



SAP Jam

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SAP SE
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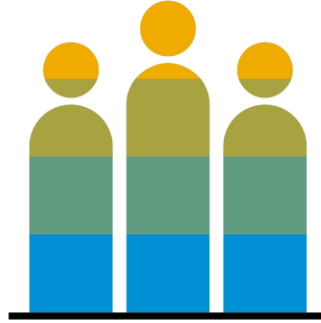
Learn about how companies are using SAP Jam today to transform their HR, sales, service, marketing, and IT processes



See a demo on core capabilities and recent innovations, such as the self-service knowledge base



Hear about SAP Jam's product strategy, and how it has evolved from an enterprise collaboration platform, to a modern intranet, to a digital workplace



Learn about how companies are using SAP Jam today to transform their HR, sales, service, marketing, and IT processes

SAP Jam at SAP

Business Leaders Pain Points: where SAP Jam can help during a program of transformation



Connect and engage with a distributed workforce



Upskill the workforce to adapt to business changes



Roll-out initiatives and policies to drive change



Scale employee support with self-service information



Digitally transform working practices to drive focus



Effectively enable employees at scale, to impact performance

SAP Jam Collaboration part of SAP's company strategy and transformation

SAP Jam Collaboration at



Strategy,
Innovation &
Communications



Services &
Support



Sales &
Marketing



HR

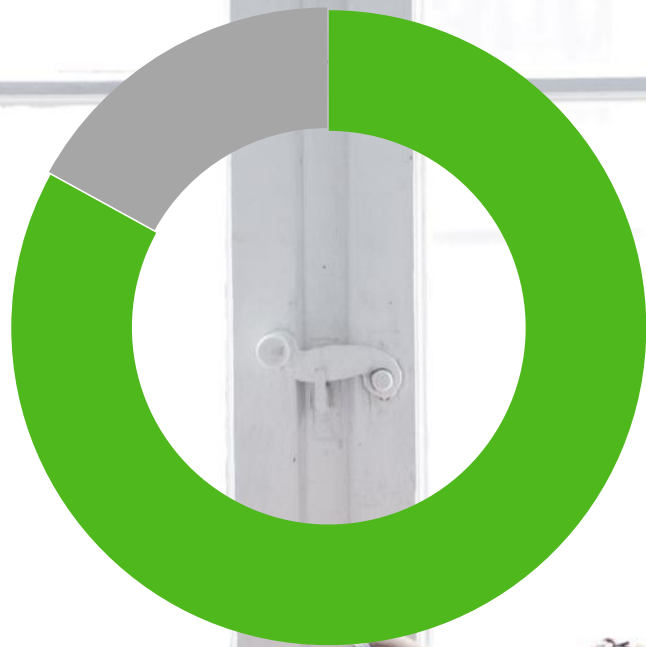


IT



Driving and delivering value across line of businesses and geographies

SAP Jam – Supporting SAP's transformation: Impact Stats



83%
use it
monthly

SAP Jam Collaboration

- 125,767 employees and contractors
- 313,251 external collaborators
- 83% of employees use at least once per month
- 106,202 active groups, thereof 16,917 public groups
- 46,602 mobile users

Source: SAP Cloud Reporting & SAP Jam Adoption report, November 2018 .

Example Strategy, Innovation & Communications: Corporate Strategy

Drive Employee Engagement by explaining the overall company direction and strategy

Capabilities

- By explaining the company strategy and interaction of senior management with employees in the corporate strategy group the internal employee engagement rose
- Strategy group was a great starting point to drive overall acceptance and adoption at SAP
- Employees find customer facing corporate profiles and access the latest presentations without the need of searching documents

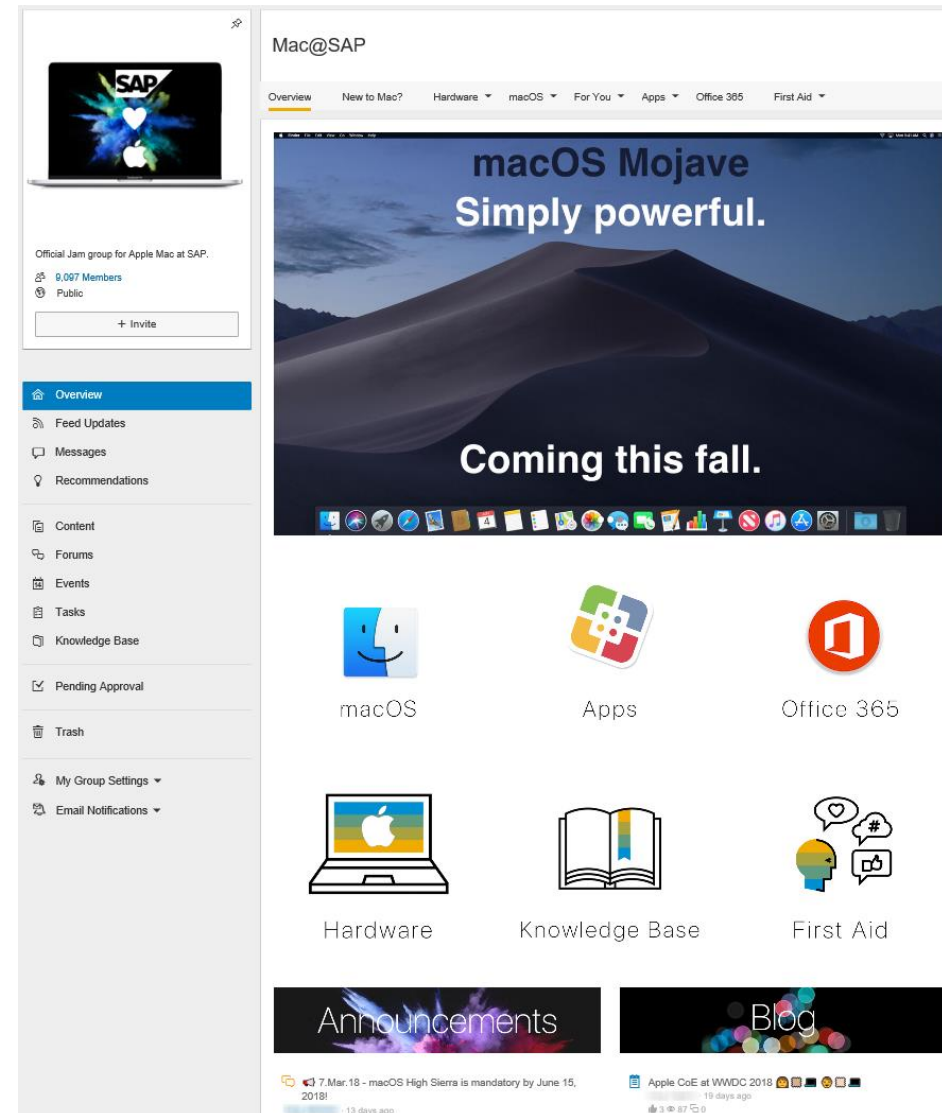
The screenshot displays the SAP Strategy Jam interface. On the left, a sidebar shows the 'SAP Strategy' group with 23,170 members and a public status. The main content area features a 'Welcome to SAP's Strategy Jam' message and a 'Strategy 360' diagram. This diagram is a circular hub with four segments: 'Vision' (Help the World Run Better and Improve People's Lives), 'Strategy' (Be the MOST INNOVATIVE Cloud Company, powered by SAP HANA), 'Customers' (Digital Business Framework), and 'Employees' (How We Run). Below the diagram, there's a section for 'Executive Discussions' with three items: 'Accenture announces the "Accenture Intelligent Enterprise PL...', 'Ready for Takeoff: SAP Technology Strategy', and 'Digitization is crucial to reach the UN Global Goals'. At the bottom, three buttons are visible: 'Join the Discussion', 'Become a Strategy Ambassador', and 'Enablement'. A large blue arrow points from the 'Learn more about the Intelligent Enterprise' text towards the 'Enablement' button.

Example Services & Support: IT Support Center for Apple Macintosh Users

IT provides information for specific areas of interest including Mac users at SAP

Capabilities

- Help increase user productivity with access to the latest updates about the IT products
- Reduce the number of service tickets, user helping users
- Create a knowledge base and provide first aid on IT issues



Example Sales & Marketing: Deal Room Templates To Increase Sales

Sales can use template to sell solutions and collaborate with the customer during the sales cycle and thereafter

Capabilities

- Access meeting information and provide a general overview about the solution
- Clarify specific questions, support sales cycle with checklists
- Hand-over to consulting or implementation team possible to support the entire customer engagement

The screenshot displays the SAP Jam web interface. At the top, the SAP Jam logo is visible alongside a search bar and navigation icons. Below the header, a navigation bar includes links for Home, Groups, Knowledge Base, Recommendations, Bookmarks, and Calendar. The main content area is titled 'Choose a suitable group template that meets your needs when you create a group'. It shows a preview of the 'Customer Experience - Customer Deal Room Template' with a 'Create a group from this template' button. Below this, the template's structure is shown with tabs for Instructions, Welcome, Customer (selected), Customer Data, Sales, Marketing, Commerce, and Service. The 'Customer' tab is active, displaying 'SAP Customers Experience' with a play button icon. The content includes text for 'SAP Sales Cloud (Inc CallidusCloud)' and 'SAP Service Cloud (Inc Coresystems)', followed by a link to 'Latest Stories here'. There are also two large icons: one with arrows pointing left and right, and another with two stylized figures. At the bottom, three video thumbnails are visible: 'Genuine Parts adva...', 'Royal Cup Coffee a...', and 'Verizon Telematics...'.

Example HR: Talent Management

One-stop-shop for all Talent related topics

Capabilities

- Provide support resources, inspiration and interaction with leaders, experts and peers
- Use of SAP Jam group as one stop for updates, enablement, support, and collaboration
- Improves efficiency and communication

Talent@SAP

Home Me My Knowledge My People My Experiences Talent Groups Socially Responsible

EVERYONE IS A TALENT

At SAP, we honor and recognize the unique skills and strengths of each employee and aim to provide opportunities that allow employees to achieve their career aspirations and SAP to reach its business goals.

This Jam page is a resource to help you achieve career success through the various development offerings available at SAP. Use the Career Development Framework (below) to navigate your way to career success.

ME **MY PEOPLE** **TALENT GROUPS**

MY KNOWLEDGE **MY EXPERIENCES** **SOCIALLY RESPONSIBLE**

CAREER DEVELOPMENT FRAMEWORK

Four Pillars of Development

At SAP, we define career success as a combination of career satisfaction, growth, and rewards and recognition. Our Career Development Framework groups the predictors of career success into four categories which are Me, My Knowledge, My People and My Experiences. These categories serve as guidance to enable you to achieve career success at SAP.

ME **MY KNOWLEDGE** **MY PEOPLE** **MY EXPERIENCES**

Discover the research behind the Career Development Framework.

TALENT COMMUNITY

Example IT: SAP HANA And Big Data Community

Drive big IT projects, for instance SAP HANA with many employees involved

Capabilities

- Provide all information around an IT project and cover all aspects from IT development, over implementation and maintenance
- Navigate content by roles and personas, such as administrator or security architect
- Quick access expert sessions and certifications

The screenshot displays the SAP HANA and Big Data Community website. The header includes the SAP logo and the community name. A navigation bar lists various topics: Overview, Big Data Analytics, BW/4HANA, HANA Platform, S/4HANA, BW on HANA, and Cloud on HANA. The main content area features a large banner with the text 'HANA and Big Data Community' and 'Join Earth's Most Powerful HANA Community'. Below this, there are three prominent tiles: 'HANA 2.0 SPS 6 EXPERT SESSIONS', 'HANA SPATIAL', and 'COMMUNITY GUIDELINES'. A section titled 'Navigate to HANA Topics by Personas' lists six roles: Administrator, Advanced Analyst, Data Architect, Data Integrator, Developer, and Security Architect, each with a list of relevant topics. At the bottom, there are sections for 'Quick Access Links', 'Hot Topics', 'News and Blogs', and 'Featured Documents'.

