevant data.

INTERNAL – SAP Only

The full picture



Capabilities



Process Management

- Fit-2-Standard Workshops
- Process Scoping & Viewer
- Process Authoring
- Requirements Collection

Project & Task Management

- Project Planning
- Task Distribution
- Task Templates
- Gantt Chart
- Landscape

Test Orchestration

- Test Planning
- Test Preparation
- Test Case Creation

Change Enablement

- Change documentation & reporting
- Traceability & Audit Trail

Documentation

- Rich Text based documentation
- Status & Approval*
- Document Management Integration

Project Execution & Tracking

- Requirements Refinement
- Configuration*
- Extension Management*
- Integration Management*

Test Execution

- Manual testing
- Integration of test automation providers
- Defect management

Tricentis

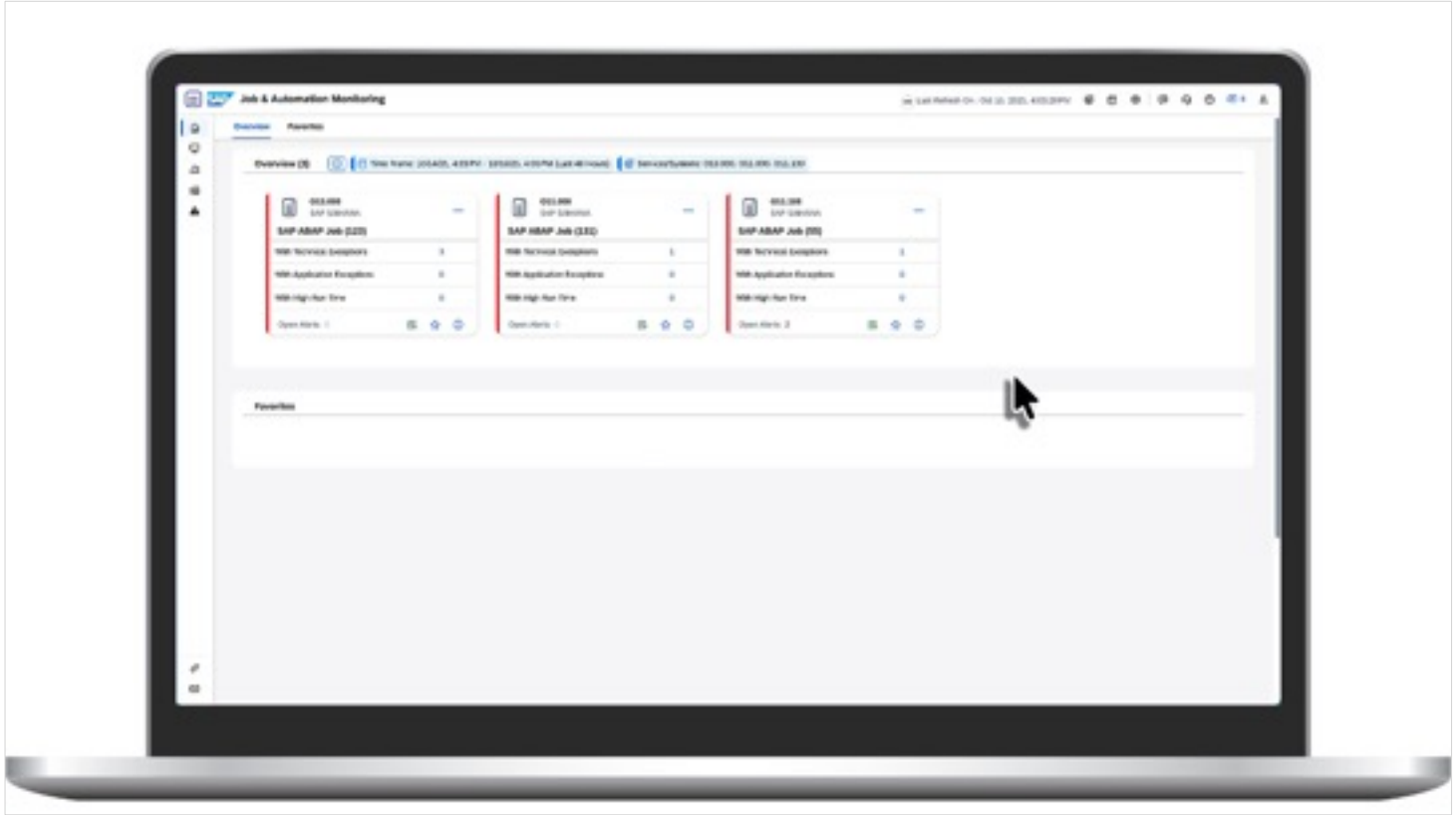
Deployment Orchestration

- Deployment Planning
- Feature & Fix Delivery
- Deployment Automation & Confirmation

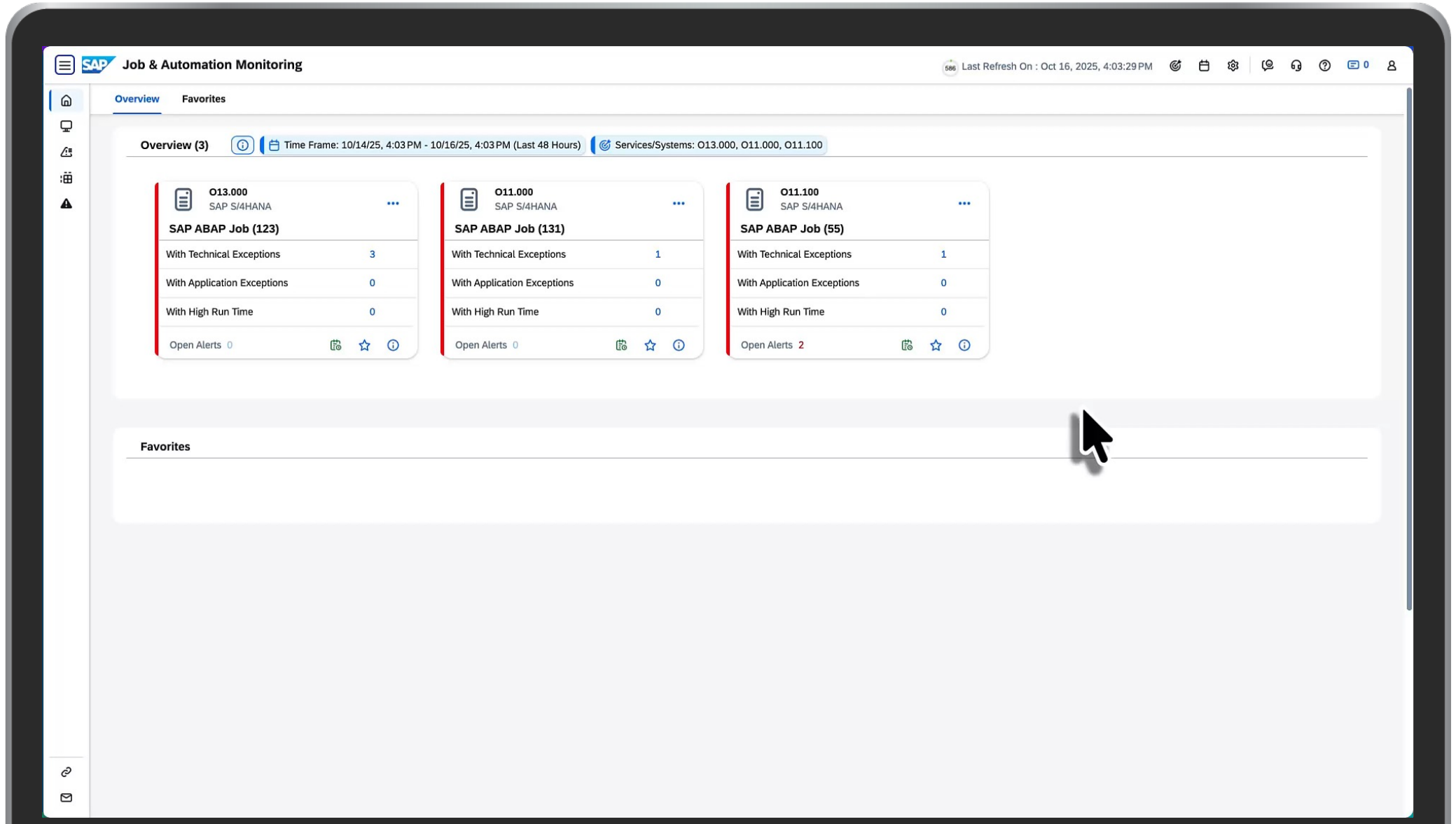
* This is the current state of planning and may be changed by SAP at any time

Integration of Alerts into Tasks, User Stories & Features

- Create Tasks as a follow-up to alerts in all monitoring capabilities
  - Manual Tasks
  - User Stories
- Create Features as follow-up to manage transports for fixes
- Can be used in addition to ITSM integration via public APIs



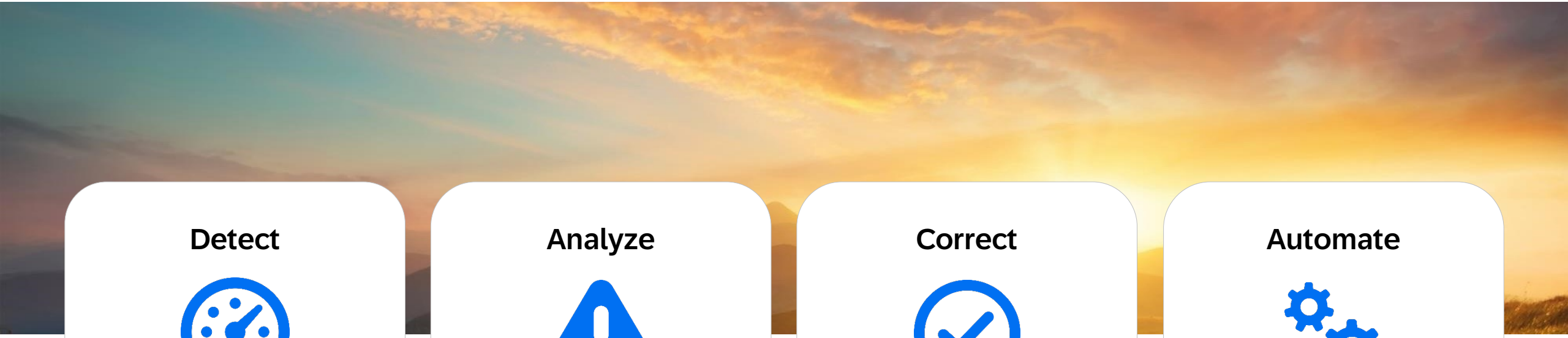
This is the current state of future vision and my be changed by SAP at any time.


Job & Automation Monitoring
Last Refresh On : Oct 16, 2025, 4:03:29 PM
Overview
Favorites
Overview (3)
Time Frame: 10/14/25, 4:03 PM - 10/16/25, 4:03 PM (Last 48 Hours)
Services/Systems: O13.000, O11.000, O11.100
O13.000
SAP S/4HANA
SAP ABAP Job (123)
With Technical Exceptions 3
With Application Exceptions 0
With High Run Time 0
Open Alerts 0
O11.000
SAP S/4HANA
SAP ABAP Job (131)
With Technical Exceptions 1
With Application Exceptions 0
With High Run Time 0
Open Alerts 0
O11.100
SAP S/4HANA
SAP ABAP Job (55)
With Technical Exceptions 1
With Application Exceptions 0
With High Run Time 0
Open Alerts 2
Favorites

SAP Cloud ALM safeguards operations

Introduction to SAP Cloud ALM for **operations**

Core capabilities



Detect

Avoid anomalies with proactive problem detection.

Analyze

Conduct root cause analysis on technical and business process level.

Correct

Increase operation efficiency by automating corrective actions.

Automate

Use collected data with artificial intelligence to automate operational tasks and predict anomalies.

Drive business continuity in your SAP landscape by monitoring and alerting

SAP Cloud ALM for Operations – For SAP and Non-SAP

Business Service Management

Metrics
Config Items
Log Entries
Traces
Events
Alerts

Business Process Monitoring
Integration & Exception Monitoring
Synthetic User Monitoring
Real User Monitoring
Job & Automation Monitoring
Configuration & Security Analysis
Health Monitoring

Intelligent Event Processing

Alert Management
Notification Management
Operations Automation
External API Management

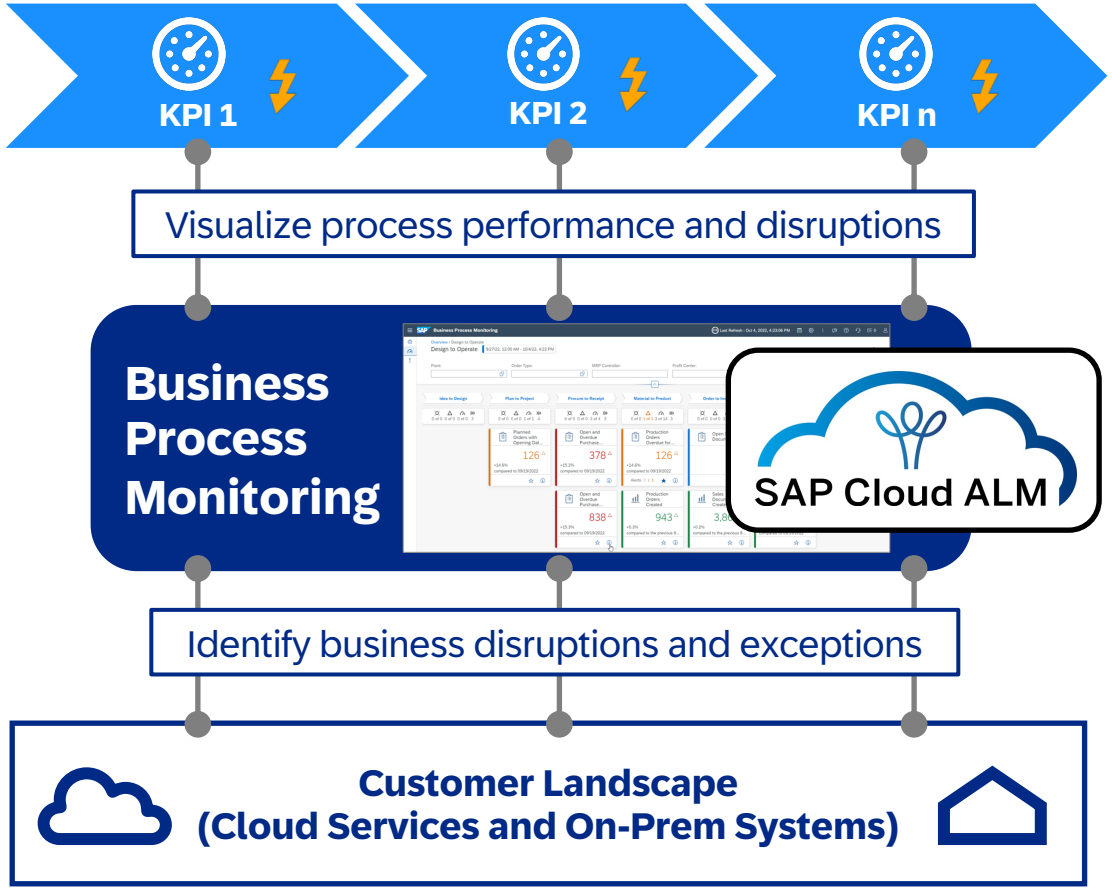
Tickets
Tasks
Emails
Chats
Operation Flows
Analytics & Raw Data

Analytics & Intelligence

Inbound Integration
Problem Detection
Problem Routing
Problem Resolution
Outbound Integration