SAP HANA and Big Data Community

Overview Big Data Analytics BW/4HANA HANA Platform S/4HANA BW on HANA Cloud on HANA

SAP HANA and Big Data Community
Join Earth's Most Powerful HANA Community

HANA 2.0 SPS 6 EXPERT SESSIONS

HANA SPATIAL

COMMUNITY GUIDELINES

Navigate to HANA Topics by Personas

Administrator

- Administration & Monitor
- Mission Critical Data Center Operations
- Multi-Container Mode
- Performance Mgt Tools
- Platform Lifecycle
- Sizing

Advanced Analyst

- Graph and Hierarchies
- Predictive Library (PAL)
- R and Tensor Flow
- Streaming Analytics
- Spatial
- Text and Search

Data Architect

- Data Lifecycle Mgt
- Dynamic Tiering
- Enterprise Architect
- Scale Out
- View Modeling/WebIDE

Data Integrator

- Remote Data Sync
- SDI / SDQ
- Smart Data Access

Developer

- CDS
- HDI
- SQL Script
- WebIDE
- XS Advanced

Security Architect

- Authentication
- Authorization
- Audit logging
- Encryption
- Data protection

Quick Access Links

Hot Topics: HANA Expert Sessions | HANA Certifications | S/4HANA Certifications | Cloud Images / Sandboxes

News and Blogs

- Customer-like test of Multi-target System Replication

Featured Documents

- SAP HANA Operational Topics

SAP Jam for HR and Learning

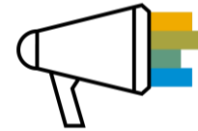
SAP Jam drives workplace transformation across all HR processes



**Employee
engagement**



**Expert discovery
& recognition**



**HR
communications**



**Employee support &
help desk**



Recruiting



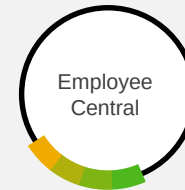
Onboarding



Learning



Performance
& Goals



Employee
Central



Succession &
Development

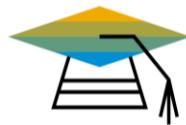
**SAP
Jam**



Pre-hire



**Onboarding
& crossboarding**



**Blended
Learning**



**Mentoring
& coaching**

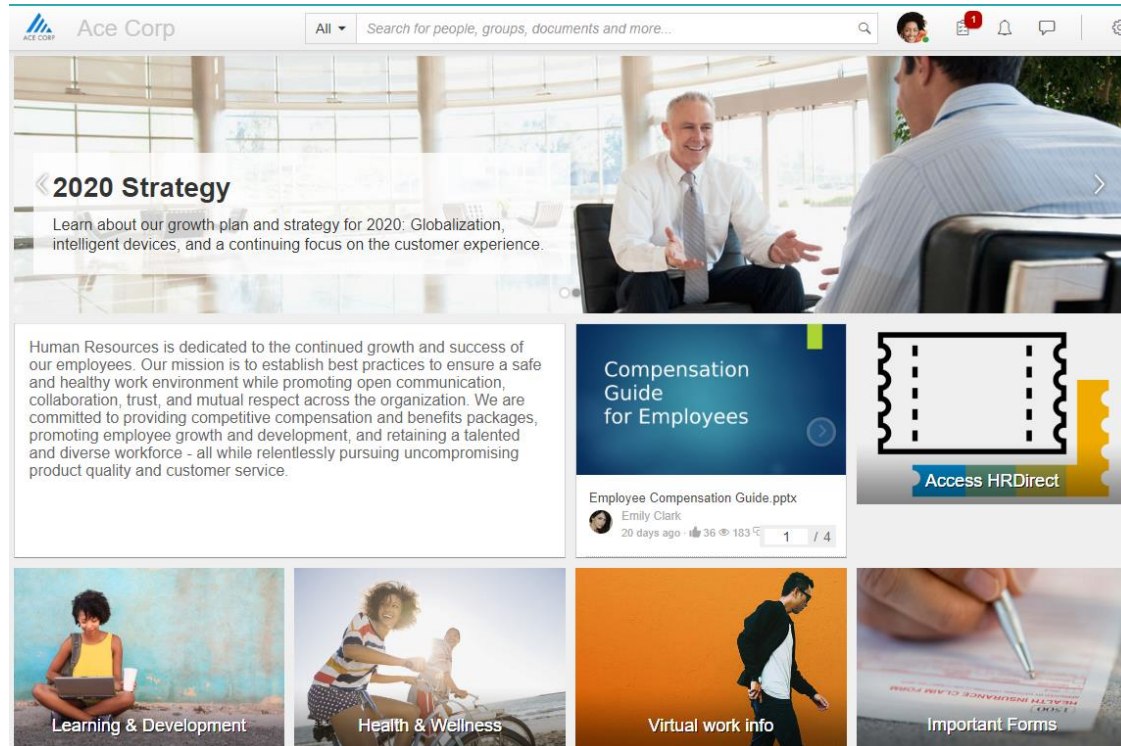


**Streamline
processes**



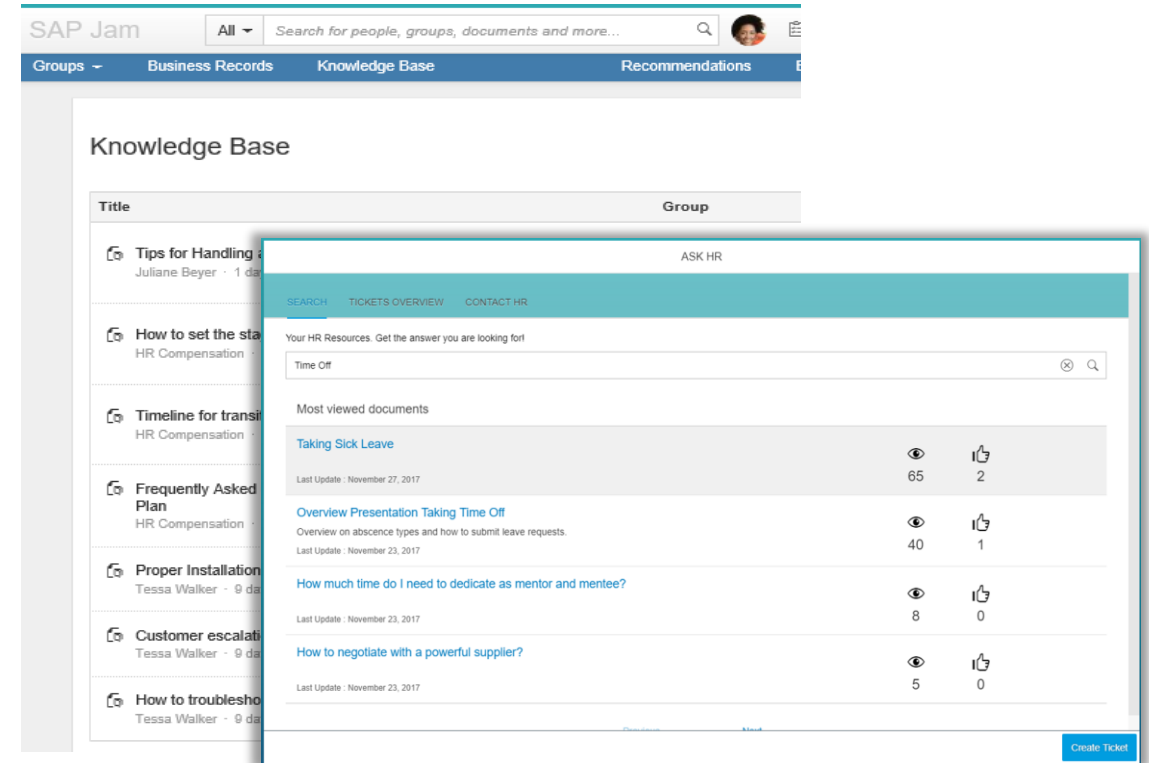
**Offboarding
& knowledge
retention**

Drive effective HR communications and employee self-service



HR communications

- Engage with employees and increase awareness and visibility of HR initiatives



Employee support

- Scale employee support and minimize volume of common HR inquiries

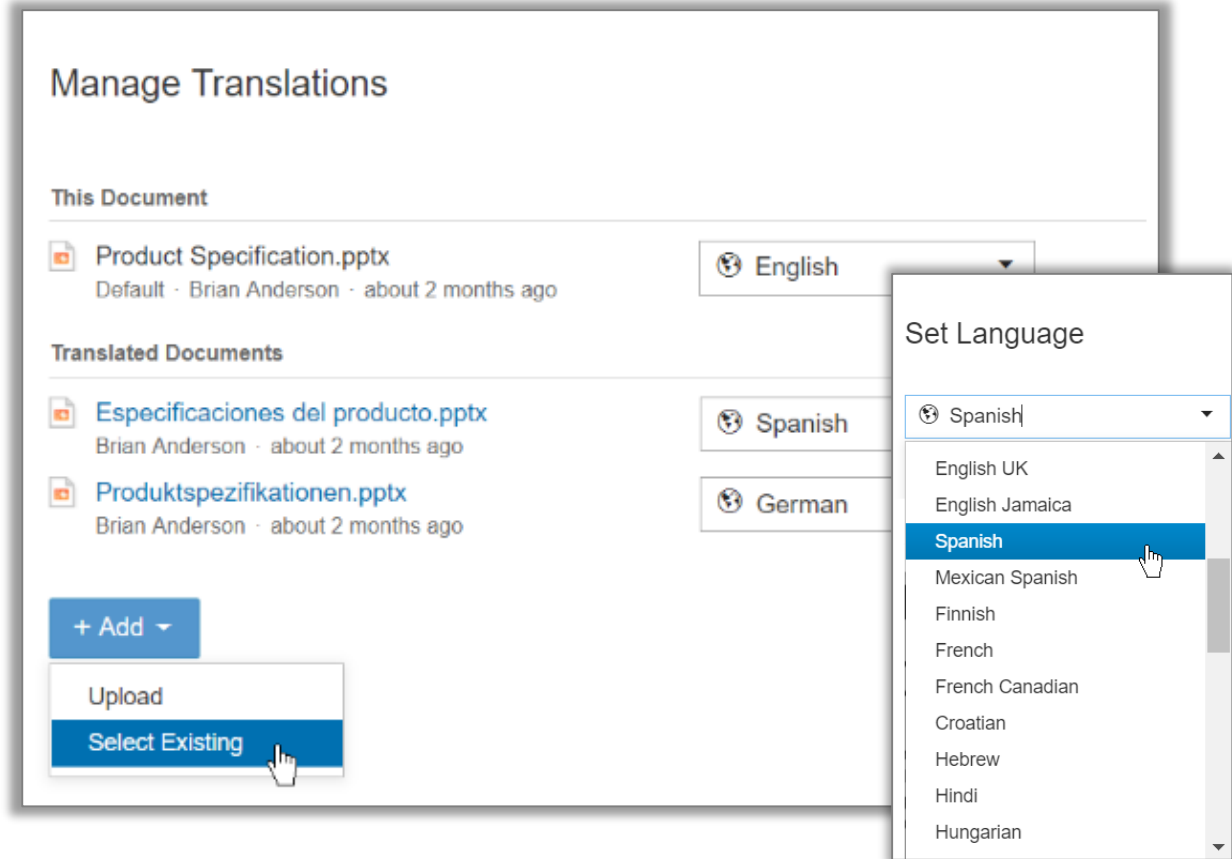
Easy-to-manage content

Providing employees with the information they need

Increase employee access to information
by publishing pre-translated documents and
using ability to set language based on
employee profile