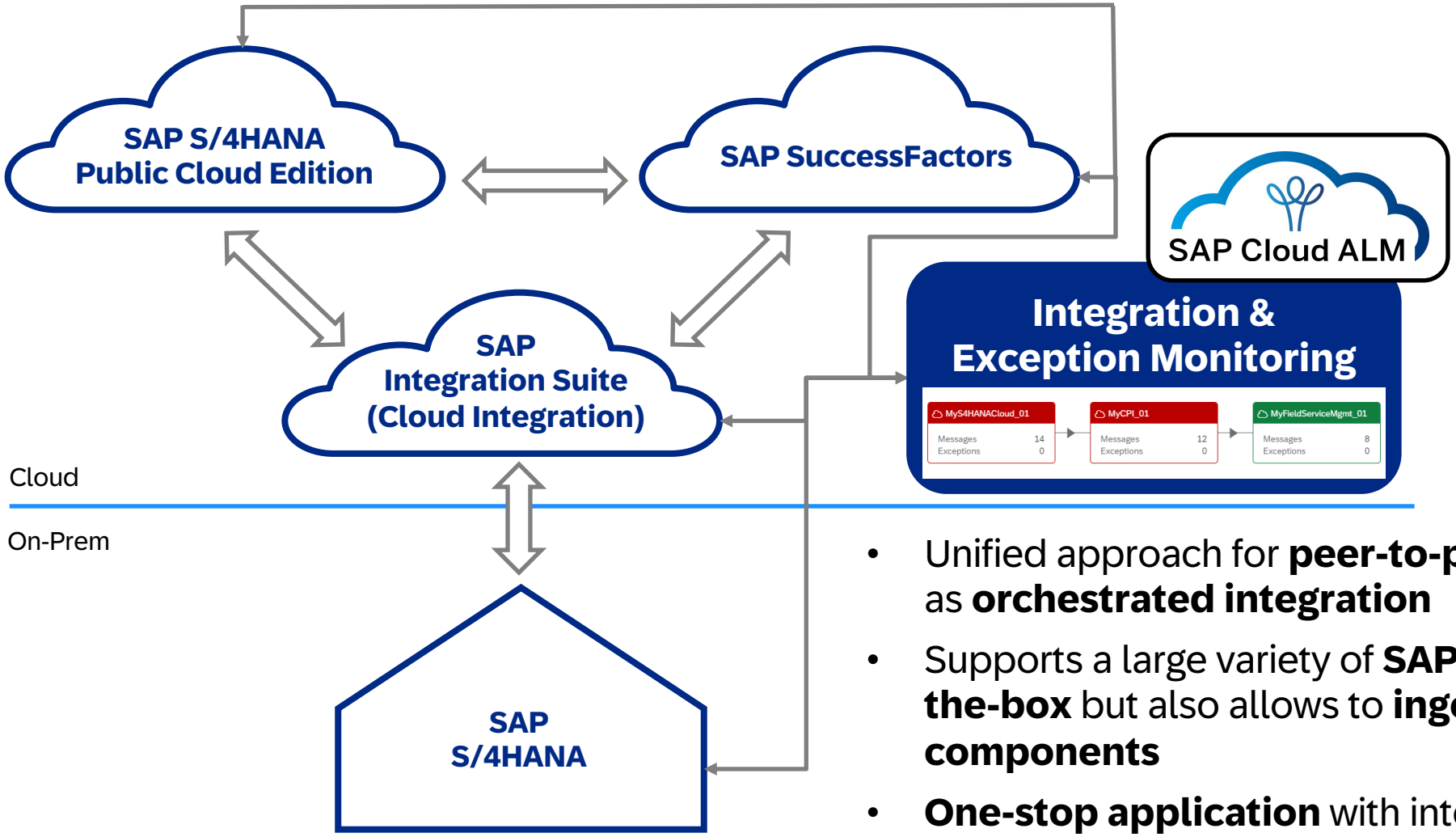
Product agnostic but open for non-SAP
Product specific but open for non-SAP

Business Process Monitoring
Detect Operational Issues in Business Process Execution and React to It



- Provides **transparency on end-to-end business processes** within a distributed solution landscape
- Ensures **business continuity** to increase business process execution quality and performance
- **Monitors processes' health and detect anomalies** during process execution including **drill down into business documents**
- **Alerts users directly on process disruptions** including **automated problem resolution**
- Delivers **pre-defined process content** including **auto-discovery of relevant business process KPI's** to be switched on

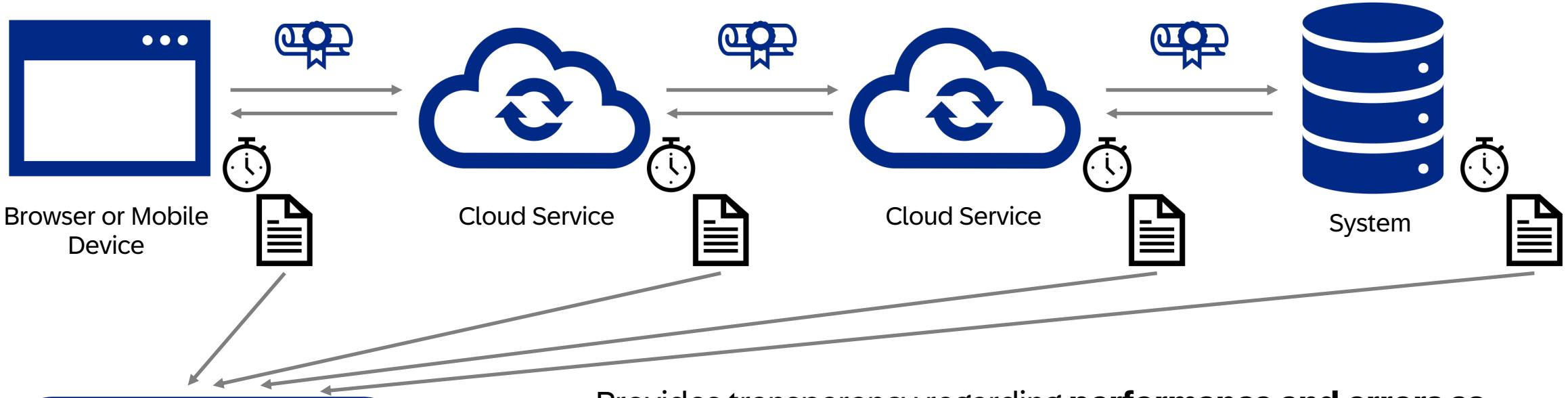
Integration & Exception Monitoring
Ensure Reliable Data Exchange between Cloud Services and Systems

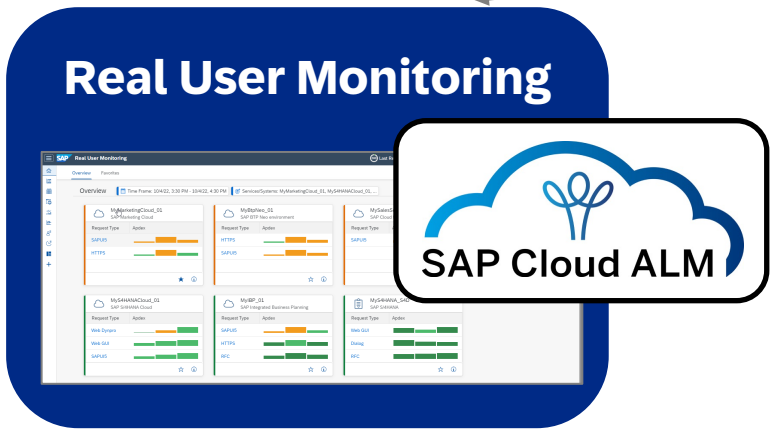


- **End-to-End monitoring** by correlating single messages to **end-to-end message flows** across cloud services and systems
- Monitoring of **integration related exceptions**

- Unified approach for **peer-to-peer interfaces** as well as **orchestrated integration**
- Supports a large variety of **SAP components out-of-the-box** but also allows to **ingest data for non-SAP components**
- **One-stop application** with integrated monitoring, alerting, analysis, and search-and-track functionality

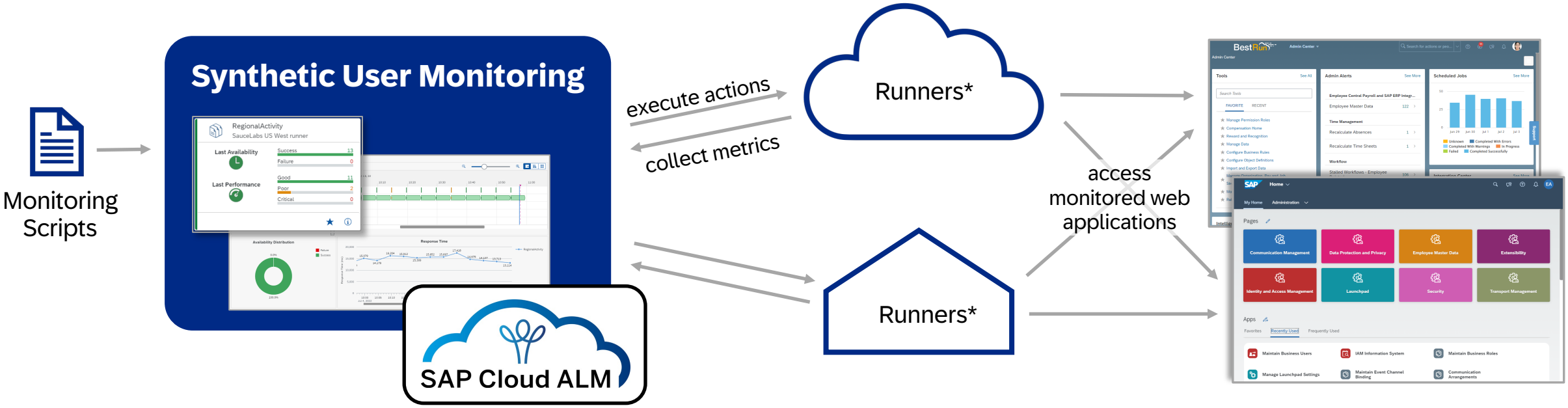
Real User Monitoring
Allow to Understand Performance and Utilization from End User Perspective





- Provides transparency regarding **performance and errors as experienced by end users** as well as **utilization of business functionality**
- Measurement at frontend and server side **to identify actual root cause of performance and functional problems**
- Allows to **correlate monitoring data** measured at frontend, cloud service and/or system side to **end-to-end user request flows**

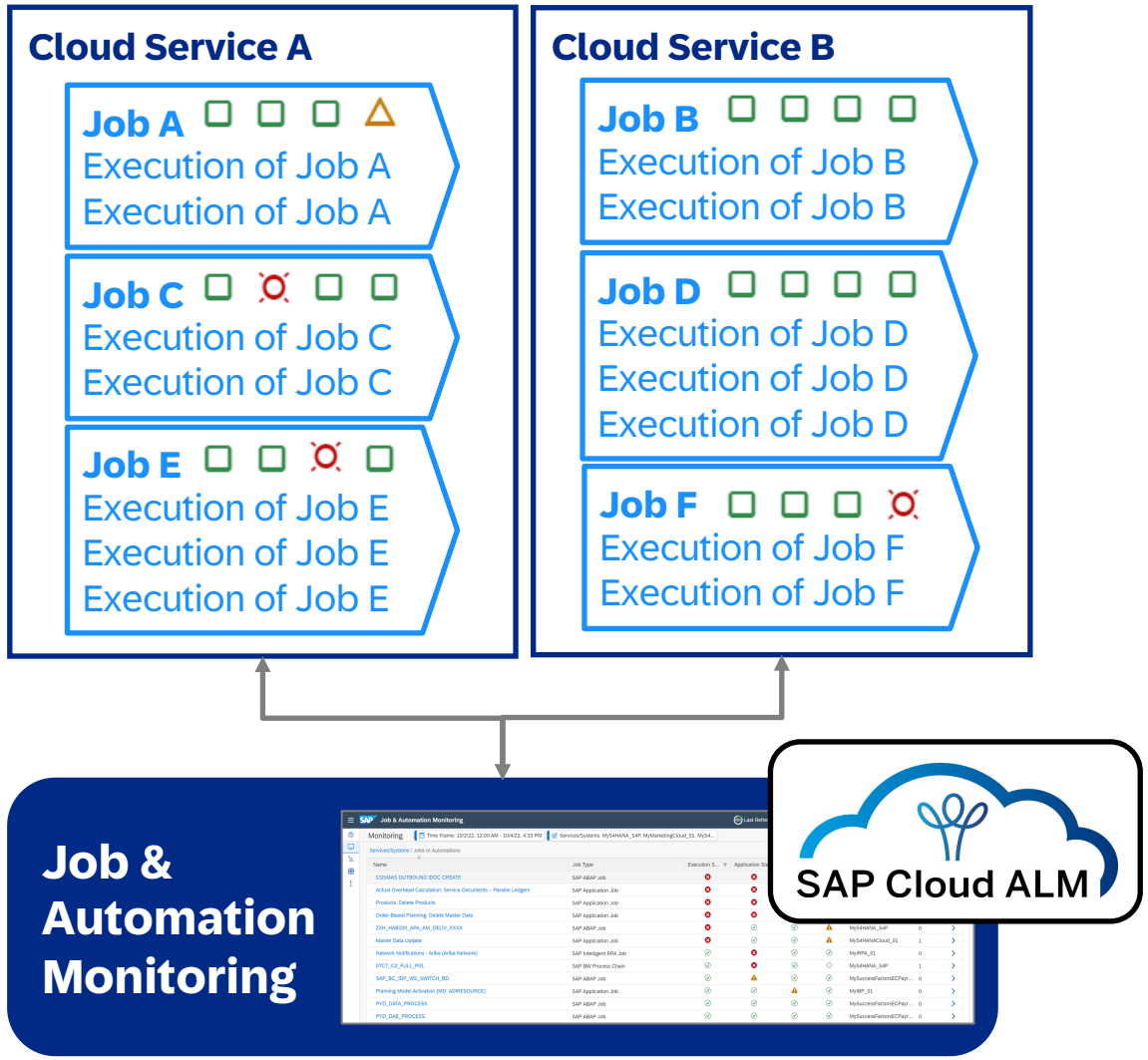
Synthetic User Monitoring
Monitor Performance and Availability of Web Applications from User Perspective



- Monitoring based on custom **Selenium based scripts** ➔ Supports most of the web applications
- Regularly executed on **Selenium remote webdriver infrastructures**
- **Proactive problems detection:** 24x7 monitoring enables detection of performance and availability issues before end users are impacted ➔ Runs **independently on real user activities**
- **Comparable measurements:** Monitoring relies on identical **user scenarios regularly executed** ➔ Allows to monitor the **evolution of the performance and availability** based on comparable metrics

* Any compatible Selenium remote webdriver infrastructures

Job & Automation Monitoring
Provide Transparency Regarding Job Executions & Automated Activities



- **Monitoring** ensures **efficient execution of jobs and tasks:**
  - by monitoring **executions status, application status, start delay and response time** for jobs and tasks
  - by providing **details at job on task execution level** to enable root cause analysis
  - by **reducing configuration efforts** by making use of historical execution information
- **Embedded Alerting** enables notification of business and IT users on job & task related disruptions and exceptions
- **Embedded Analytics** allows to analyze root causes and trends based on historical data

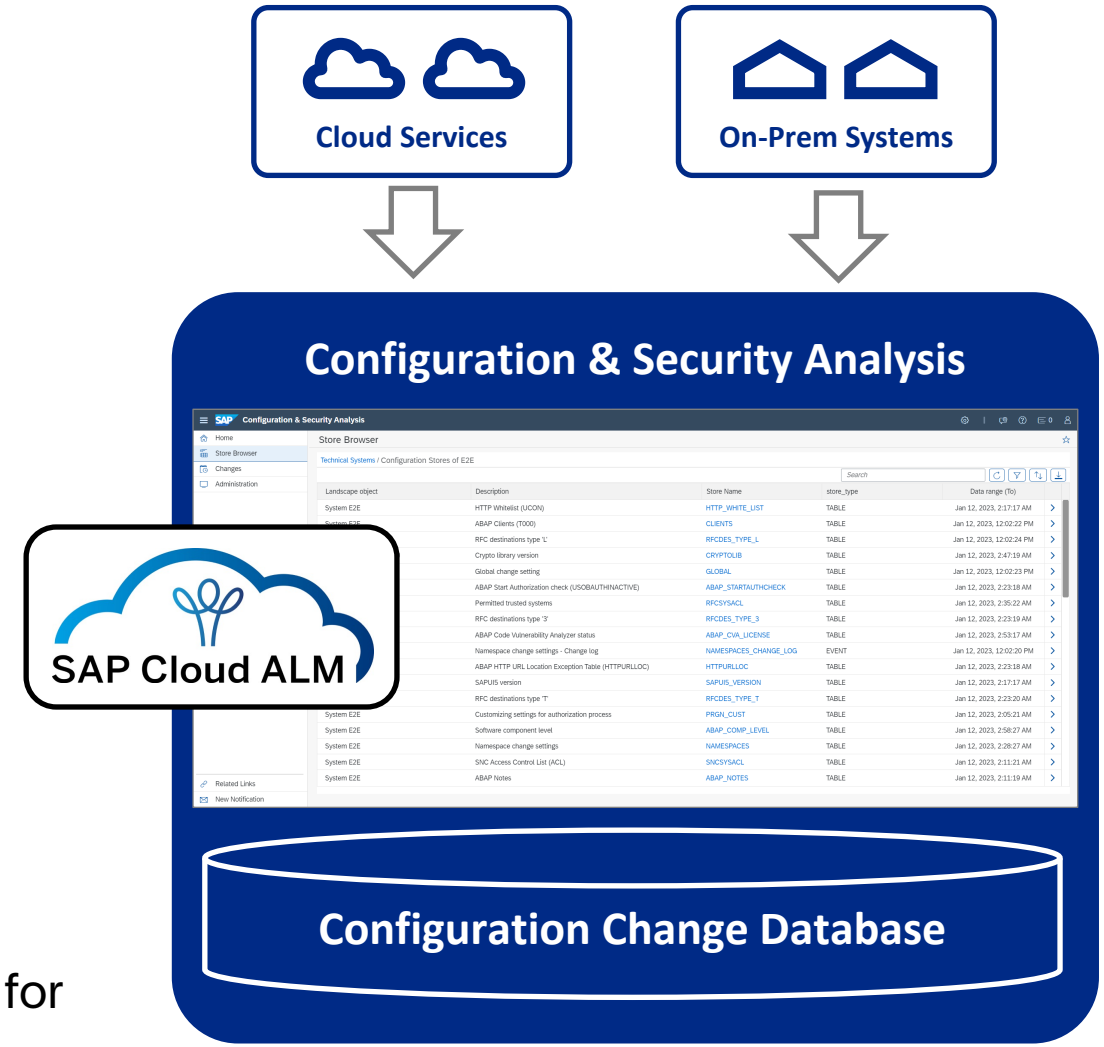
Configuration & Security Analysis
Validate Configuration Items and Software Levels Automatically and Regularly

Existing functionality

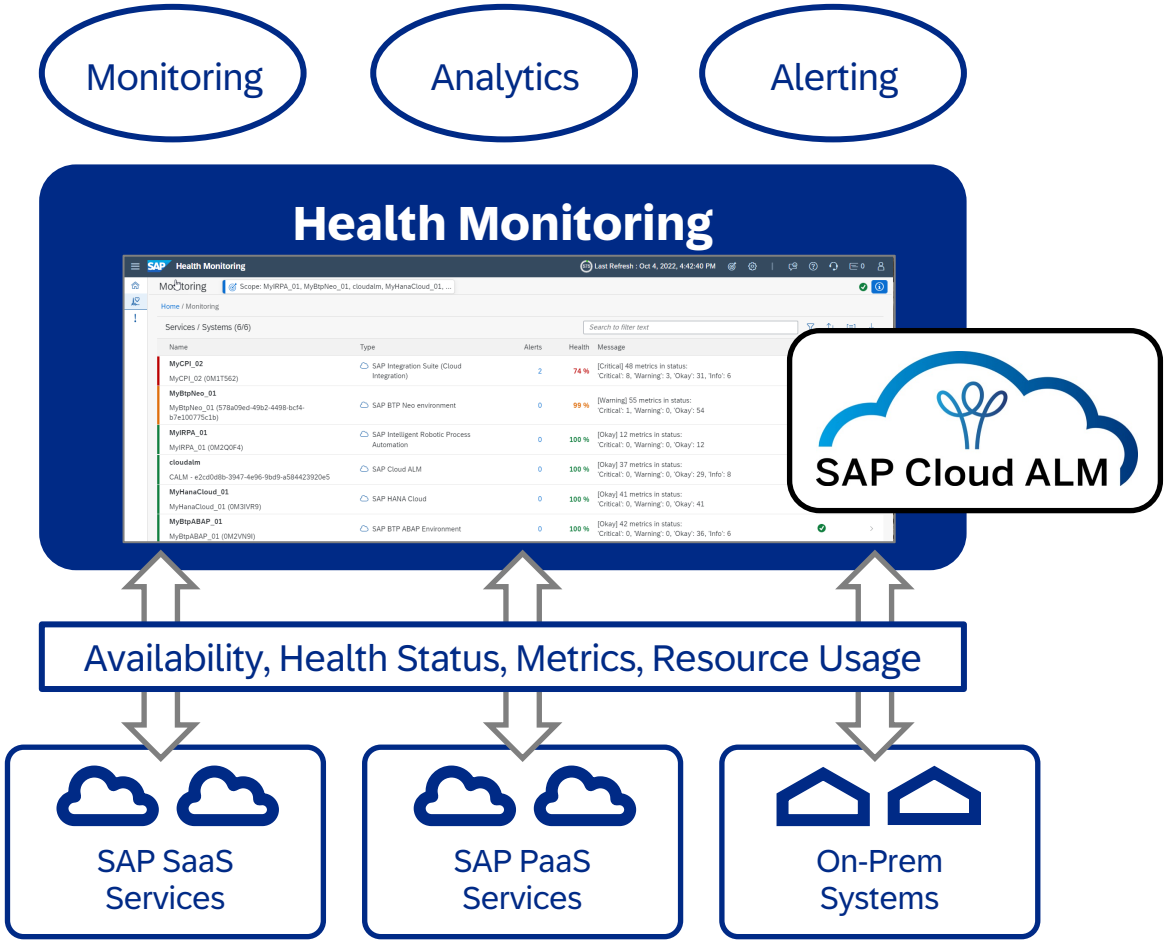
- **Regular collection of configuration items and software levels** into the configuration stores of the Configuration Change Database
- **Store browser** as user interface to **visualize content of configuration stores**
- **Change analysis** for selected scope and timeframe
- **Search capability** for pattern-based browsing into configuration items of selected scope

Planned functionality

- **Configuration validation** to compare TO-BE with AS-IS situation
- **Embedded alerting** to notify on critical issues
- **Embedded analytics** to analyze trends and root causes for discovered problems



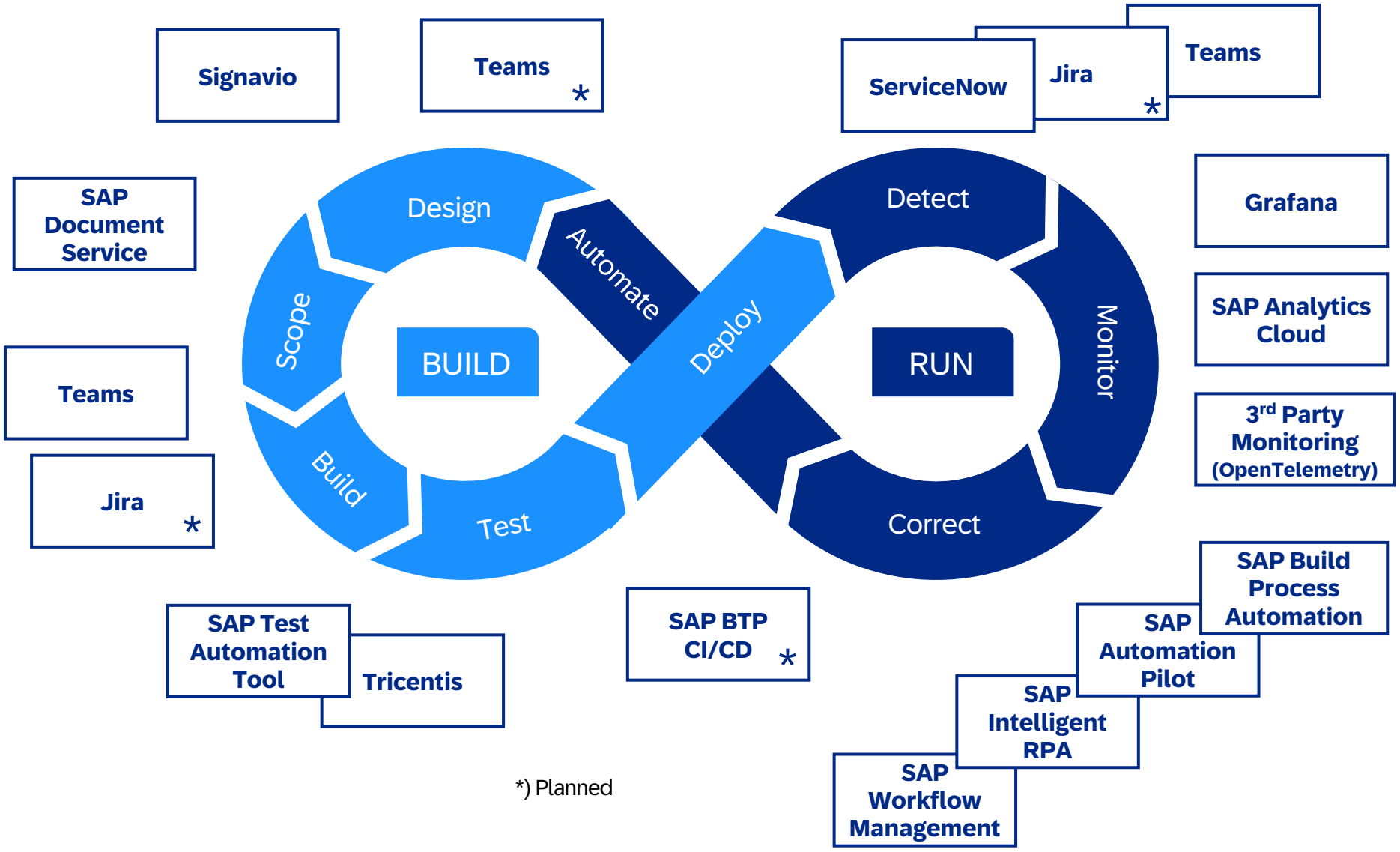
Health Monitoring
Check Application Health of Cloud Services and Systems



- **Monitoring of technical KPI's** for services and systems:
  - By executing **application health checks for SAP SaaS services**
  - By delivering **metrics for customer applications** built at SAP Business Technology Platform (SAP PaaS Services)
  - By providing metrics for **light-weight system monitoring** for SAP ABAP and associated system types e.g. SAP Cloud Connector
- Provides **embedded alerting** including the capability to **trigger notifications and corrective actions**
- Allows **embedded analytics** to **analyze trends and root causes** for discovered problems

This is the current state of future vision and may be changed by SAP at any time.

External API Management // Operations Automation



*) Planned

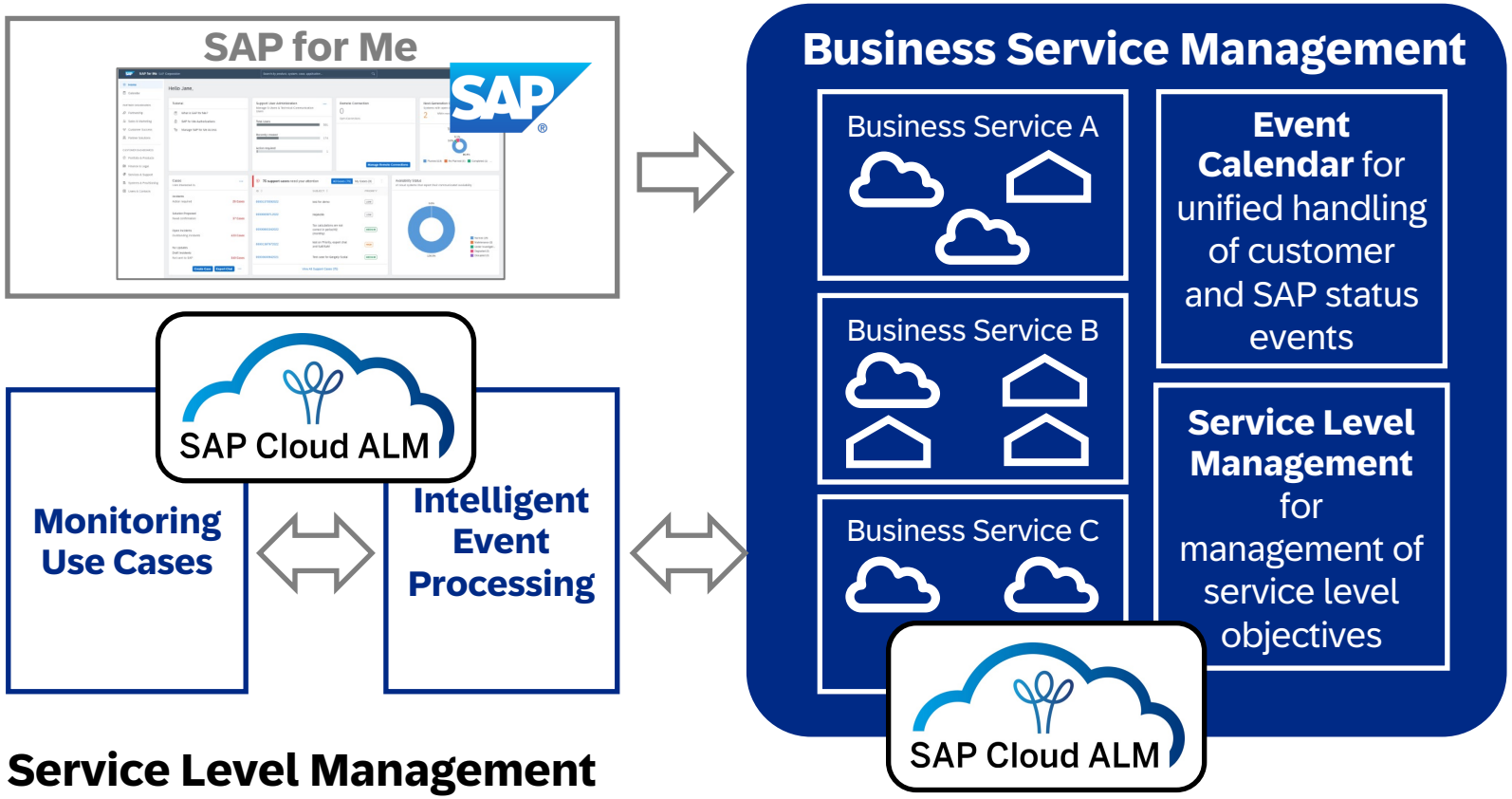
External API Management

- **Watch and react on events** from SAP Cloud ALM
- **Subscribe to external services** and to **trigger actions there**
- Use **built-in mappings** for selected services ServiceNow, Teams, ...
- **Expose mass volume data API's** to 3rd party analysis and monitoring

Operations Automation

- Allow to **trigger operation flows** from events in SAP Cloud ALM
- **Integrate several automation engines as** SAP Build Process Automation and SAP Automation Pilot

Business Service Management
Expose IT Related Information to be Understood by Business Users



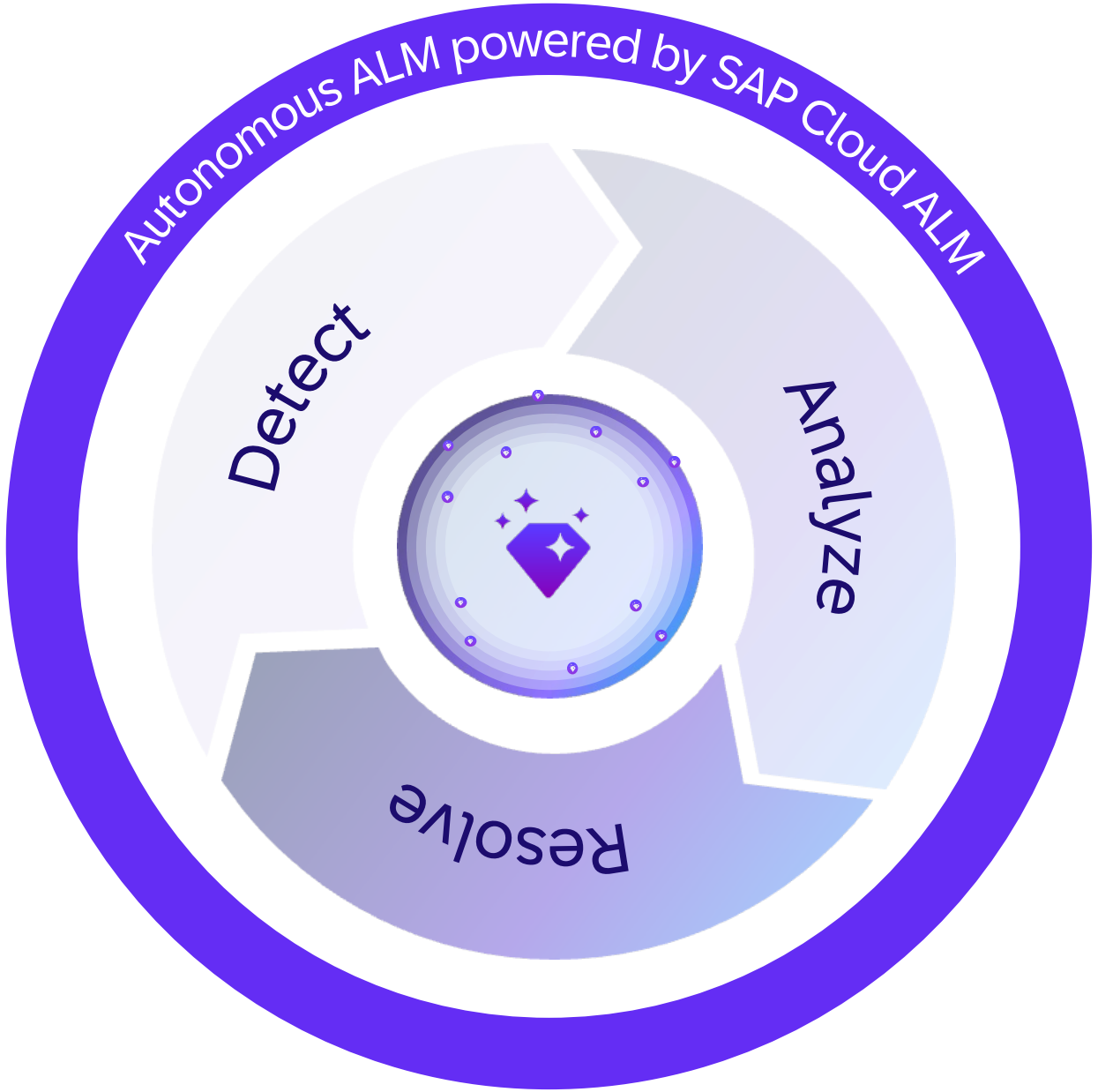
Service Level Management

- Definition of **service level objectives** at business service level
- Automatic and continuous **calculation of actual service level** and consolidation at business services level
- **Embedded service level reporting** including drill down

Event Calendar

- Business services as **collection of services and systems**
- Automatic import of **SAP initiated status events** (maintenance, disruptions, degradation, ...)
- Maintenance and automatic execution of **customer initiated status events**
- **Visualization of status events** in different monitoring use cases
- **Calculation of status events** by monitoring use cases and **forwarding to Business Service Management** (planned)

AI Vision – SAP Cloud ALM



Goals for Business AI in SAP Cloud ALM

Accelerate and Optimize Implementation Projects

Automate Problem Detection and Alert Resolution

Unlock your ALM insights

Speed-up SAP Cloud ALM Configuration

Step 1: Embedded AI in SAP Cloud ALM

Up Next...