Improve employee mobile experience
by specifying content and verifying that it will
display correctly

- Choose to hide any content widget
- Preview what a page will look like in single column mode/mobile view



Extend company branding with custom header

Improve branding consistency across all business applications and processes

- Fully customizable layout and functionality
- Branding and navigation unified with other business applications through custom branding, menus, and dynamic content

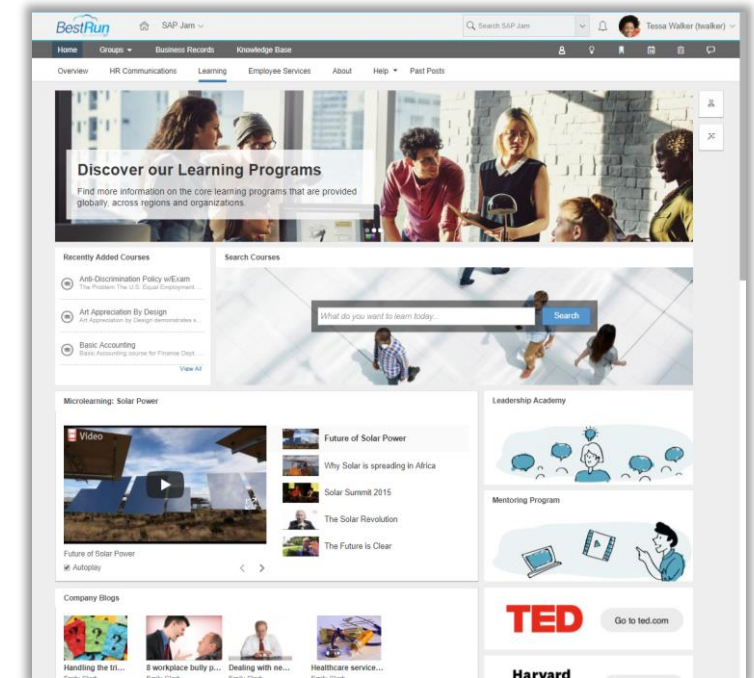
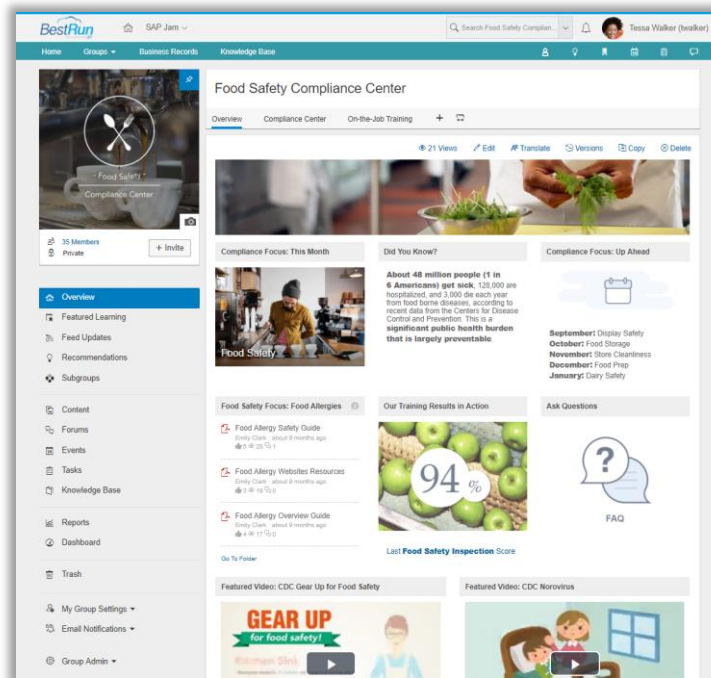
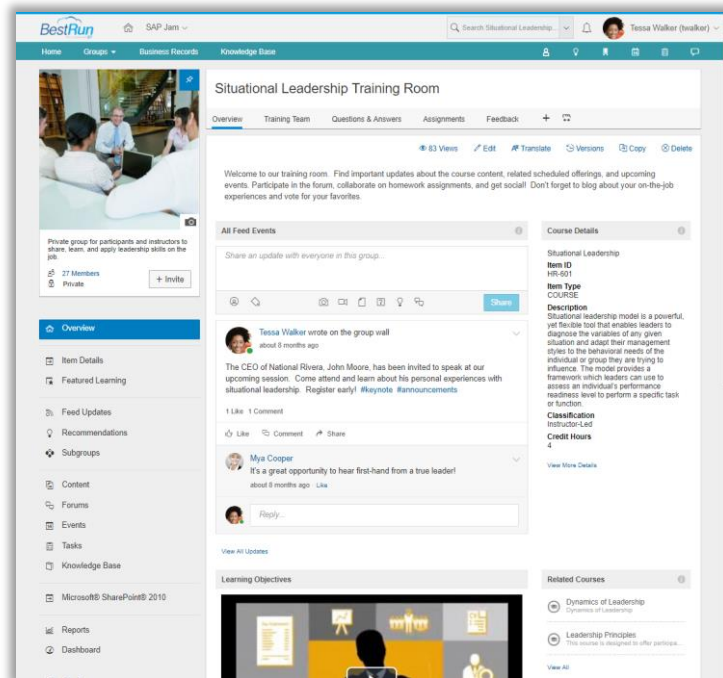
Custom Header
☒ Enable custom header (This will take effect when you have a value for custom header)
☒ Enable JavaScript in the custom header HTML
☐ Show SAP Jam navigation bars when using custom header

```
$('.header-stock-gadget-trend').removeClass('icon-slim-arrow-down').addClass('icon-slim-arrow-up');  
} else {  
  $('.header-stock-gadget').removeClass('stock-value-up').addClass('stock-value-down');  
  $('.header-stock-gadget-trend').removeClass('icon-slim-arrow-up').addClass('icon-slim-arrow-down');  
}  
});  
</script>
```

Please enter customized header in HTML

The screenshot displays the SAP Jam user interface. At the top, the SAP Jam logo is on the left, followed by a search bar with the placeholder text "Search for people, groups, documents and more...". To the right of the search bar is a button labeled "+ I want to...". Below the search bar is a navigation bar with links: "Welcome", "Employee Services", "Groups", and "More". On the far right of the navigation bar, the text "ACEC 103.78" and a small downward arrow are visible. The main content area features a large banner image of a person running on a path towards the ocean. Overlaid on the banner is a text box with the heading "New This Year: Compensation Plan" and a paragraph: "The company is introducing a new compensation plan as we strive to stay competitive, retain our valuable employees, and attract the best new talent." Below the banner is a paragraph of text: "Human Resources is dedicated to the continued growth and success of our employees. Our mission is to establish best practices to ensure a safe and healthy work environment while promoting open communication, collaboration, trust, and mutual respect across the organization. We are committed to providing competitive compensation and benefits packages, promoting employee growth and development, and retaining a talented and diverse workforce - all while relentlessly pursuing uncompromising product quality and customer service." Below this text is a section titled "It's Compensation Time Again!" with a subheading "Again!". The text in this section reads: "In this deck you will find everything you need to know about our new compensation plan. If you are a manager, you will receive an invite to the 'managers' compensation group' to get additional information and get answers to your questions." To the right of the text is a carousel of images. The first image shows hands typing on a laptop keyboard. The second image shows a person writing on a document. The third image shows a person walking on a path. Below the carousel is a section titled "COMPENSATION GUIDE FOR EMPLOYEES" with a subheading "Employee Compensation Guide" and a profile picture of Tessa Walker. The text below the profile picture reads: "23 days ago · 78 · 206 · 0". To the right of the text is a button labeled "1 / 4".

SAP Jam for learning, training, and employee development



Learning rooms

- Improve training effectiveness by blending formal training with employee-contributed content

Learning communities

- Support business transformations and preserve intellectual capital through learning communities

Learning academies

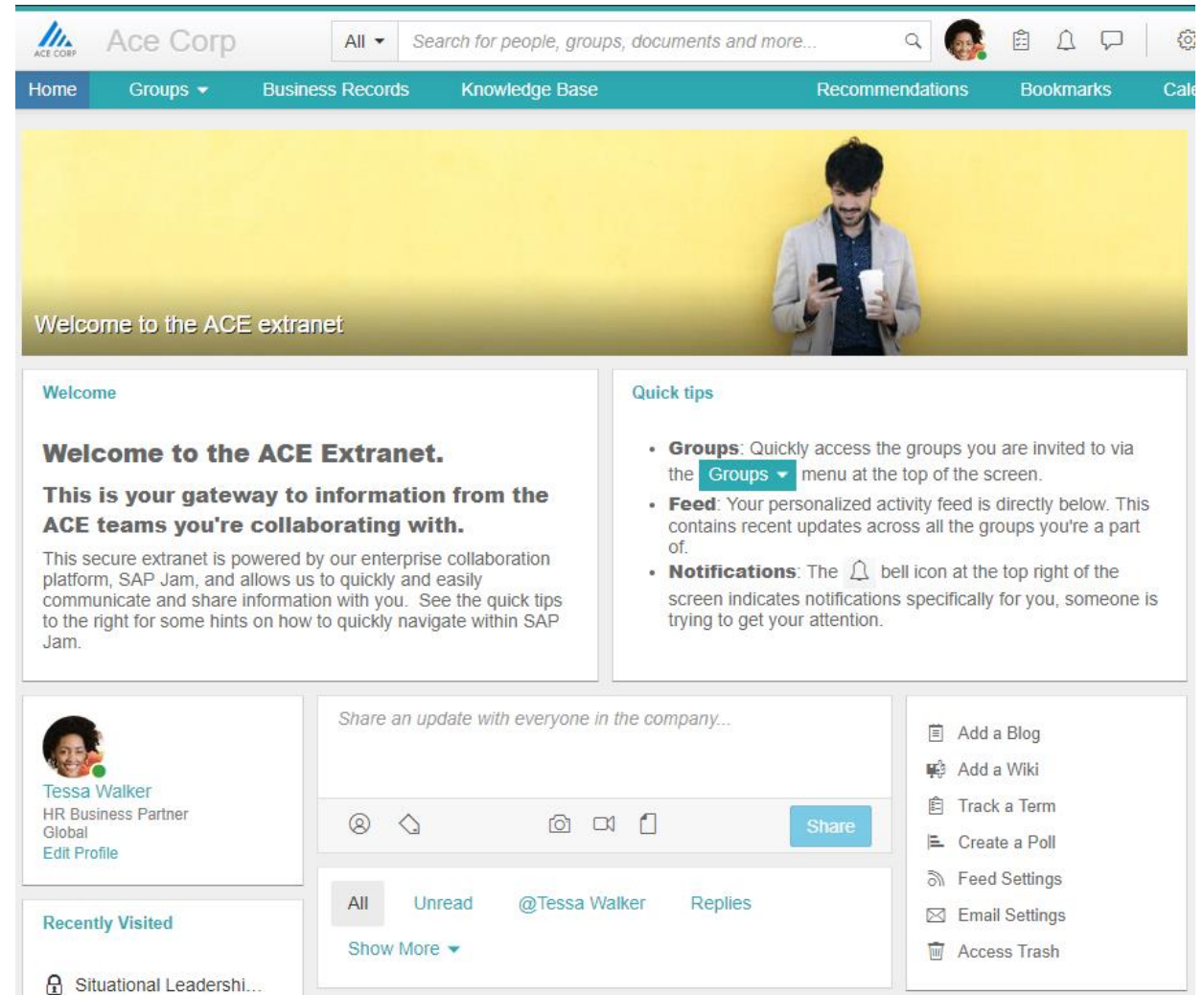
- Drive learning ROI by extending reach of employee development offerings