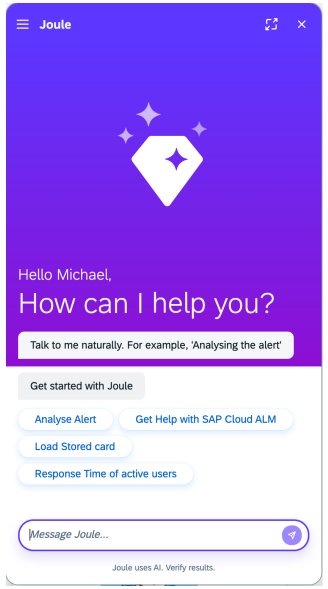
- **Test Case Generation***
- **Solution Documentation Generation***
- **Solving Tips**
- **Dynamic Thresholds to be integrated in Health and Job Monitoring***
- **Changepoint Detection in Real User Monitoring**
- **And many more***

AI use cases for individual capabilities → Conversational ALM → Autonomous ALM

powered by **Embedded AI** | enabled by **Joule** | driven by **Agents**

Step 2: Conversational ALM

Joule in SAP Cloud ALM



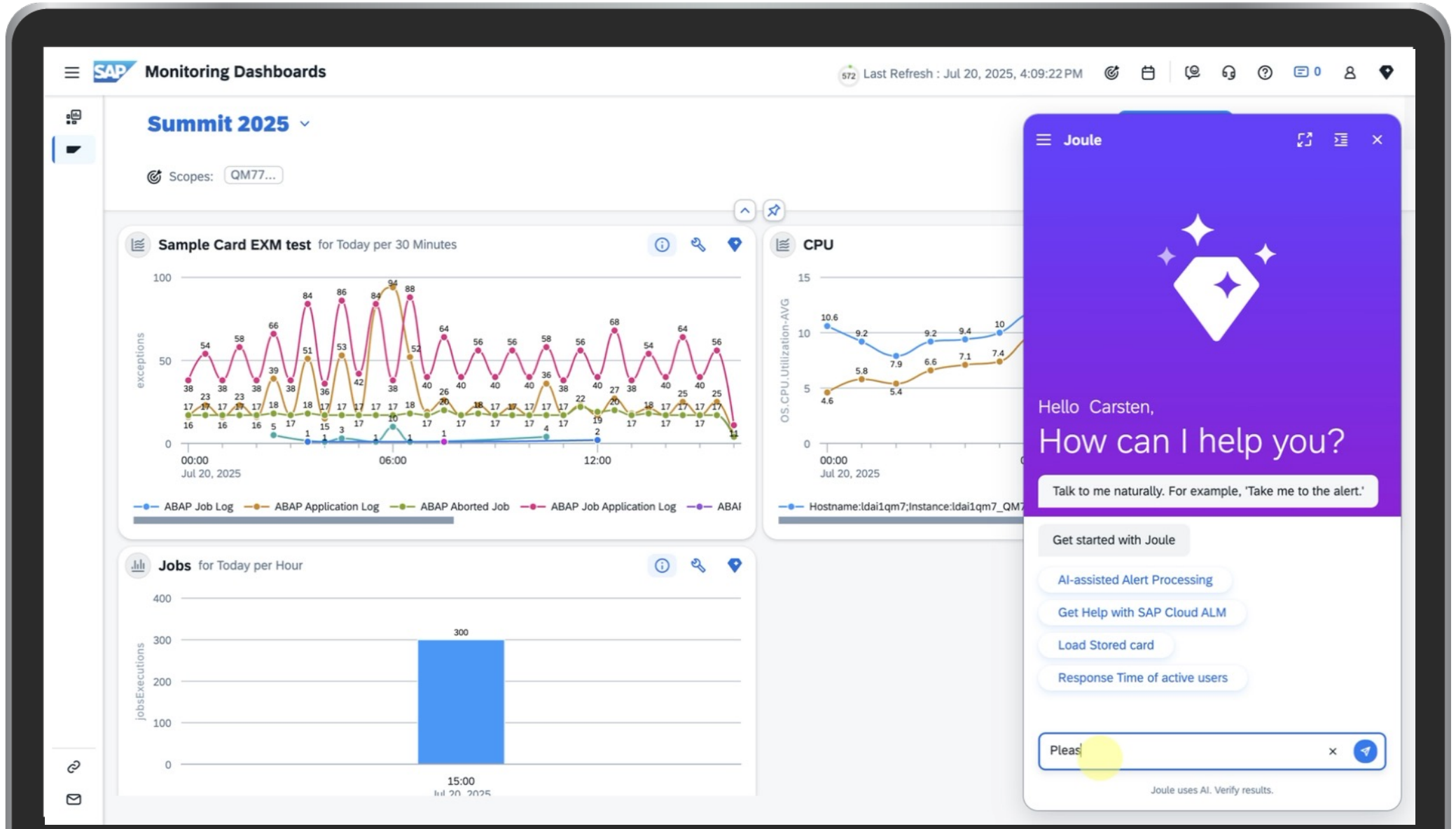
AI Assisted Dashboard Generation

AI use cases for individual capabilities → **Conversational ALM** → Autonomous ALM

powered by **Embedded AI**

enabled by **Joule**

driven by **Agents**


Monitoring Dashboards
Last Refresh : Jul 20, 2025, 4:09:22 PM
Summit 2025
Scopes: QM77...
Sample Card EXM test for Today per 30 Minutes
exceptions
00:00
Jul 20, 2025
06:00
12:00
ABAP Job Log
ABAP Application Log
ABAP Aborted Job
ABAP Job Application Log
CPU
OS.CPU.Utilization-AVG
Hostname:ldai1qm7;Instance:ldai1qm7_QM7
Jobs for Today per Hour
jobsExecutions
300
15:00
Joule
Hello Carsten,
How can I help you?
Talk to me naturally. For example, 'Take me to the alert.'
Get started with Joule
AI-assisted Alert Processing
Get Help with SAP Cloud ALM
Load Stored card
Response Time of active users
Pleas
Joule uses AI. Verify results.

Planned

Requirements Generation from F2S Workshop

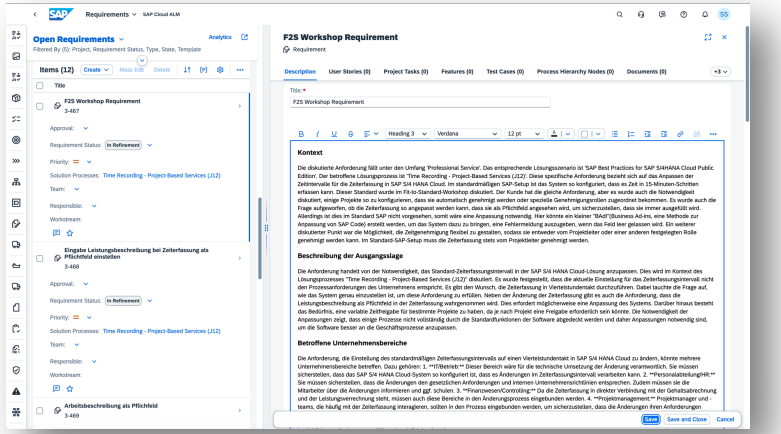
AI-assisted Requirement Capture

Goals

Carla
Functional Project Consultant

"I want to accelerate the documentation of customer requirements based on my fit-to-standard meeting minutes and recording.

Solution



Capture customer requirements during Fit-to-Standard workshops using meeting minutes and recordings. Find solutions with SAP Activate & Help content. Complete requirement details with GenAI features based on customer templates.

This helps Carla to capture customer requirements during Fit-to-Standard workshops, generate documentation with consistent detail and quality across the project, and find the right solutions to meet these requirements efficiently.

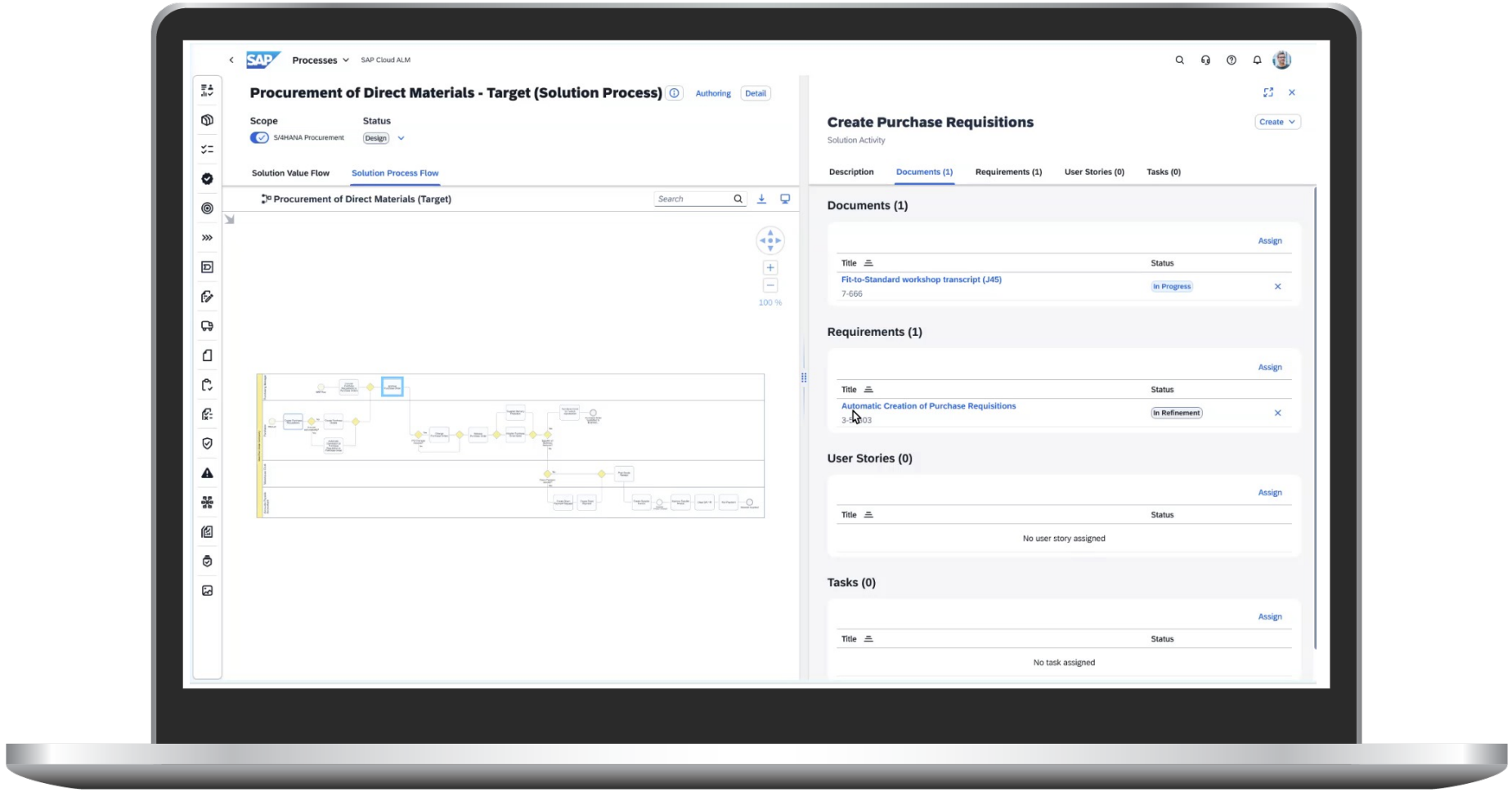
Benefits

50%
Requirements Creation Time Savings

20%
User Story Creation Time Savings

Improved
Documentation Quality and Completeness

Lab Preview


Processes
SAP Cloud ALM
Procurement of Direct Materials - Target (Solution Process)
Authoring
Detail
Scope
S/4HANA Procurement
Status
Design
Solution Value Flow
Solution Process Flow
Procurement of Direct Materials (Target)
Search
100 %
Create Purchase Requisitions
Solution Activity
Create
Description
Documents (1)
Requirements (1)
User Stories (0)
Tasks (0)
Documents (1)
Assign
Title
Status
Fit-to-Standard workshop transcript (J45)
7-666
In Progress
Requirements (1)
Assign
Title
Status
Automatic Creation of Purchase Requisitions
In Refinement
User Stories (0)
Assign
Title
Status
No user story assigned
Tasks (0)
Assign
Title
Status
No task assigned

Available in SUM

Dynamic Thresholds in Synthetic User Monitoring

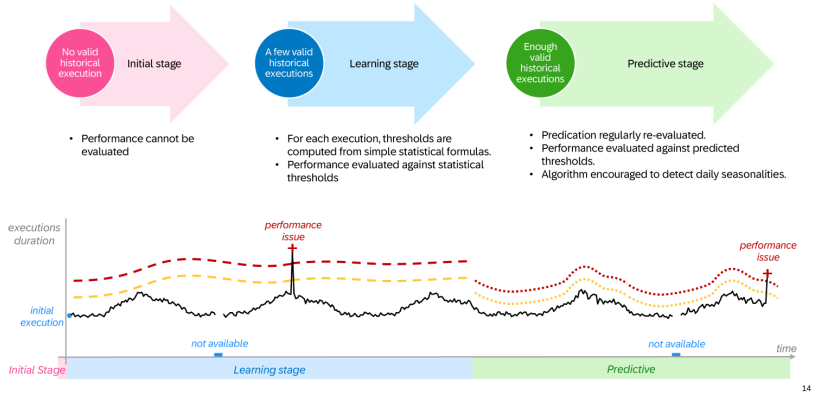
AI-assisted thresholds

Goals

Mark
Operations Lead

"I want to ensure our SAP landscape alerts only when it truly matters, without wasting time fine-tuning static thresholds or dealing with unnecessary false alarms.

Solution



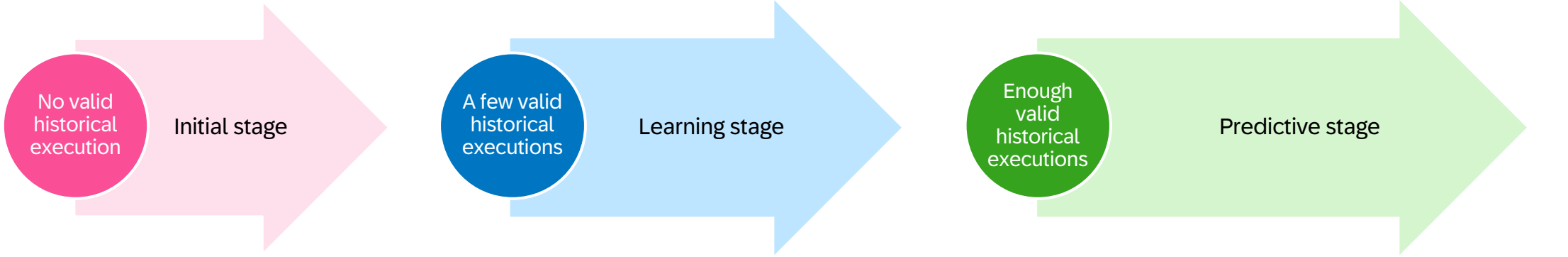
Use Dynamic Thresholds in SAP Cloud ALM to automatically calculate performance baselines from historical execution data. The system regularly adjusts thresholds to reflect natural fluctuations and seasonality, then compares current execution durations against these dynamic values. This helps Mark focus on real performance issues, reduces noise from false positives, and provides higher confidence in the alerting process - without ongoing manual configuration.