Home page for external audiences

Engage new hires and external learners

Inviting: External users can have their own welcome page to your extranet

Informative: Help external users navigate and share information immediately upon login

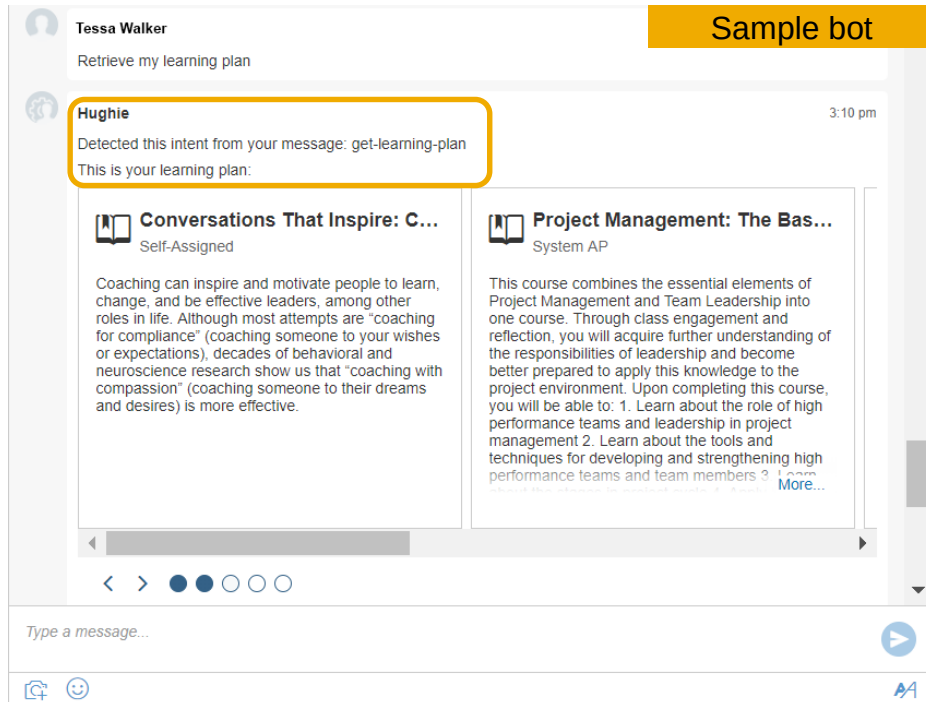


Real-time messaging

Real-time, threaded messaging within groups, bringing everything you need into one place for collaborating and communicating around a specific topic or project.

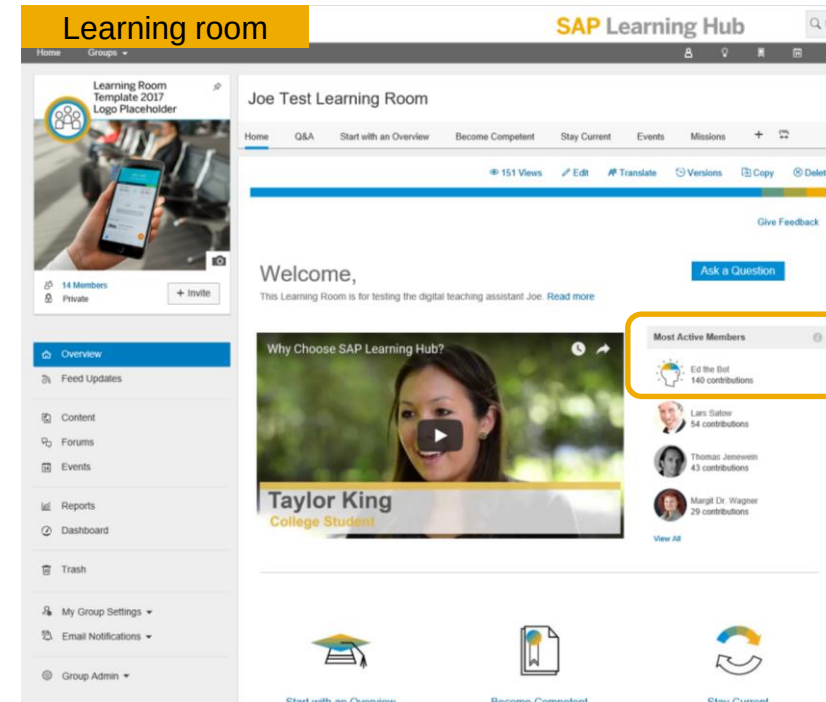
The screenshot displays the SAP Jam user interface. At the top, the 'Jam' logo is on the left, and navigation links for 'Home', 'Groups', 'Business Records', 'Knowledge Base', 'Recommendations', 'Bookmarks', and 'Calendar' are on the right. A search bar for 'This Group's Messages' is also present. The main content area shows a threaded conversation within the 'Green Energy Expert Group'. The thread is titled 'Preferred Suppliers'. It contains three messages: one from Ted Steinberg at 11:14 am, one from Perry Johnson at 11:16 am, and one from Carla Grant at 11:18 am which includes an image of a wind turbine. On the left sidebar, a list of messages is visible, including 'New Message', 'Preferred Suppliers', 'Technical Support', 'Order 12067', and 'Sales Support'. On the right sidebar, the 'Thread Info' panel shows the group name, member count (35), and privacy status (Public), along with options to mute, view media, and view links.

Support for customer and partner developed bots



Example: Bot within SAP Jam messages integrated with SAP SuccessFactors Learning

- Use SAP Conversational AI to build, train, and deploy bots.
- SAP Jam Collaboration has been enabled as a communication channel.
- Offer data from a SAP SuccessFactors Learning, and take action on it



Example: SAP Education uses a learning bot to reduce moderator workload

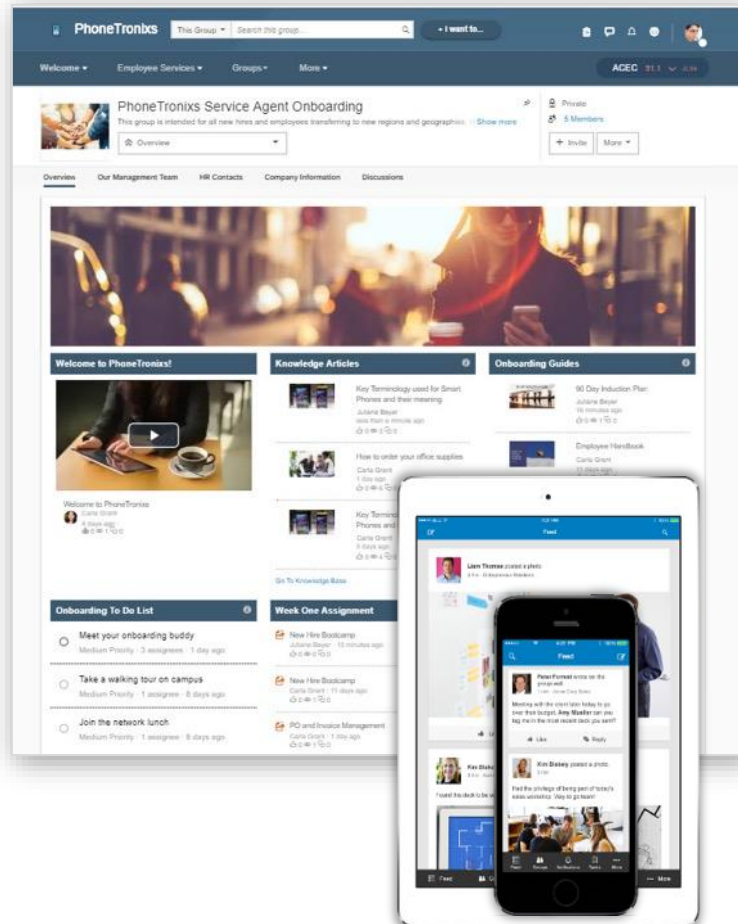
- Welcomes new learner and recommends content for getting started
- The bot monitors forums, answers learner questions and reminds moderators of unanswered questions

<https://blogs.sap.com/2018/03/15/social-bots-in-learning-communities-on-sap-learning-hub-helping-learners/>
<https://blogs.sap.com/2018/03/01/bots-have-arrived-at-sap-jam/>

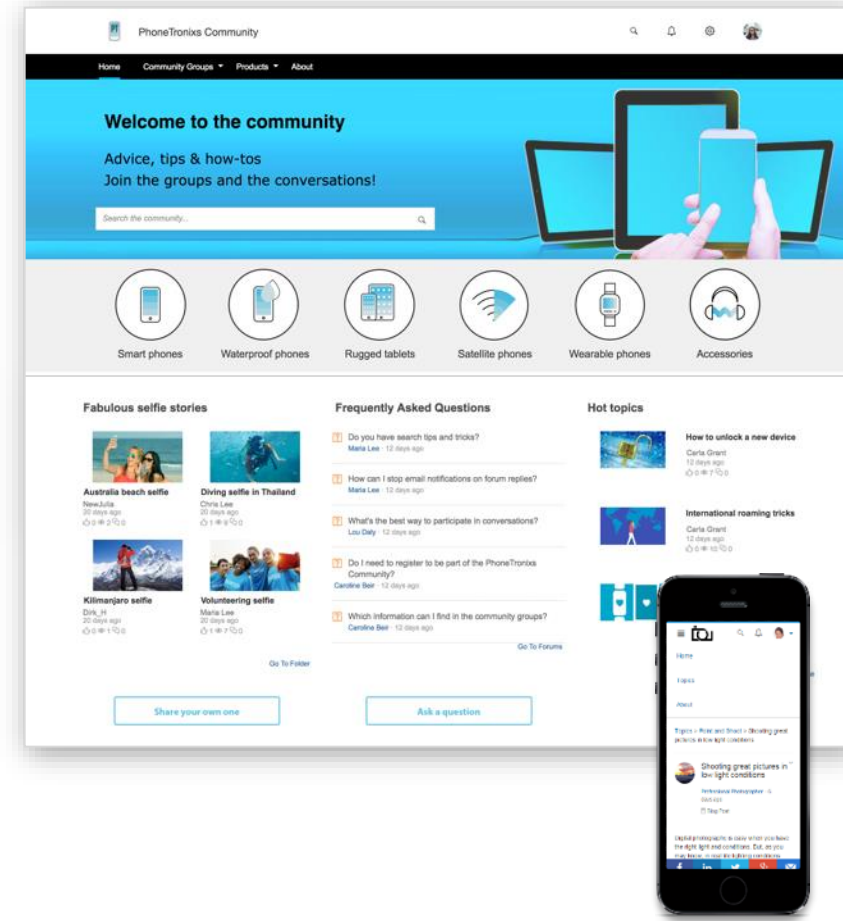
SAP Jam for Customer Experience

An extensive portfolio to meet customer needs

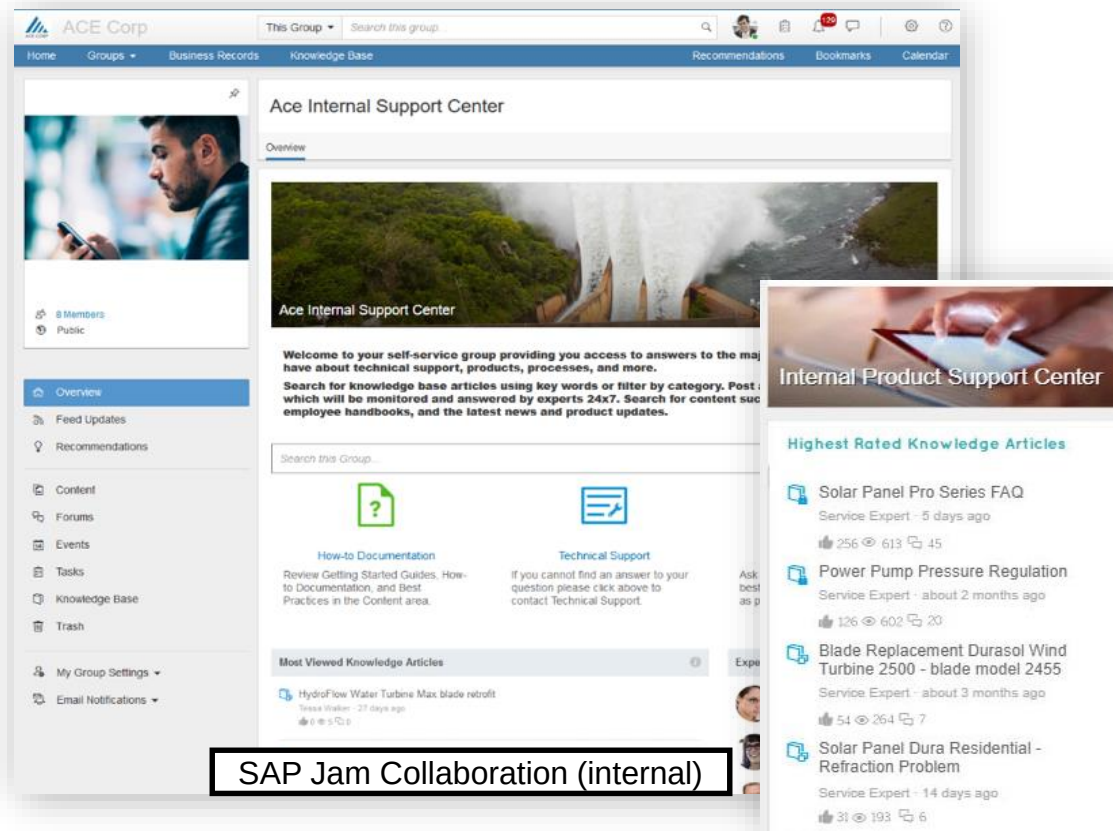
SAP Jam Collaboration for employee collaboration & self-service



SAP Jam Communities for customer and partner self-service



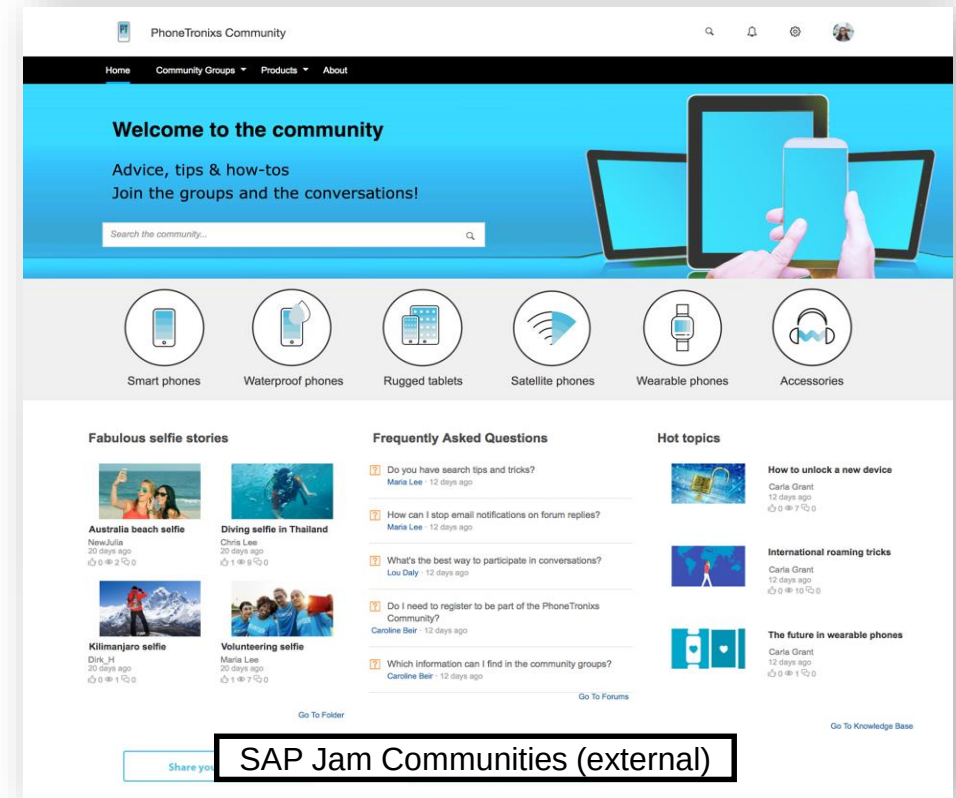
Service: Self service-information with knowledge base



Employee self-service and ticket resolution

Increases internal service processes efficiency through rich content and integrated knowledge bases

Improve customer satisfaction by agents “swarming” around high priority service issues and resolving them quickly

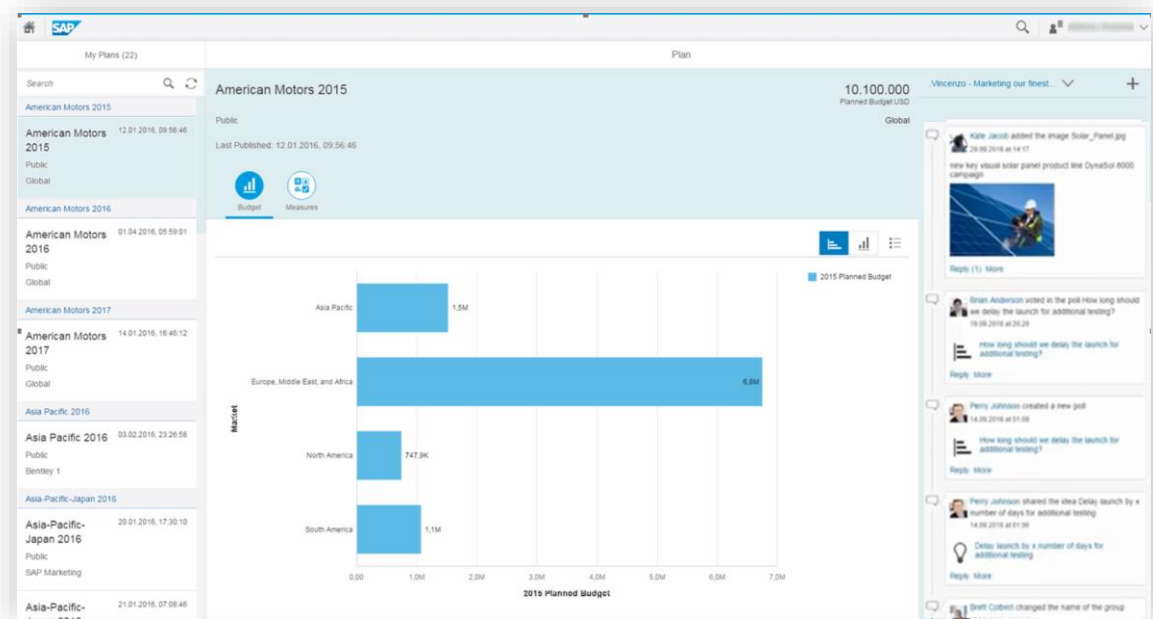


Customer self-service and community

Increase customer engagement and satisfaction through online communities

Lower cost of service and support by enabling customers to find answers before they contact you

Marketing: Streamline marketing budget planning



SAP Marketing and SAP Jam

Collaborative marketing budget planning

Align sales and marketing during the budget planning process

Prioritize, track, and manage budget as a team

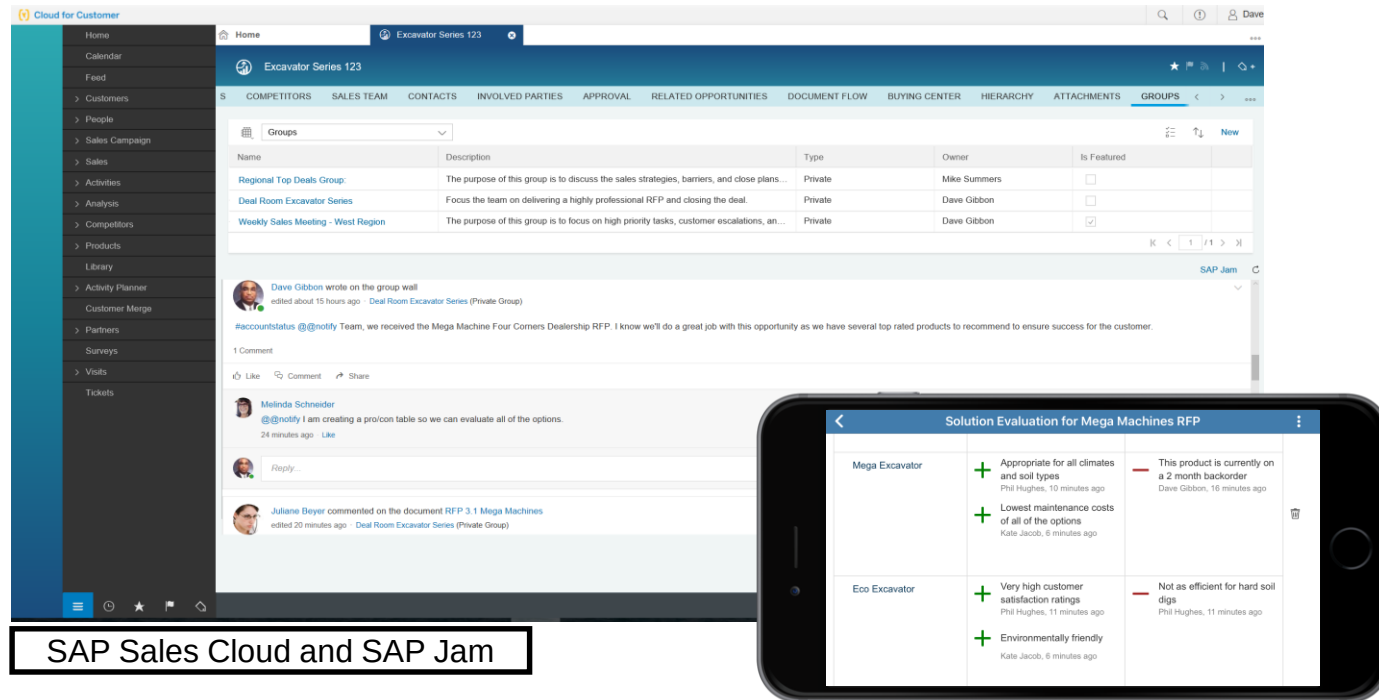
Maximize marketing execution through integration with SAP Marketing (C/4HANA, Cloud and on Premise)