Benefits

Reduced false alerts
through seasonality-aware thresholds

Higher confidence
in identifying true performance degradations

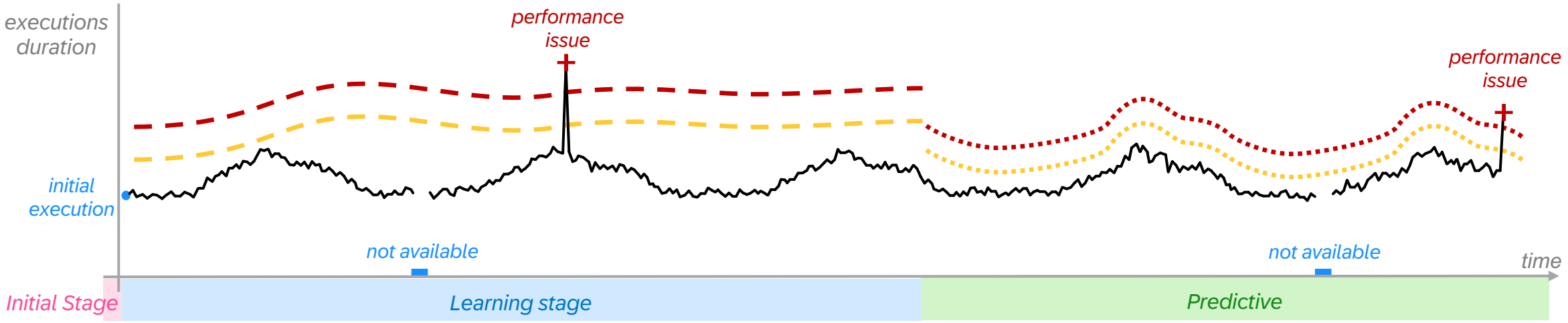
No manual threshold maintenance
Lower operational effort

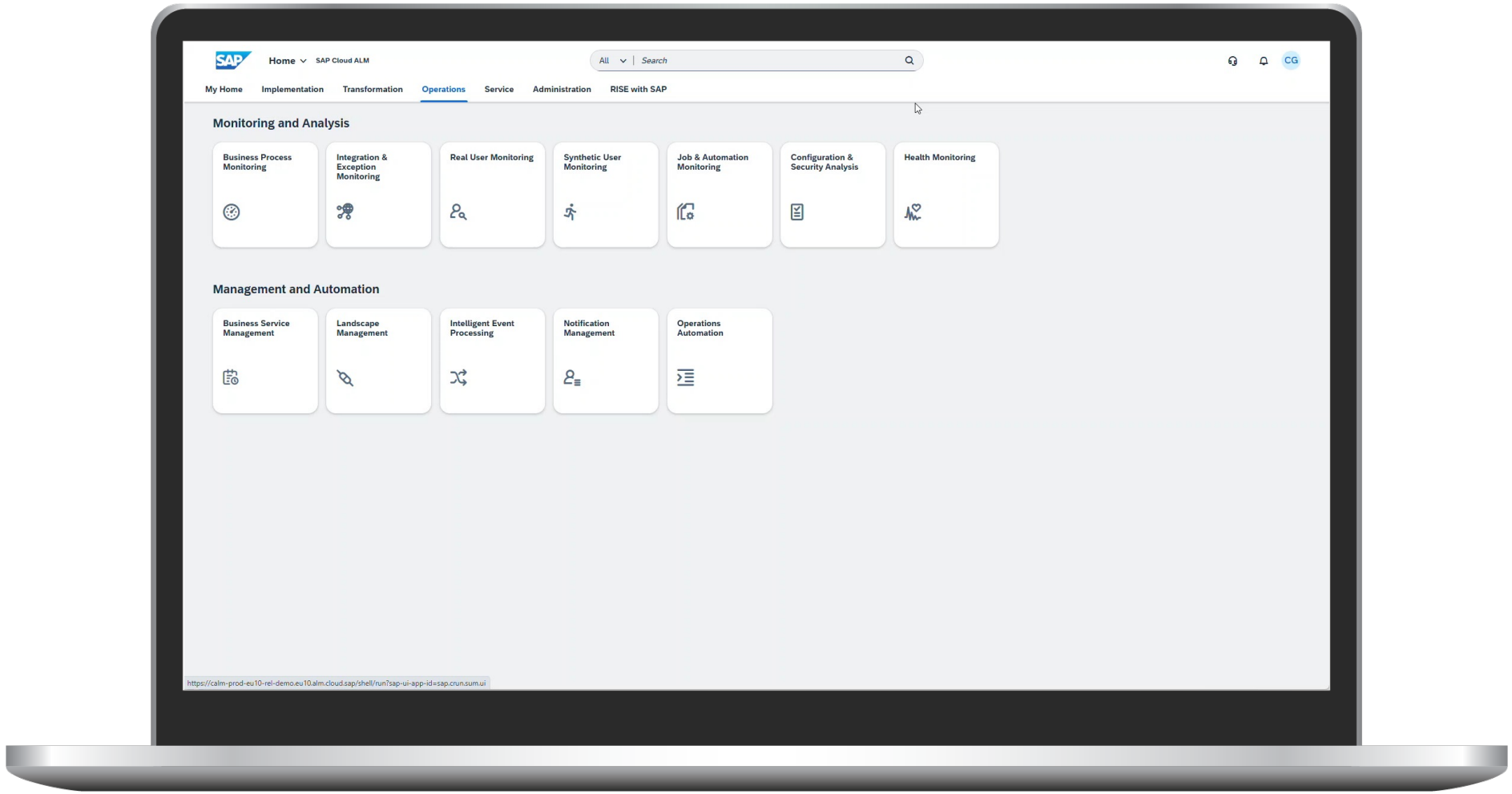


- Performance cannot be evaluated

- For each execution, thresholds are computed from simple statistical formulas.
- Performance evaluated against statistical thresholds

- Predication regularly re-evaluated.
- Performance evaluated against predicted thresholds.
- Algorithm encouraged to detect daily seasonalities.




Home
SAP Cloud ALM
All
Search
CG
My Home
Implementation
Transformation
Operations
Service
Administration
RISE with SAP
Monitoring and Analysis
Business Process Monitoring
Integration & Exception Monitoring
Real User Monitoring
Synthetic User Monitoring
Job & Automation Monitoring
Configuration & Security Analysis
Health Monitoring
Management and Automation
Business Service Management
Landscape Management
Intelligent Event Processing
Notification Management
Operations Automation
https://calm-prod-eu10-rel-demo.eu10.alm.cloud.sap/shell/run?sap-ui-app-id=sap.crun.sum.ui

Automate Problem Detection and Alert Resolution

Planned

AI Assisted Alert Resolution

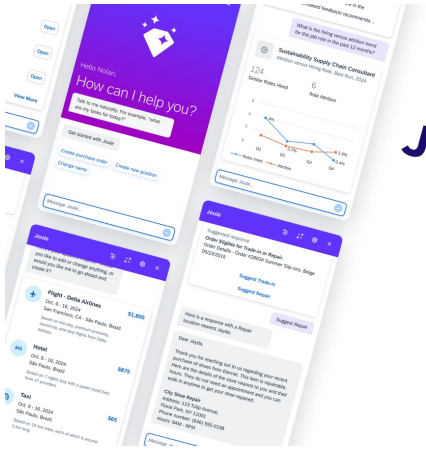
Issue Detection and Resolution Agent

Goals

Sonia
Site Reliability Engineer

"I want to resolve alerts faster without spending time digging through logs, documentation, or past incident history especially when multiple systems are involved.

Solution



Joule Agents

Use Joule and Agentic AI in SAP Cloud ALM to accelerate alert investigation and resolution.AI automatically analyses the alert context, correlates symptoms across systems, checks recent changes, and proposes likely root causes. It can suggest next best actions, generate remediation steps, and provide relevant documentation - all directly within the alert workflow. This helps Sonia resolve issues dramatically faster, reduce manual analysis effort, and build consistency across operations teams.

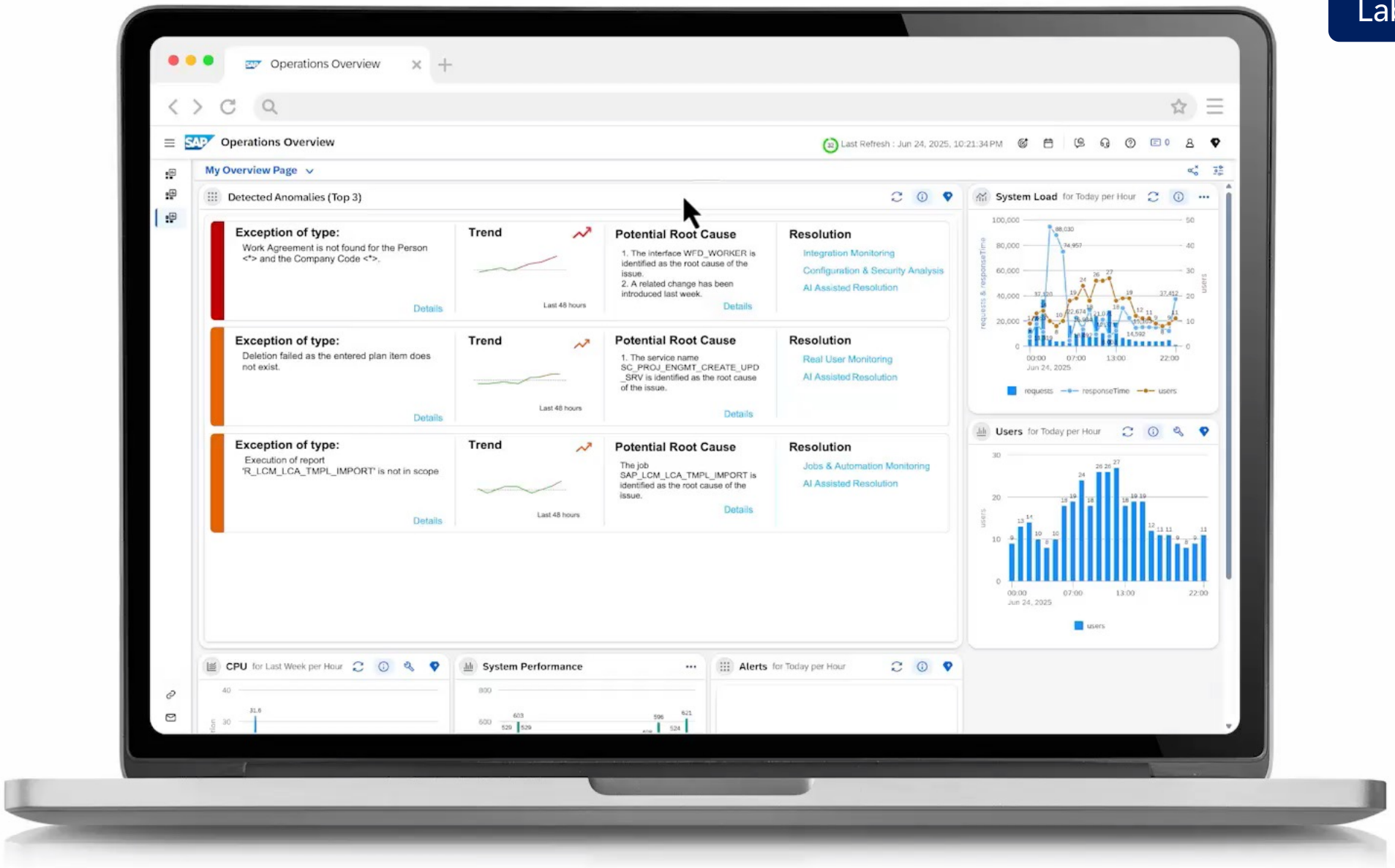
Benefits

Up to 60%
reduction in alert investigation time

Consistent, guided troubleshooting
through AI-generated insights

Better knowledge retention
as AI captures and applies past learnings

Lab Preview


Operations Overview
Operations Overview
Last Refresh : Jun 24, 2025, 10:21:34 PM
My Overview Page
Detected Anomalies (Top 3)
Exception of type:
Work Agreement is not found for the Person <*> and the Company Code <*>.
Details
Trend
Last 48 hours
Potential Root Cause
1. The interface WFD_WORKER is identified as the root cause of the issue.
2. A related change has been introduced last week.
Details
Resolution
Integration Monitoring
Configuration & Security Analysis
AI Assisted Resolution
Exception of type:
Deletion failed as the entered plan item does not exist.
Details
Trend
Last 48 hours
Potential Root Cause
1. The service name SC_PROJ_ENGMT_CREATE_UPD _SRV is identified as the root cause of the issue.
Details
Resolution
Real User Monitoring
AI Assisted Resolution
Exception of type:
Execution of report 'R_LCM_LCA_TMPL_IMPORT' is not in scope
Details
Trend
Last 48 hours
Potential Root Cause
The job SAP_LCM_LCA_TMPL_IMPORT is identified as the root cause of the issue.
Details
Resolution
Jobs & Automation Monitoring
AI Assisted Resolution
System Load for Today per Hour
requests & responseTime
users
Jun 24, 2025
requests
responseTime
users
Users for Today per Hour
users
Jun 24, 2025
users
CPU for Last Week per Hour
System Performance
Alerts for Today per Hour

Planned

AI-assisted Custom Dashboard

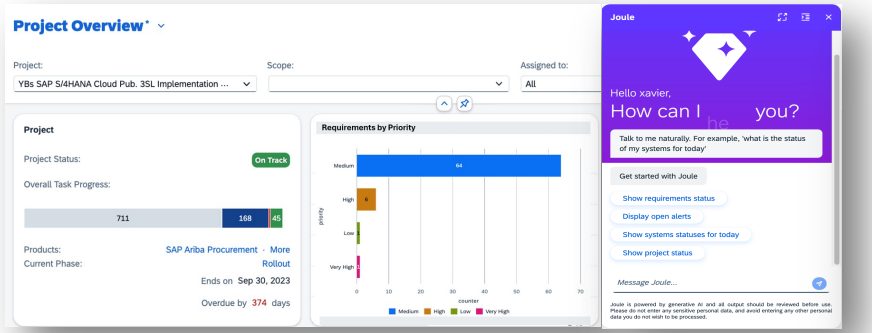
AI-assisted project KPI visualization

Goals

Alex
Project Team Member

"I need flexibility with Joule subscription, so that the charts/KPIs can be tailored to display data that is most relevant to the specific project, such as migration progress, testing results, or other metrics not captured in the standard reporting apps.

Solution



Enhance the SAP Cloud ALM Overview page by providing a customizable card placeholder feature that allows users to create and edit custom KPI charts using Joule.

Benefits

40%
Improvement in project tracking efficiency

30%
Reduction in time spent on manual report generation

Enhanced
decision-making with real-time, project-specific insights

Lab Preview

AI-Assisted Custom Dashboard
(Create Custom Cards on Project Overview Page)

Transitioning from Solution Manager to SAP Cloud ALM

From SAP Solution Manager to SAP Cloud ALM

All SAP Solution Manager customers should plan to move to SAP Cloud ALM.