Customer example: Energy drink company

Roll out to 100+ countries complete

Using SAP Jam integrated with SAP Marketing (using the side panel) to reduce PowerPoint and Excel for marketing budget planning

Sales: Shorten deal cycles by selling as a team

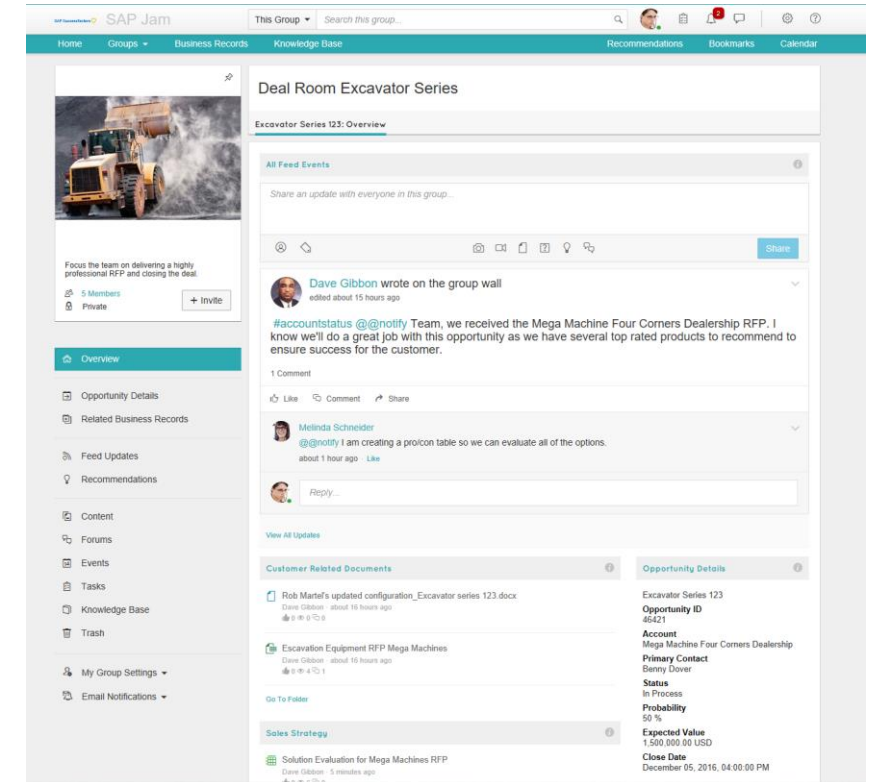


SAP Sales Cloud and SAP Jam

Account and Opportunity Management

Improved sales alignment and collaboration across extended sales team

Enable management by exception using real-time information from SAP C/4HANA, CRM, ERP



Opportunity Deal Room

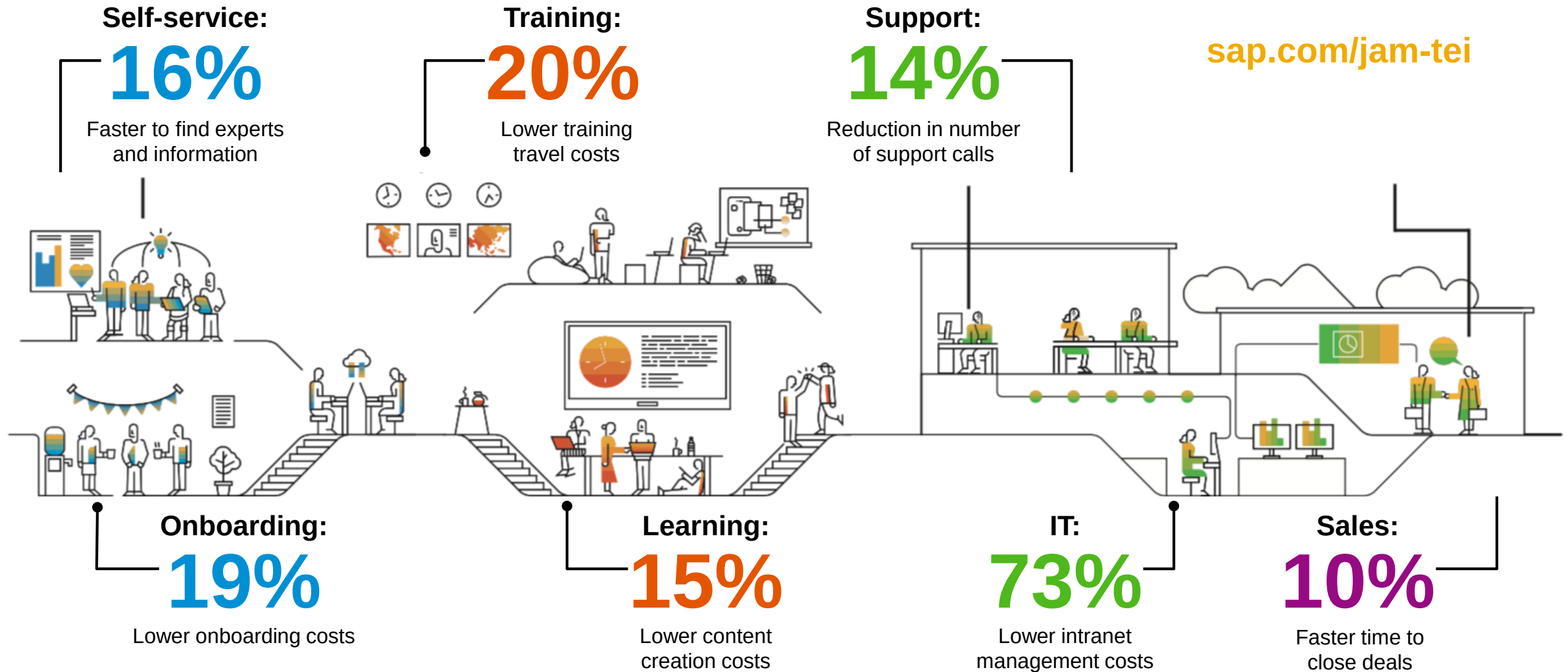
Brainstorm on deal strategy

Decrease time to close and increase win rates

Improve content collaboration leveraging Microsoft Office 365 and SharePoint integration

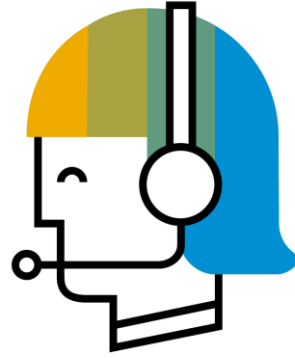
SAP Jam delivers tangible business results and ROI

sap.com/jam-tei



SAP Customer Experience solutions with SAP Jam use cases

	Marketing	Commerce	Sales	Service	Customer Data
SAP C/4HANA	SAP Marketing Cloud - Consumer and Customer Profiling - Marketing Planning - Marketing Assets and Collaboration - Marketing Automation - Marketing Measurement and Optimization - Loyalty Management	SAP Commerce Cloud - Customer Experience Channels - Commerce Mgmt. - Product Content Mgmt. - Order Management	SAP Sales Cloud - Lead¹ - Opportunity and Sales Force Support¹ - Configure, Price, Quote¹ - Sales Planning and Performance Mgmt. - Partner Channel Sales - Customer Master Data Management¹	SAP Service Cloud - Self-service - Omnichannel Engagement¹ - Service Management¹ - Field Service - Customer Feedback - Analytics	SAP Customer Data Cloud - Customer Identity Mgmt. - Enterprise Preference and Consent Management - Customer Profile Mgmt.
	SAP Jam Communities - Community Marketing (create engaging brand presence) SAP Jam Collaboration - Campaign creation & planning - Event coordination - Marketing budget planning	SAP Jam Communities - Attract, convert, and engage customers - Scalable assisted sales process	SAP Jam Communities - Partner Onboarding and Enablement SAP Jam Collaboration - Collaborative Account & Deal Room Management - Partner Business Support (Accounts, Opportunities & Quotes) - Collaborative Quote, Price & Configuration Management - Sales and Partner Enablement	SAP Jam Communities - Self-Service and Customer/Partner facing Knowledge Base SAP Jam Collaboration - Employee Self-Service with Service Knowledgebase - Collaborative Service Ticket Resolution	
SAP S/4 HANA			- Order and Contract² - Billing and Invoicing²	Service Operations	



See a [demo](#) on core capabilities and recent innovations, such as the [self-service knowledge base](#)

SAP S/4HANA Customer Community runs on on SAP Jam Communities

The screenshot displays the SAP S/4HANA Cloud Customer Community interface. At the top, the SAP logo and 'SAP S/4HANA Cloud Customer Community' title are visible. Navigation links include Home, Your Journey, More from SAP, Partner Readiness, Calendar, Lines of Business, and Q&A. A search bar is present with the placeholder text 'Search the Customer Community'. Below the search bar are buttons for 'Write a Blog' and 'Ask a Question'. A 'What's New Viewer' section on the right highlights new features. The main content area features four icons: a clock for 'DAYS 56' (Until 19.02 'Release to Customer'), a group of people for 'Your Journey', a calendar for 'Calendar', and a microphone for 'Have your Say'. Below these are three columns: 'News & Blogs' with recent posts, 'Community - Introduction' with a thumbs-up icon and text about engaging with peers, and 'Open Questions' with a list of user queries.

SAP S/4HANA Cloud Customer Community

Home Your Journey More from SAP Partner Readiness Calendar Lines of Business Q&A

See how the **SAP S/4HANA Cloud Customer Community** can help you find more, get more and do more.

Search the Customer Community

Write a Blog Ask a Question

What's New Viewer

SAP S/4HANA Cloud - What's New Viewer

Get a complete overview of the new, changed and deleted features and functions of SAP S/4HANA Cloud.

Are you taking advantage of the tool? Get a complete overview of the new, changed and deleted features and functions.

What's New Viewer

Are you taking advantage of the tool? Get a complete overview of the new, changed and deleted features and functions.

Days 56

Until 19.02 "Release to Customer"

Your Journey

- > Latest News & Assets
- > Road to Success
- > Virtual Events
- > In-Person Events
- > Customer Stories
- > New Product Releases

Calendar

Attend live sessions and watch recordings

Have your Say

It's great to talk, but we also like to listen, tell us about moments that mattered to you.

News & Blogs

- Data Migration - Import mappings from Q to P system
Sandeep Kumar - 1 day ago
- Maintain Hierarchies from Standard CDS views in S4H...
Amith Nair - 2 days ago
- Game On!
Danielle Beeken - 3 days ago
- Game On!
Danielle Beeken - 3 days ago
- S/4HANA Cloud Output Management - Customize Ma...

Community - Introduction

You are now connected to your peers and SAP experts to engage and exchange information about product solutions and best practices. Visit daily, ask questions, access resources and more.