Adopt SAP Cloud ALM for service and operations **NOW**

- Less customer effort for updates
- Ease of use and consumption
- Simplified monitoring without agents
- Additional monitoring use cases
- SAP service delivery integrated

Use SAP Cloud ALM for cloud projects **NOW**

Adopt SAP Cloud ALM for implementation **at your own pace**

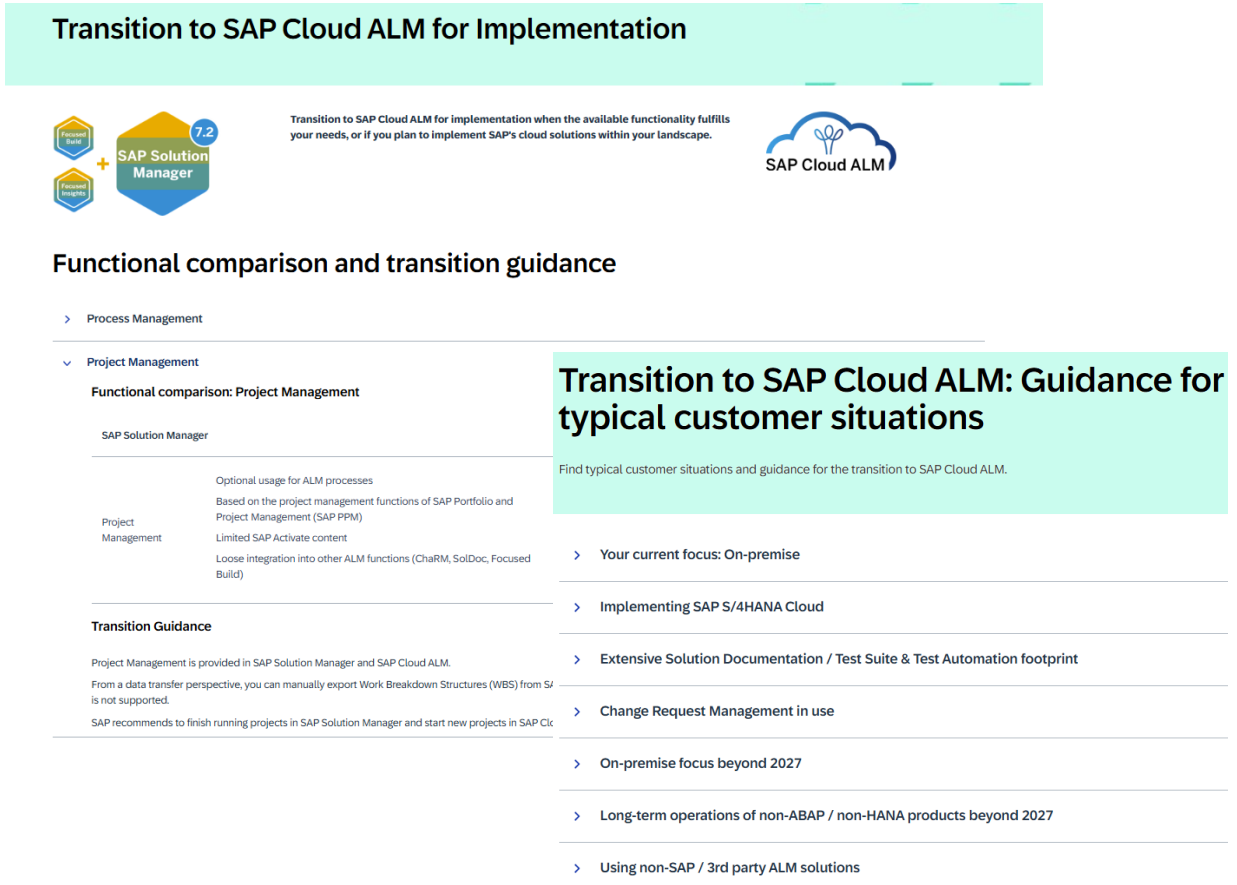
- Complete your move to SAP S/4HANA
- More functionality for Testing, Deployment Management and Solution Documentation is planned for 2025
- Advanced functionality for Deployment Management and Solution Documentation planned for later

This is the current state of planning and may be changed by SAP at any time.

Guidance and Support for the Transition to SAP Cloud ALM

SAP supports you with

- Readiness Check for SAP Cloud ALM
- Transition methodology to SAP Cloud ALM
- Roadmap and Implementation Services
- Tools for selected data transfer of solution documentation and test cases*
- APIs for data transfer and 3rd-party integration
- Guidance for typical customer situations
- All you need to know in the Transition Center



•Use your transition to SAP Cloud ALM to rethink and simplify your ALM processes

*This is the current state of planning and may be changed by SAP at any time.

31. 12. 2027

SAP Solution Manager
End of Mainstream Maintenance

What does that mean?

SAP Solution Manager will leave its Mainstream Maintenance on December 31, 2027.

What does that mean (starting January 1, 2028)?

- No delivery of Support Packages
- No guarantee for technological updates (like new kernel versions for the support of new database versions and operating system versions)
- No new patches for non-ABAP components (for example, Java patches or front-end patches)
- No support of new interfaces
- No guaranteed SLAs
- Processing of problems is customer-specific

Detailed information can be found in SAP Notes 52505 and 3255311.

What should you do NOW?

Start your transition to SAP Cloud ALM!

But what are the benefits of SAP Cloud ALM?

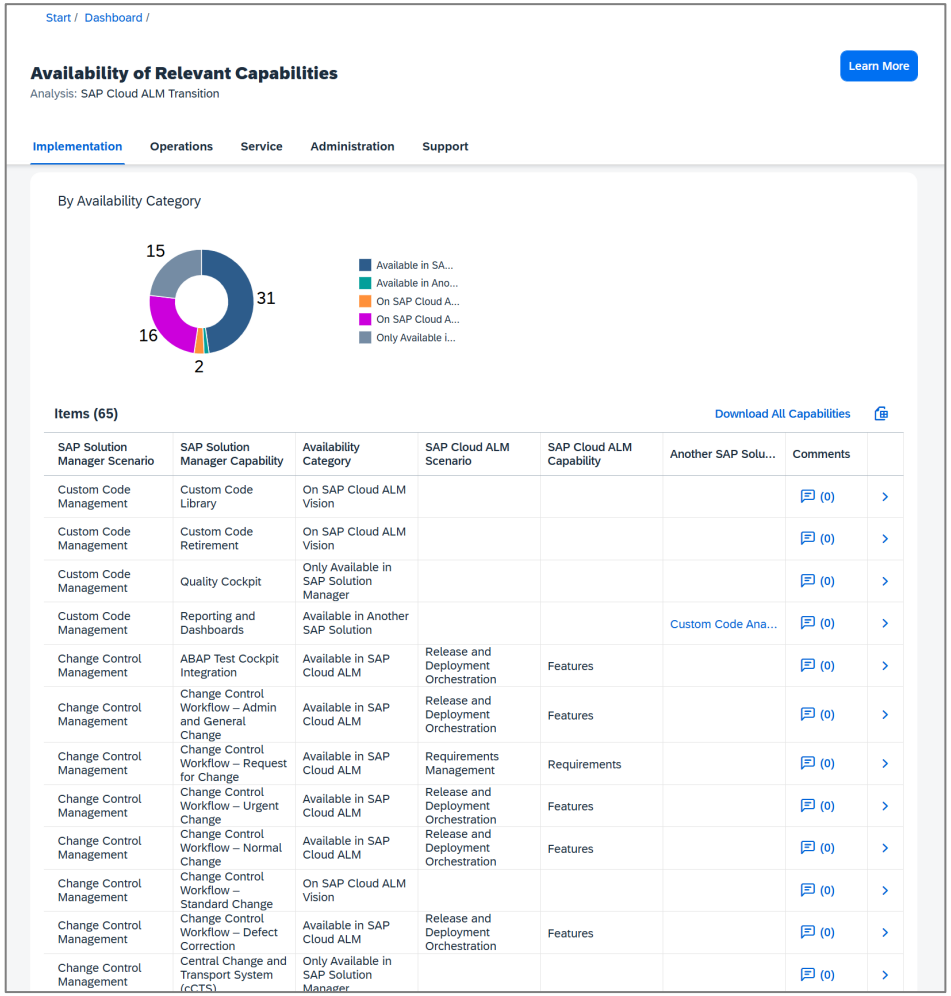
- Modern SaaS-based ALM solution for today and tomorrow
- Lower TCO compared to SAP Solution Manager
  → no patches or SPs, run for you by SAP
- Modern and flexible UI
- Functional scope way beyond SAP Solution Manager in many scenarios
- AI use cases only available in SAP Cloud ALM
- Easy to set up and quick onboarding of users
- Attractive for many customers who find SAP Solution Manager too complex to handle

What do you need to do now?

- Run the Readiness Check on SAP Solution Manager to understand what you are using
- Request your SAP Cloud ALM tenant
- Use the tenant to learn about SAP Cloud ALM, add trainings and learnings etc.
- Make a plan based on the results, consult Activate Methodology for project plan
  - Do you need to transfer data? Evaluate Selective Data Transfer (SDT)
  - Are you using ChaRM? Add dedicated analysis to your planning

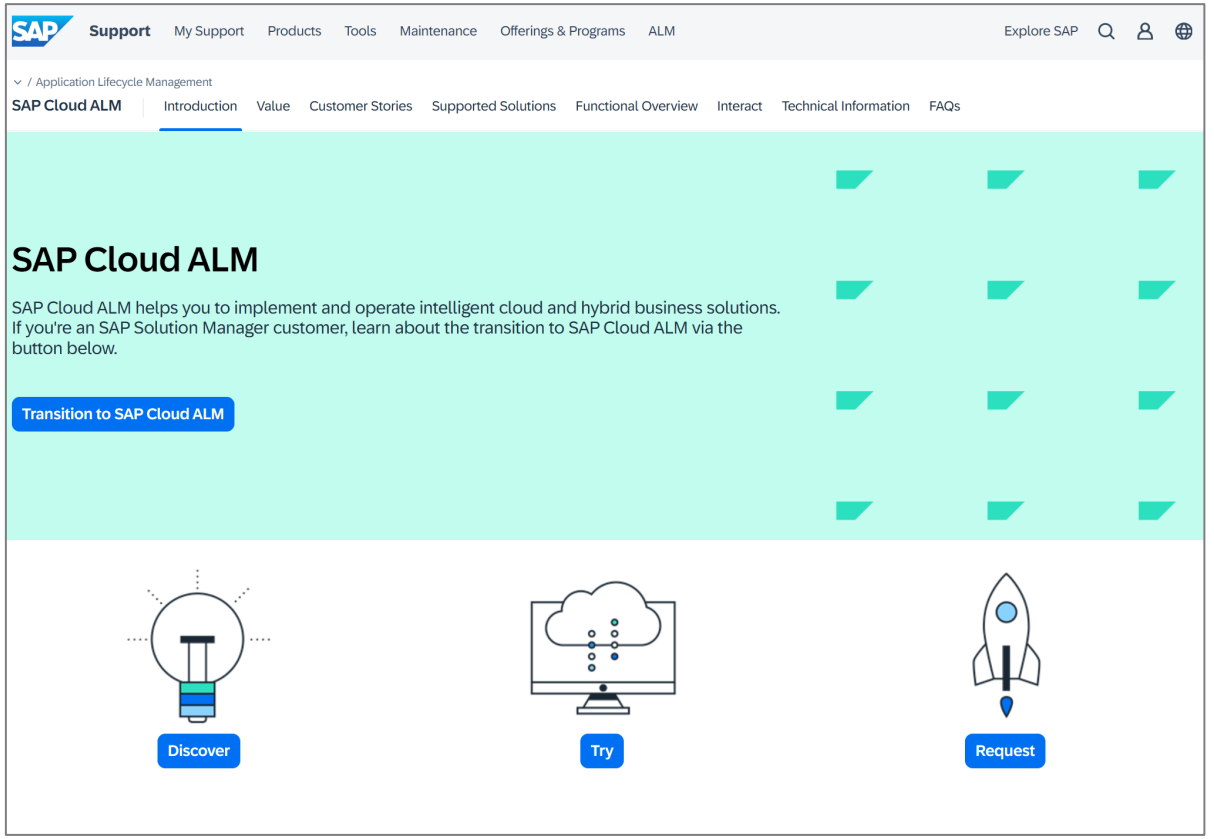
Run the Readiness Check on SAP Solution Manager to understand what you are using

Execute the SAP Readiness Check for SAP Cloud ALM on your SAP Solution Manager system to understand what you are using and where the functionality will be provided in SAP Cloud ALM (or somewhere else).



Request your SAP Cloud ALM tenant

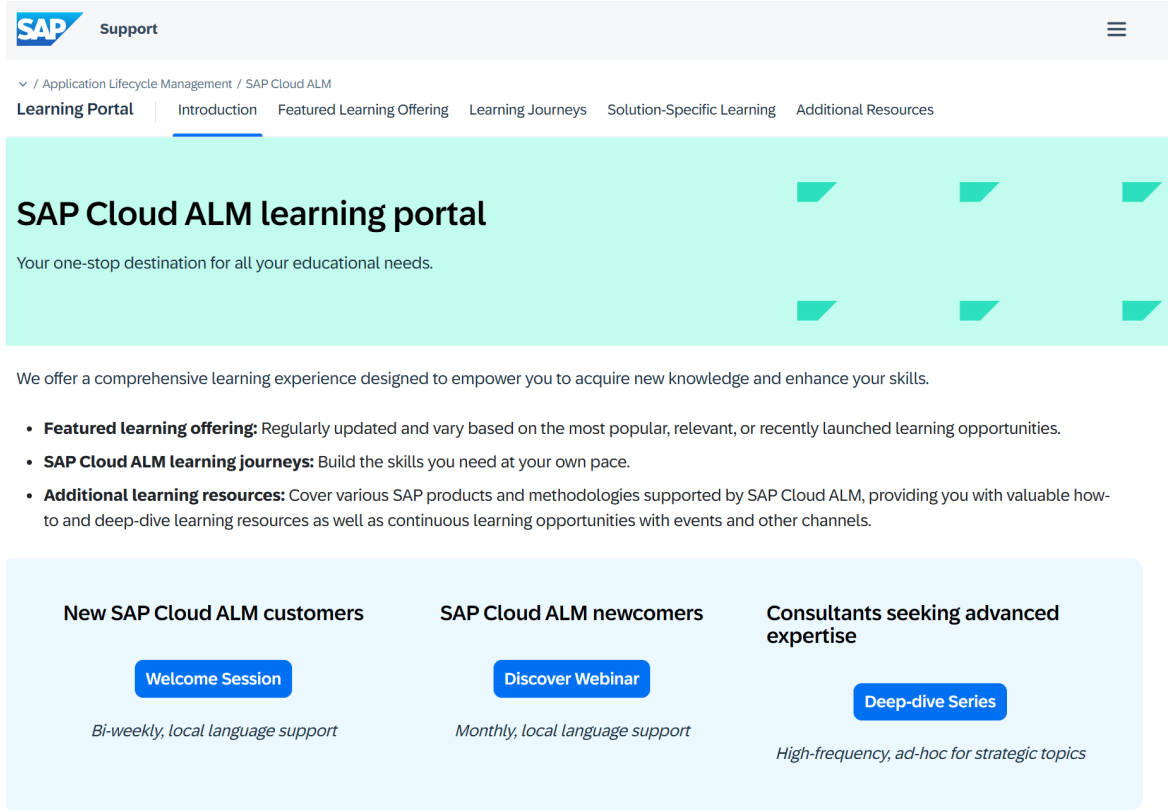
Request your SAP Cloud ALM tenant via SAP for Me.



Use the tenant to learn about SAP Cloud ALM, add trainings and learnings

Use your SAP Cloud ALM tenant to learn and understand the product.

Add learnings from the SAP Cloud ALM Learning Portal to your learning journey.

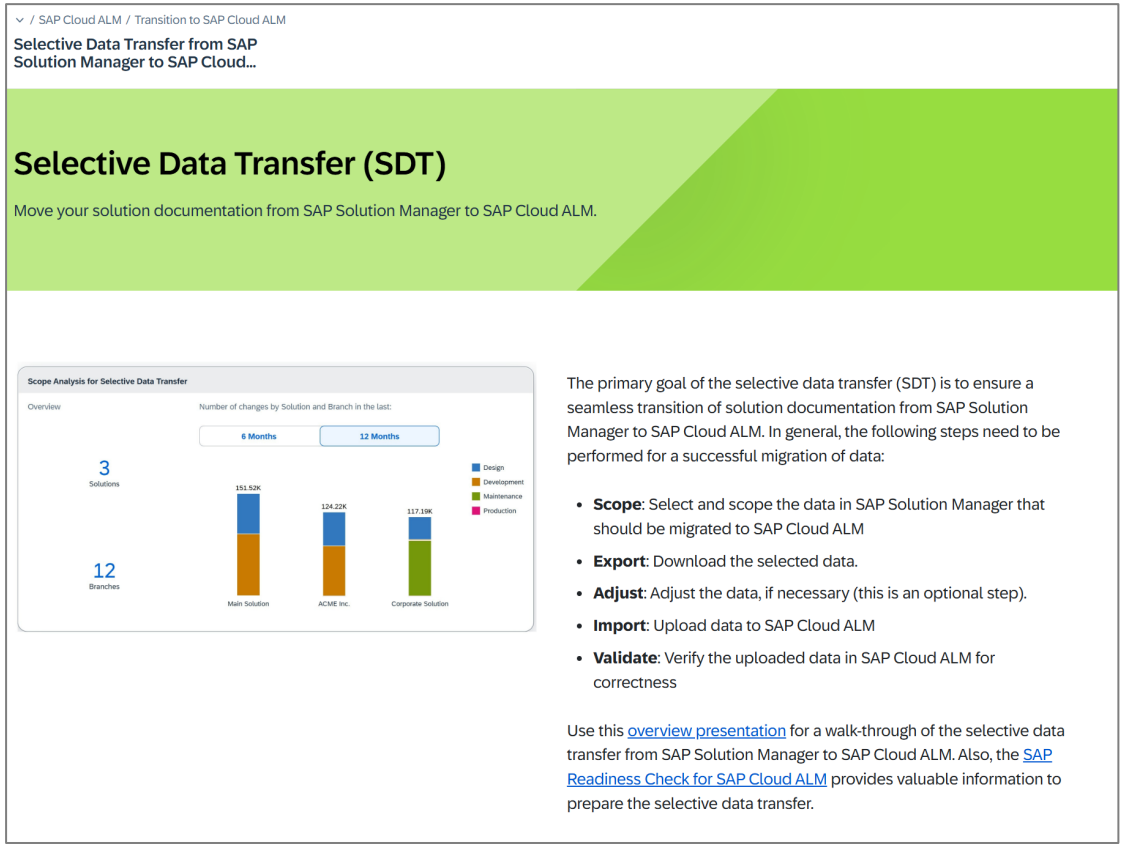


“Special Question” 1: Do you need to transfer Solution Documentation data?