Do you know the benefits of our Community? Check them out in this [interactive overview](#)

Open Questions

- Configuration items outside Configure Your Solution area
Sid.Raghoul - 3 days ago
- Listing other users in co-pilot chat
Slawek Polanski - 3 days ago
- Creating new custom Business Catalogs for extensible objects
Will Grobler - 4 days ago
- Universal Fiori Launchpad
AMADP - 5 days ago
- Instratst Declaration

Why SAP

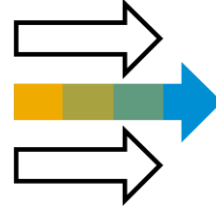


Knowledge base articles

- ✓ Multi-language
- ✓ Content approval
- ✓ Publishing date
- ✓ Templates
- ✓ Modern with collaboration

Easy administration

- ✓ Unified branding
- ✓ One vendor
- ✓ Pick your preferred data center
- ✓ Extensibility on comprehensive platform
- ✓ Secure and identity management



End-to-end processes

- ✓ Broad product suite including Collaboration, Communities, Knowledge Base, Service



Self-Service Communities

- ✓ Customer and partner self-service communities (open & gated)
- ✓ Employee knowledge base (internal)



Advanced Search

- ✓ Search within documents
- ✓ Faceted search

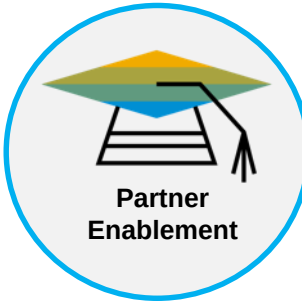
SAP Jam Communities can support customers and partners

Customer B2C



Foster self-service and issue resolution through rich content, integrated knowledge base organized around different products and services

Partners B2B



Provide partners self service and enablement by providing rich products and services content, sales and marketing assets, training resources, pricing information



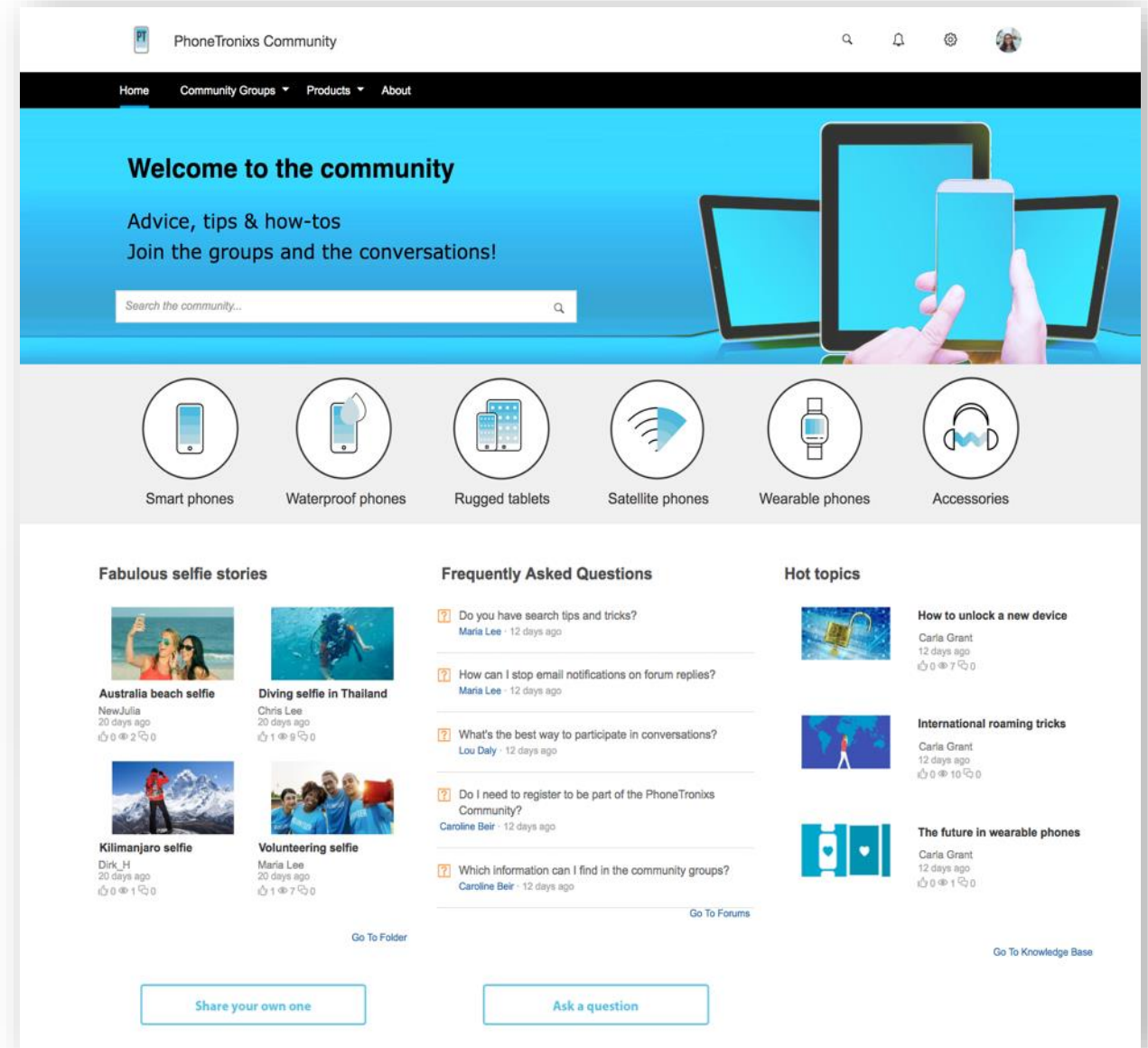
Scale support for your partner ecosystem by providing access to trouble shooting information, how-to video content, ability to get questions answered

Self-service decreases operational cost and increases customer satisfaction

Easy creation, sharing & intelligently searching for rich content, integrated knowledge bases organized around different products and services

Scenarios:

- Filters and searches for knowledge base articles based on hierarchical categories
- Uses forums to ask questions about new products, ask about issues with purchased goods
- Creates ideas for product innovations
- Starts discussions about product usage
- Creates content by:
 - Writing blogs about product experiences
 - Recording and uploading videos



Group overview page

 PhoneTronix Community

[Home](#) [Community Groups](#) [Products](#) [About](#)



Waterproof phones

Learn about all PhoneTronix phones, how to select the right phone for you, and engage in conversation! [Show more](#)

[Overview](#)

Public

5 Members

[+ Invite](#) [More](#)

By the beach or on the mountains, in the ocean or by the pool; your waterproof phone is ready for all adventures, are you?
Learn all about it and share your experiences!

Search Waterproof Phones Group...

Most Active Members



Carla Grant
77 contributions



Maria Lee
5 contributions



Chris Lee
4 contributions

[View All](#)

Join the conversation

[Ask a Question](#)

[Add an Idea](#)

[Add a Discussion](#)

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Featured Articles



Tips on selecting your new PhoneTronix phone

Carla Grant
1 day ago
5 6 1



How to Take Proper Care of Your New Cell Phone

Carla Grant
about 16 hours ago
5 6 26 1

Product feedback

Have you recently purchased a phone?
Give us your feedback.

[Give your product feedback](#)

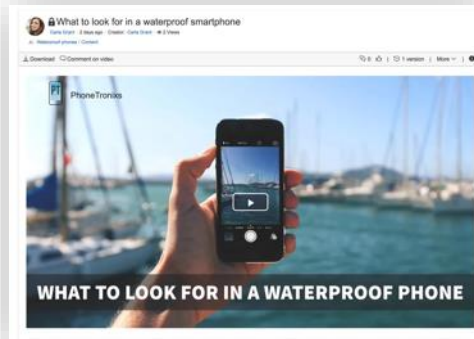


Wonderful underwater pictures

Maria Lee ★★★★★ (0)

4 15 0

Multi-media



Knowledge Base Article



Tips on selecting your new PhoneTronix phone

Carla Grant · 1 minute ago · Creator: Carla Grant · 74 Views · 5 Likes

[Waterproof phones / Knowledge Base](#)

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Overview

PhoneTronix makes a diverse variety of Android-based cell phones to satisfy a the desire of a very wide range of cell phone customers. But with abundant choice comes an increase in choice complexity which can create confusion and even difficulty when choosing the PhoneTronix phone that's just right for you. To help you with this important decision, we've created this guide which summarizes the most important factors you should consider when deciding which phone is perfect for you.

Decide between a multi-touch display, a traditional physical QWERTY keyboard, or a hybrid; this will greatly narrow down your search.



Specifications

Size	6.37 x 3.01 x 0.35	6.22 x 2.91 x 0.33
Weight	7.09	6.67

Questions & Answers forum

[+ Ask Question](#) [More](#)

☐

Forum Topics / Questions

☐



My new waterproof phone leaks!

I recently purchased a new PhoneTronix waterproof phone. I love using the ph...

5 days ago by Lou Daly · Last reply 8 days ago by Carla Grant

[Question](#) [1](#) [26](#) [0](#)

☐



Which phone should I get?

Hello! I'm considering buying a new waterproof smartphone, can you give me so...

11 days ago by Lou Daly · Last reply 9 days ago by Carla Grant

[Question](#) [1](#) [22](#) [0](#)

☐



Waterproof cases vs. waterproof phones

What are the downsides of using a waterproof case with a non waterproof phone...

16 days ago by Caroline Beir

[Question](#) [0](#) [1](#) [0](#)

Discussion



Camera settings for underwater pictures

Maria Lee · 2 days ago · Discussion

[Waterproof phones / Forums / Discussions](#)

A lot of community members have commented on my underwater pictures asking for suggestions about camera settings of my waterproof phone; so here are my rules of thumb.

Put your camera in macro mode, ...
Turn the flash to forced flash mode.
Focus mode to spot focus.
Keep the zoom in the widest setting at first. Once you get comfortable taking macro photos, you can start zooming out to get more working distance between your subject.

Here are a couple of pictures that I took, I hope you like them!



[#settings](#) [#suggestions](#) [#underwater](#)

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Comments



Thanks for sharing your expertise with us. I never realized that in the macro mode the pictures will be brighter and clearer. The next time I am diving I am going to follow your guidelines. I will let you know how it goes!

[Post](#) [Cancel](#)

Ideation



Phone cases made from recycled plastic

NewJulia · about 22 hours ago · Idea

[Waterproof phones / Forums / Ideas](#)

Last summer I spent my holidays in beautiful central America: beautiful nature and stunning beaches. However the touch of humans there cannot be ignored, all beaches are polluted with so much plastic trash, it is so sad how we are destroying our world.

Here is a picture of me taking part to a project aimed at cleaning beaches.

My idea is about taking that huge amount of plastic away from beaches and transfer it into beautiful phone cases, what do you think?