If you have built up solution documentation in SAP Solution Manager, you might want to move it to SAP Cloud ALM.

For this, SAP provides the selective data transfer (SDT) tool.

If you need guidance, there is an Expert Guided Implementation (EGI) service for transition to support you.

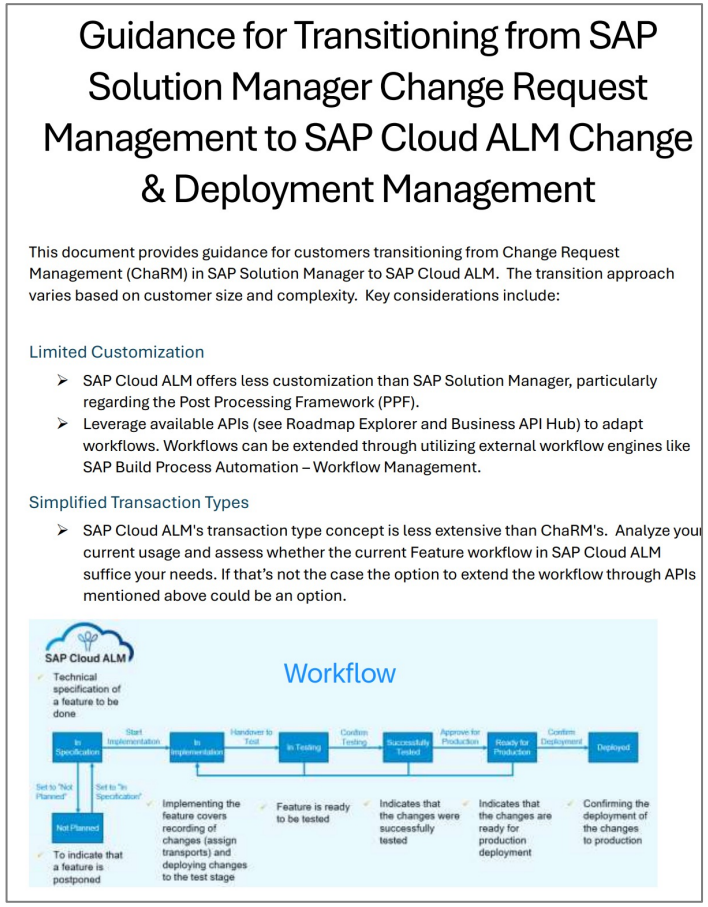


“Special Question” 2: Do you use Change Request Management (ChaRM)?

If you are using Change Request Management in SAP Solution Manager, the transition depends on your actual footprint.

See the Readiness Check for ChaRM-relevant information regarding your transition planning.

In addition, please see the ChaRM Transition Whitepaper for details and transition scenarios.



Guidance for Transitioning from SAP Solution Manager Change Request Management to SAP Cloud ALM Change & Deployment Management

This document provides guidance for customers transitioning from Change Request Management (ChaRM) in SAP Solution Manager to SAP Cloud ALM. The transition approach varies based on customer size and complexity. Key considerations include:

Limited Customization

- SAP Cloud ALM offers less customization than SAP Solution Manager, particularly regarding the Post Processing Framework (PPF).
- Leverage available APIs (see Roadmap Explorer and Business API Hub) to adapt workflows. Workflows can be extended through utilizing external workflow engines like SAP Build Process Automation – Workflow Management.

Simplified Transaction Types

- SAP Cloud ALM's transaction type concept is less extensive than ChaRM's. Analyze your current usage and assess whether the current Feature workflow in SAP Cloud ALM suffice your needs. If that’s not the case the option to extend the workflow through APIs mentioned above could be an option.

More “special cases”…

- Are you using **Focused Build** in SAP Solution Manager?
  - Similar functionality is planned in SAP Cloud ALM, mostly planned to be available by end of Q4/2025.

- Are you in a **regulated environment**?
  - Please see the special information for regulated customers for details.

- Are you using **“non-ALM” functionality** on top of SAP Solution Manager (LAW, CUA, SLD, System Recommendations, etc.)?
  - Please see the Transition Center for details.

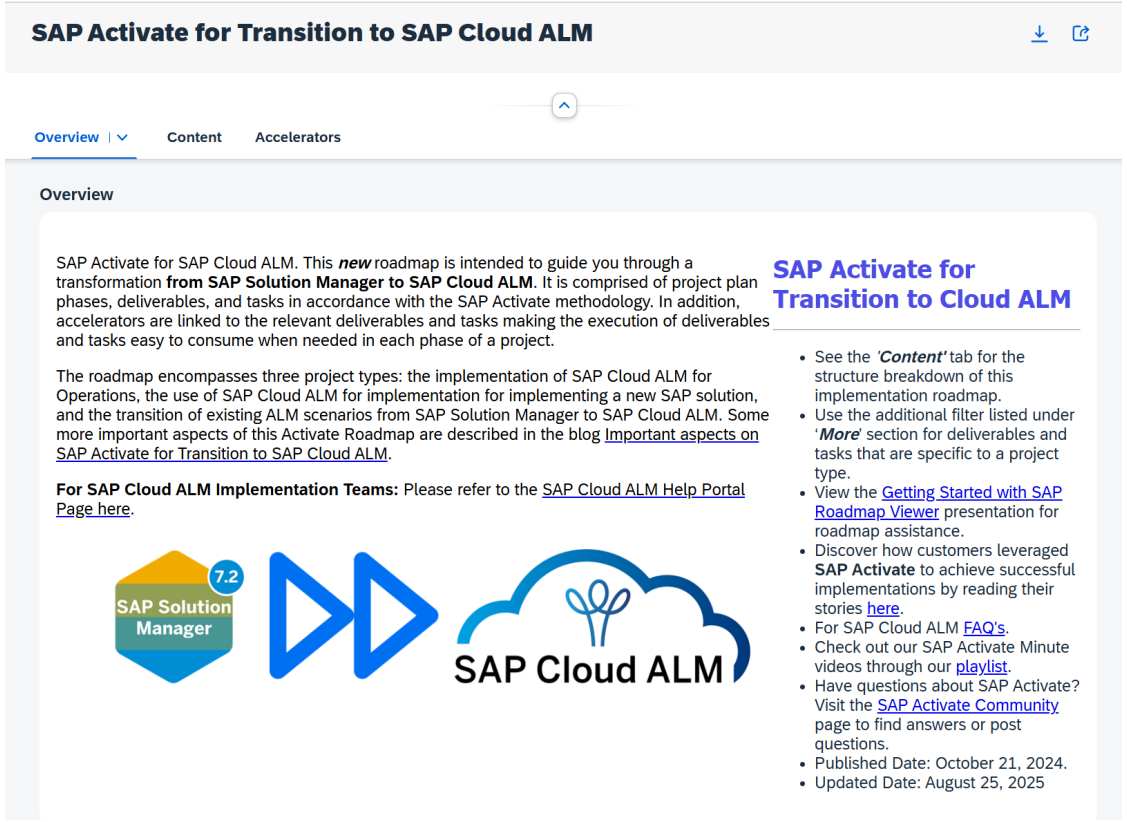
Make a plan based on the results, consult the SAP Activate Methodology for project planning

Plan your transition based on the results of the Readiness Check.

Move your scenarios one by one, start with operations use cases.

For best practices, consult the SAP Activate Methodology roadmap “Transition to SAP Cloud ALM”.

Pro tip: You can use SAP Cloud ALM as the project management tool for your transition from SAP Solution Manager!



What's next for you?

Execute your plan!

Are you using operations?
→ Move the use cases to SAP Cloud ALM one by one

Are you using implementation?
→ Start using SAP Cloud ALM

Do you need to move solution documentation?
→ run SDT, check, and move data meaningfully

Do you use ChaRM?
→ plan the move according to the whitepaper

Next Webinars in Series

Virtual Webinar

05

Transition from Solution Manager to SAP Cloud ALM (5/5) - Operations and Monitoring
18th Mar 2026

Complete list of SAP Cloud ALM Technical and Configuration Deep Dive Webinars: link

Most relevant links

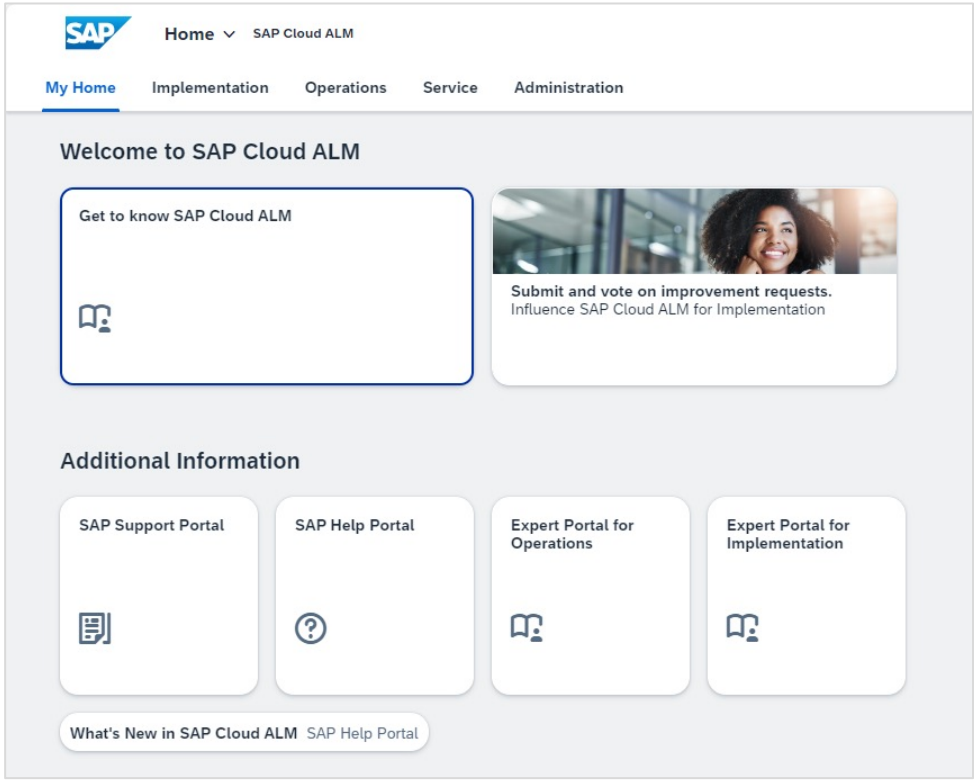
For further information on this section see below

Learn more about SAP Cloud ALM	https://support.sap.com/en/alm/sap-cloud-alm.html
SAP Cloud ALM - Learning Portal	https://support.sap.com/en/alm/sap-cloud-alm/learning.html
SAP Cloud ALM - Public Demo Tenant	https://support.sap.com/en/alm/demo-systems/cloud-alm-demo-system.html
Supported Solutions	https://help.sap.com/docs/CloudALM/08879d094f3b4de3ac67832f4a56a6de/3ebab44c25da4cc1997bad08cc00991c.html
Find out about new features in SAP Cloud ALM	https://help.sap.com/docs/CloudALM/604f6e2484984622a01ac1e5aa9415a1/75d5f68bb42846f7936ef2797f67c2f6.html
Access to your BTP Cockpit (administration authorizations are required)	https://cockpit.btp.cloud.sap
Request modifications on your SAP Cloud ALM Tenant	2607673 - How to add, edit, delete, or move Cloud tenants - SAP for Me / SAP ONE Support Launchpad - SAP ONE Support Launchpad
Configurations	• Implementation: SAP Cloud ALM for Implementation Expert Portal • Operations: SAP Cloud ALM for Operations Expert Portal • Services: SAP Cloud ALM for Service Expert Portal
How to get full Admin access for SAP Cloud ALM?	https://me.sap.com/notes/3365171/E

Out now: SAP Cloud ALM Welcome App and a revamped Launchpad

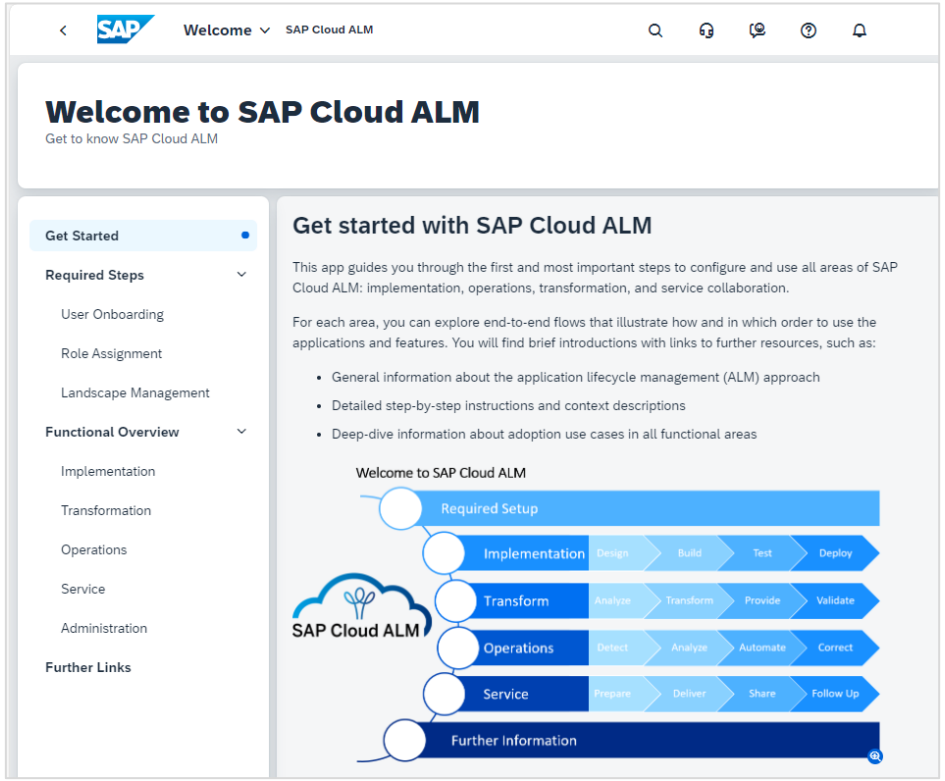
Check out the new Launchpad!

SAP Cloud ALM Launchpad has been restructured to be more intuitive and to help you find your apps more easily.



Get started with SAP Cloud ALM today!

Launch the new Welcome App and let it guide you through the first and most important steps to configure and use all areas of SAP Cloud ALM.

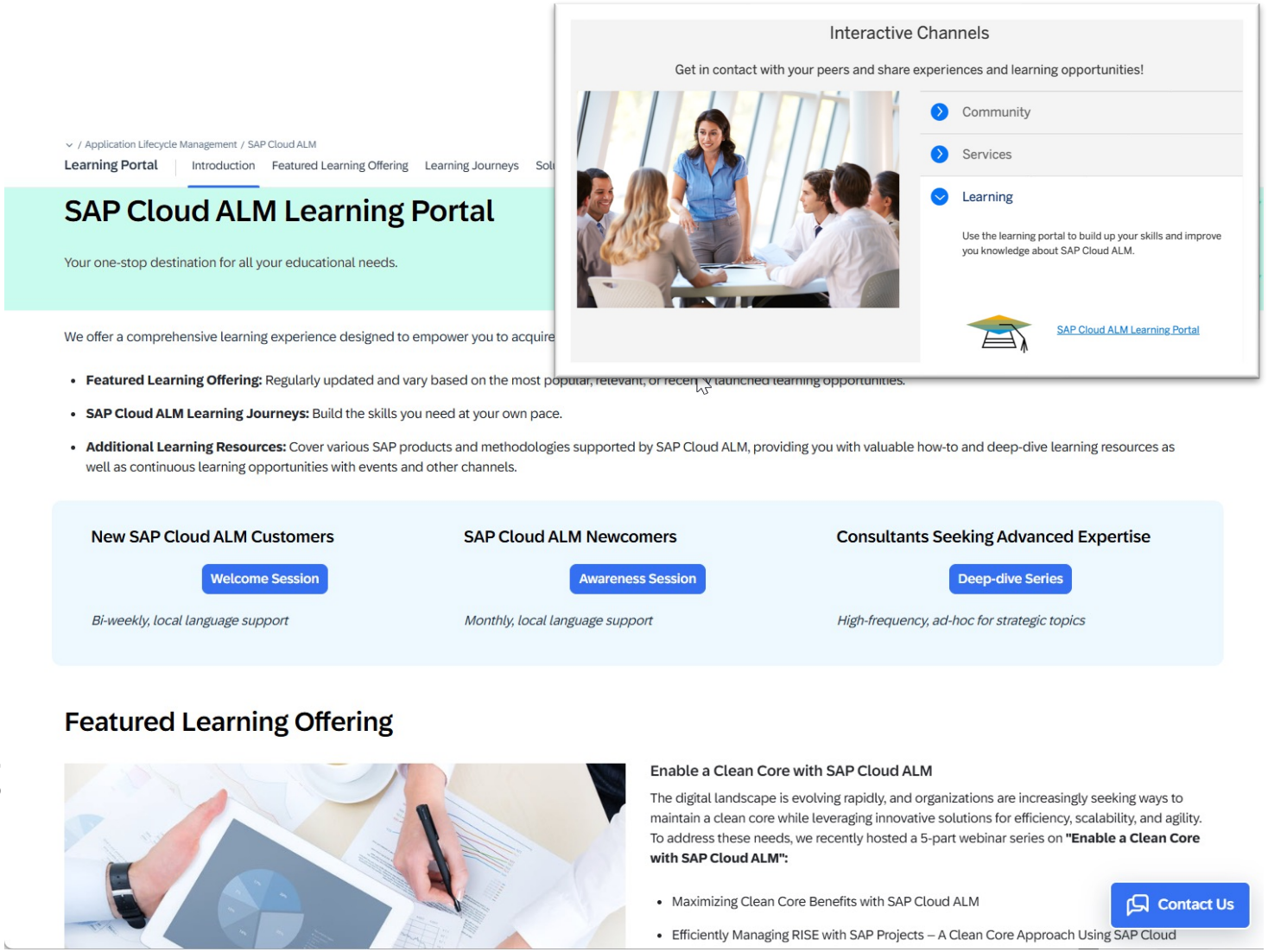


Find out more in this blog article!