[#plasticfree](#) [#recycle](#) [#save_the_world](#)

[Vote Up](#) 3

[Vote Down](#) 0

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Comments



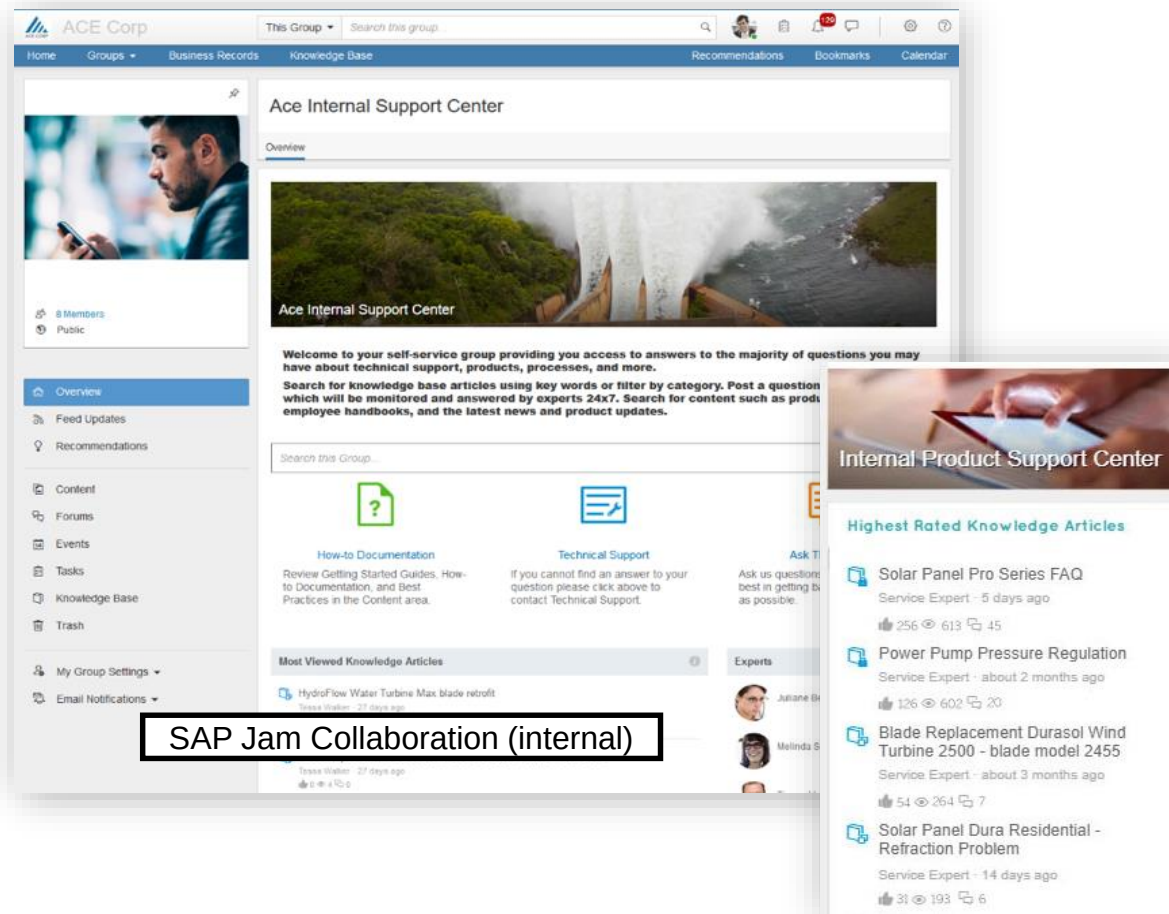
That sounds like a marvelous idea to me. The plastic waste will be put to good use. I support this ideal!



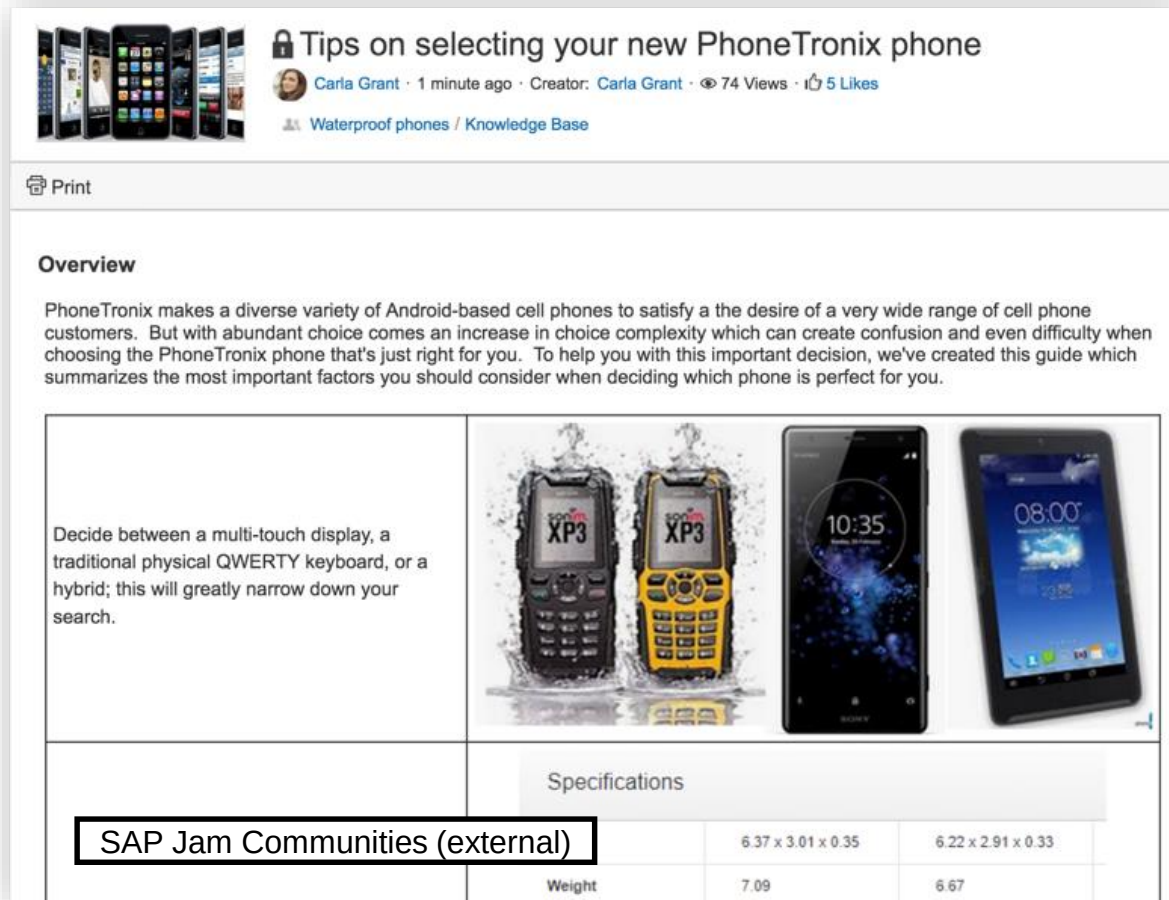
Hear about SAP Jam's product strategy, and how it has evolved from an enterprise collaboration platform, to a modern intranet, to a digital workplace

Employee self service-information with knowledge base

- Employee self-service and ticket resolution
- Increases internal service processes efficiency through rich content and integrated knowledge bases
- Improve customer satisfaction by agents “swarming” around high priority service issues and resolving them quickly



Self-service customer & partner communities with knowledge base



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Carla Grant · 1 minute ago · Creator: Carla Grant · 74 Views · 5 Likes
Waterproof phones / Knowledge Base

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SAP Jam Communities (external)

- Increase customer engagement and satisfaction through private and public customer and partner self-service communities with knowledge management workflows
- Lower cost of service and support by enabling customers to find answers before they contact you
- KBA's can be managed directly in SAP Jam Communities
- KBA's can be syndicated from SAP Jam Collaboration to ensure consistency and quality

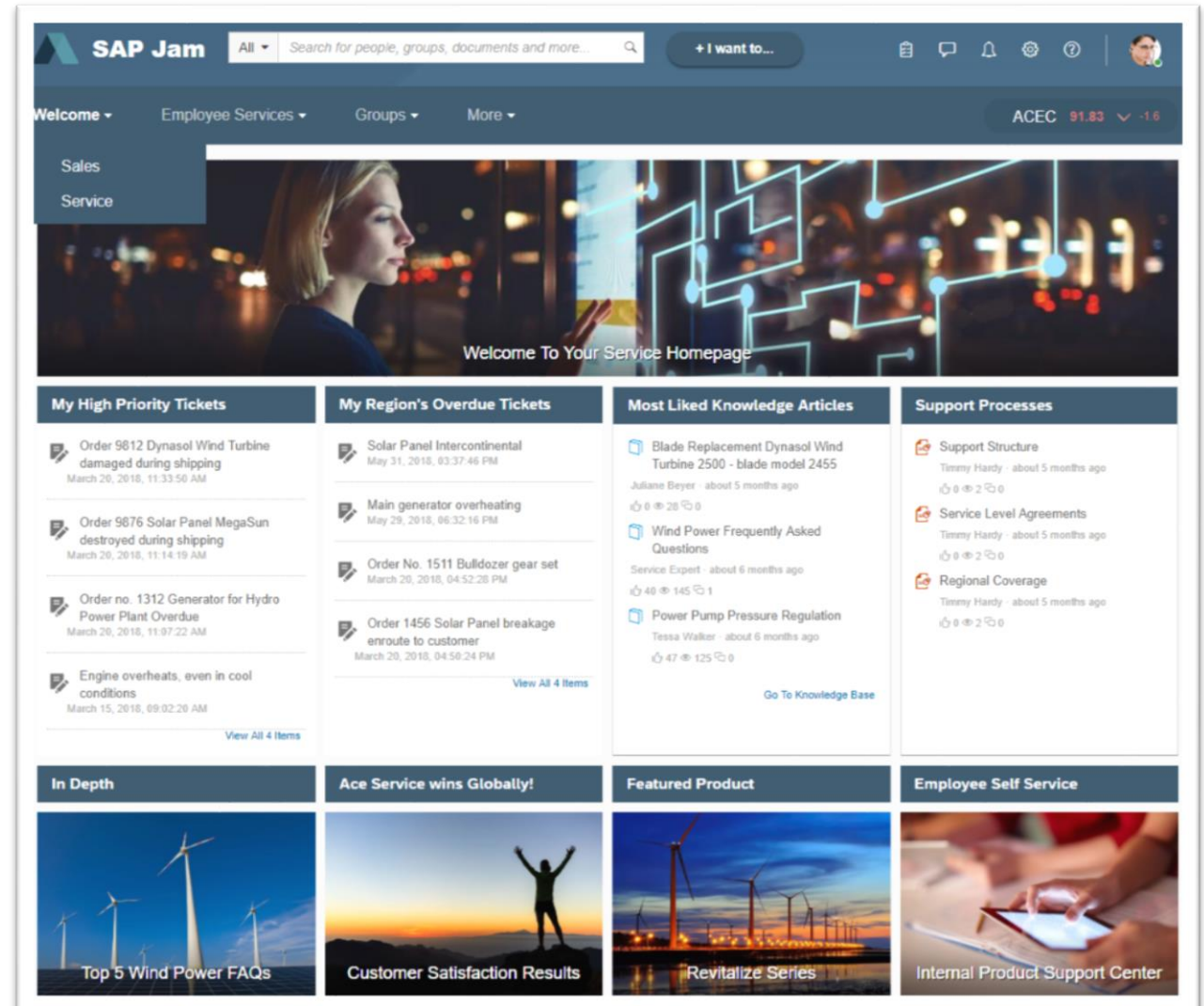
Content Syndication

SAP Jam Communities groups linked to your company.

Name	Community Host	Community Company	Community Group	Action	Enabled
 Syndication Test Group	https://jamsalesdemo2.sapjam.com	DEngRK0ackovieSmYQvpNW	g3Fpb5UhDl48WLZz8y4ZOT	Action ▾	☒
 KB group	https://jamsalesdemo2.sapjam.com	DEngRK0ackovieSmYQvpNW	Iz0PWaTKuDdbY2l3632RUI	Action ▾	☒
 Waterproof phones - General information	https://jamsalesdemo2.sapjam.com	DEngRK0ackovieSmYQvpNW	TWwRLpgXmGbx0bAiqP6VZ	Action ▾	☒

Modern Intranet and Digital workplace

- Digital Workplace with a unified user experience and knowledge base are key to achieve this goal. Modern Intranet, mobile, messages, collaboration platform, and knowledge base are the ingredients delivered by SAP Jam Collaboration.
- SAP Jam Collaboration supports beyond Knowledge Management
 - Digital Workplace / Modern Intranet
 - Internal Communities / Employee Communication
 - Team Collaboration / Microsoft Office 365 Integration
- Chatbot and Machine Learning
 - SAP Jam messages and
 - Conversational.AI Integration



Thank you.

Contact information:

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Collaboration and Communities Software

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