SAP Cloud ALM Learning Portal

One-stop destination for all your learning needs regarding SAP Cloud ALM

- **Featured Learning Offering:** Regularly updated and vary based on the most popular, relevant, or recently launched learning opportunities.
- **SAP Cloud ALM Learning Journeys:** Build the skills you need at your own pace.
- **Additional Learning Resources:** Cover various SAP products and methodologies supported by SAP Cloud ALM, providing you with valuable how-to and deep-dive learning resources as well as continuous learning opportunities with events and other channels.



Solution Transformation Consultant Training Program

Who should attend

- Solution Transformation Consultants are responsible for orchestrating the activities from design to deploy throughout the business transformation journey using an end-to-end tool chain. They have a key role in accelerating the transformation project by leveraging best practices and ensuring the highest quality of business transformation.

What is this training about

- This is a comprehensive training where Solution Transformation Consultants will understand SAP's business transformation strategy, gain hands-on experience with SAP Cloud ALM and the integrated toolchain, and learn its role in the RISE with SAP methodology.

How could you get trained

- SAP Learning Journey: Transforming for Success: Solution Transformation with SAP Cloud ALM
- Attend ALM events for latest updates

What do you get

- **SAP Knowledge Badge of "Solution Transformation Consultant"** if you pass the test during ALM events, with always up-to-dated content catering to beginner-level participants.
- The badge for 2025 is valid till the mid of 2026.
- **SAP Certification of "Solution Transformation Consultant with SAP Cloud ALM"** if you challenge yourself through certificate test from SAP Learning when you have intermediate level knowledge.
- **Renew your badge next year or get certified as a Solution Transformation Consultant!**

Public

SAP Cloud ALM - Service offerings

SAP Consulting Services

- The Agile SAP Cloud ALM Coach is your pathfinder and guidance that ensures a manageable and successful transformation journey and a smooth business operation without disruption with SAP Cloud ALM.
- Please contact alm.consulting@sap.com for more information.

Missions in the SAP Discovery Center

Missions include best practices and step-by-step guidance for implementing use cases, with a well-established support from mission experts and SAP Community. The missions covering SAP Cloud ALM are available in the SAP Discover Center.

‘Expert Guided Implementation

- An Expert-Guided Implementation (EGI) is a multi-day remote session delivered in a one-to-many format. During the morning, the trainer presents the content and in the afternoon they provide hands-on activities (homework) to be executed in the customer's own landscape.

Design Discovery & Configuration Solution Launch Check (for Preferred Success Engagements)

- These services are available for customers with a SAP Preferred Success engagement.
  - It enables you to realize the value of SAP Cloud ALM through operational readiness for Integration Monitoring, Business Process Monitoring, Job Monitoring and other capabilities.
  - It reviews your existing SAP Cloud solutions landscape and provides hands-on configuration sessions for Integration Monitoring, Business Process Monitoring, Job Monitoring and other capabilities.
- Please contact your SAP Customer Success Manager (CSM) to schedule your service. You can find your responsible CSM here.

Explore more

Engage with others about SAP Cloud ALM!

Join the **SAP Community** and:

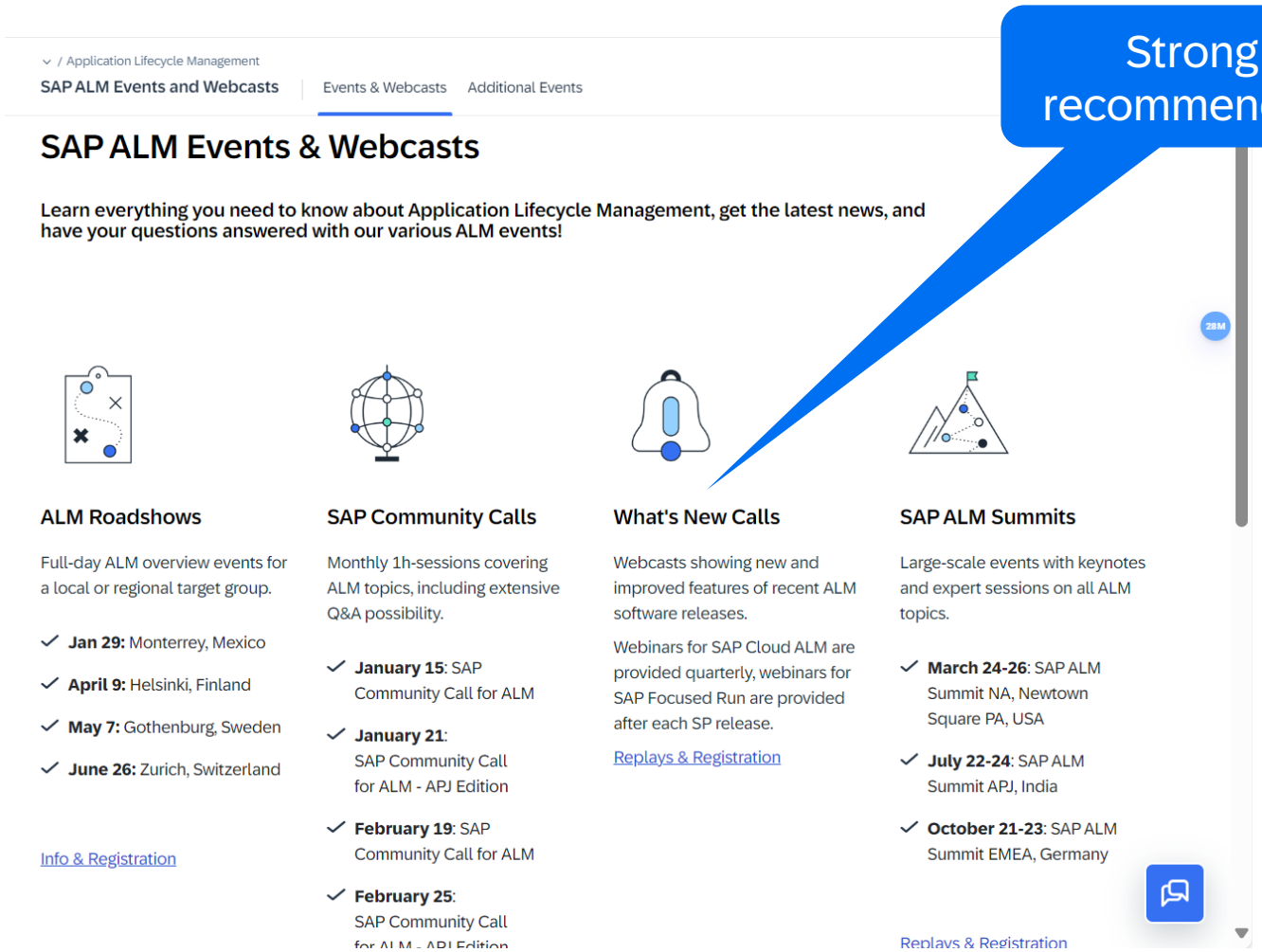
- read blogs from SAP Cloud ALM product managers
- ask questions and share your experience with other users
- post answers and comments
- …

SAP Cloud ALM Community

https://community.sap.com/search/?by=updated&ct=all&filter-search=SAP%20Cloud%20ALM&mt=735549001008000025 13

Follow the tag “SAP Cloud ALM” and find useful blogs and Q&As.

ALM Events



Strong recommended

Stay updated about the latest news in Application Lifecycle Management!

Register now for our brand-new monthly ALM newsletter here:

Register here

https://support.sap.com/alm-events

SAP Cloud ALM Supported Solutions (what is available today?)

Supported Solutions

The following table shows in which way your SAP product is supported by SAP Cloud ALM.

You can find the latest additions to the scope in What's New for SAP Cloud ALM. For a complete list of SAP Cloud ALM features, refer to SAP Cloud ALM Feature Scope Description.

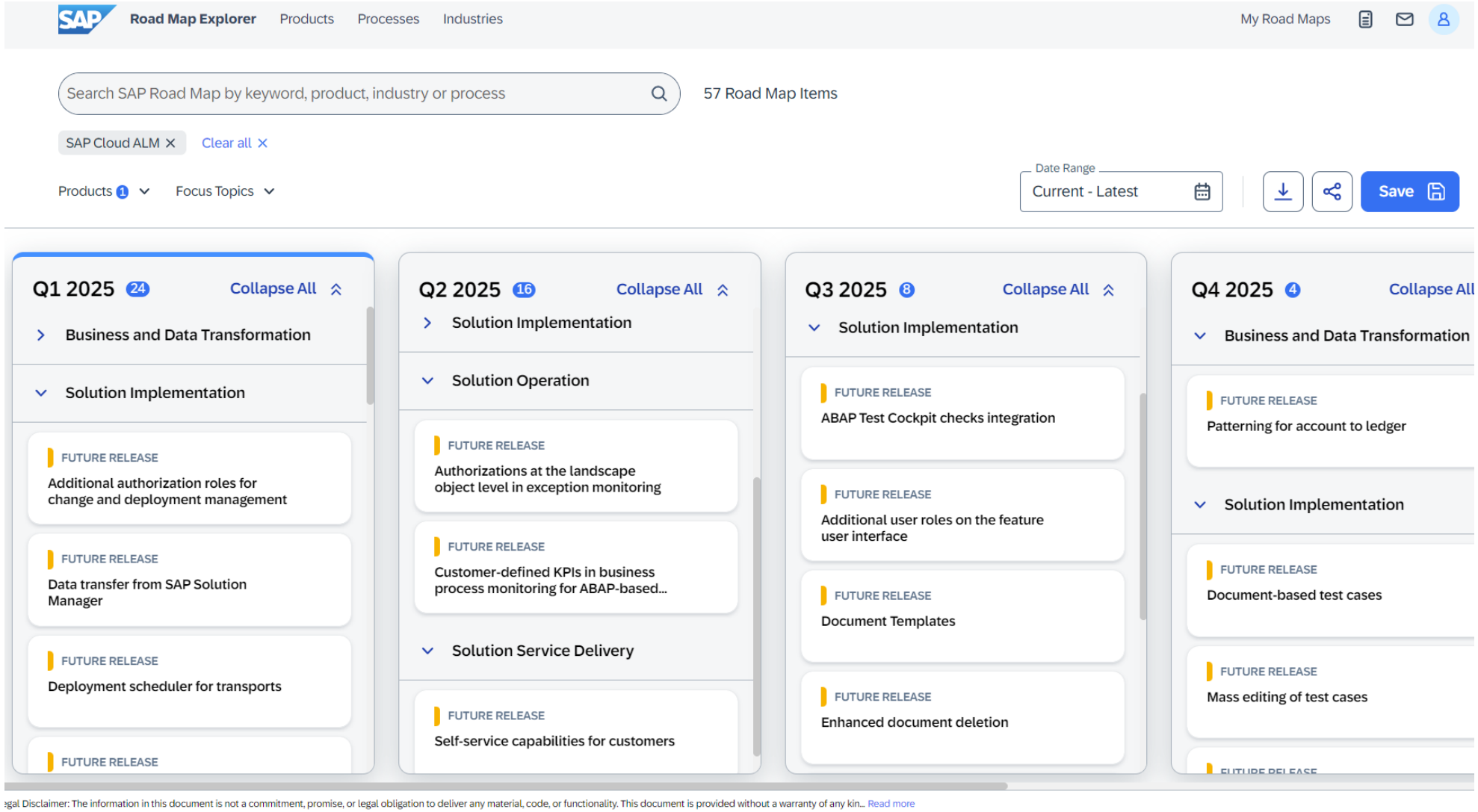
SAP makes no warranty, either expressed or implied, for the information provided here. Due to short-term software updates, completeness can't be guaranteed. The features in the list are subject to change.

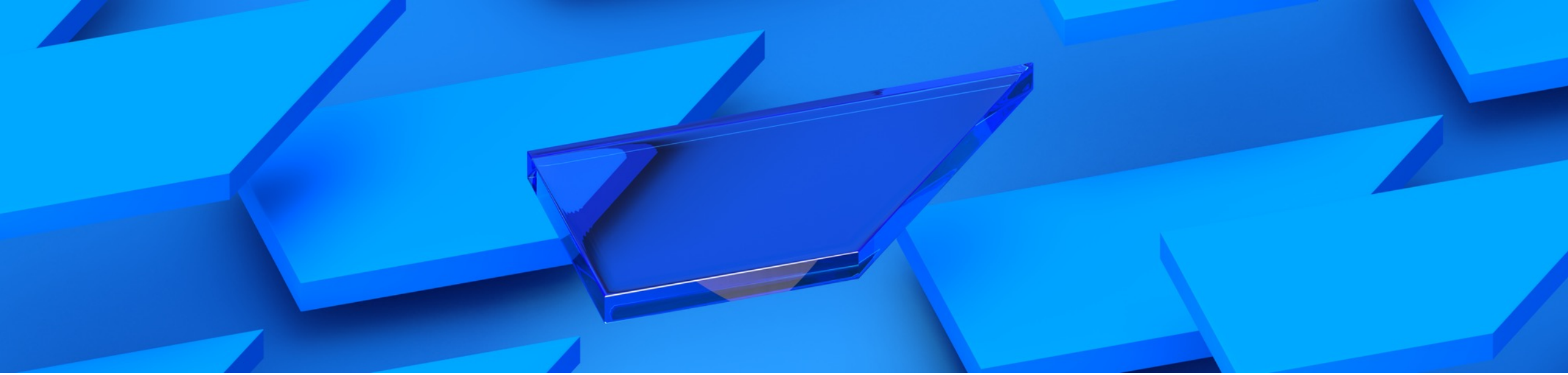
Hide/Show Columns ▼ | Search entire table

SAP Solution ↓	SAP Cloud ALM Area	SAP Cloud ALM Capability	Notes
Filter: [No Selection] ▼	Filter: [No Selection] ▼	Filter: [No Selection] ▼	Search column
Integration Hub for Life Sciences	Operations	Integration and Exception Monitoring	More under Integration and Exception Monitoring (Expert Portal).
SAP Ariba	Operations	Integration and Exception Monitoring	More under Integration and Exception Monitoring: SAP Ariba (Expert Portal).
SAP Batch Release Hub for Life Sciences	Implementation	Process Management	▪ SAP Ariba Buy & Receive ▪ SAP Ariba Contract ▪ SAP Ariba Invoice ▪ SAP Ariba Sourcing ▪ SAP Ariba Spend Analysis ▪ SAP Ariba Supplier Management ▪ SAP Ariba Supply Chain Collaboration More under Business Process Content in SAP Cloud ALM (Expert Portal).
SAP BTP, ABAP environment	Operations	Integration and Exception Monitoring	More under Integration and Exception Monitoring (Expert Portal).

Filter
- Select All
- Integration Hub for Life Sciences
- SAP Ariba
- SAP Batch Release Hub for Life Sciences
- SAP BTP, ABAP environment
- SAP BTP, Cloud Foundry environment
- SAP BTP, Neo environment
- SAP Business Suite
- SAP Cloud ALM
- SAP Cloud for Customer
- SAP Concur
- SAP Event Mesh
- SAP Field Service Management
- SAP Fieldglass

SAP Cloud ALM Roadmap (what is planned for future?)





Contact information:

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Tejas.Choudhari@sap.com

Product Specialist SAP Cloud ALM

Germany

SAP Bring out your best.

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